



## UTPRARIT CONSUMER FOUNDATION

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Dated :- 26-11-2024

To,  
Head (Consumer Affairs Department),  
Bureau of Indian Standards,  
Room No. 560, Mankalaya,  
9, Bahadur Shah Zafar Marg,  
New Delhi-110002.

**Reg: Complaint against accused persons for misusing ISI mark and manufacturing helmets to cheat the consumers without obtaining valid license or ISI mark from BIS for committing the offence U/S 318 of IPC, Violations U/s 11, 17 (3), 26 (1) of Bureau of Indian Standards Act, 2016**

Sir,

### **BACKGROUND**

1. We are the NGO engaged in the Protection of the interests of the consumers. Few companies and manufacturers indulge into unfair trade Practices and try to cheat and misguide the customers by way of misrepresentation and false declarations. By doing such Illegal Acts they try to Risk the Lives of the consumers at Stake for petty but unlawful gains. We protect the rights of the consumer by enlightening them and by taking action against the entities who try to cheat the customers by way of misrepresentation and false declarations under and as per the provisions of the established Law of the Land.
2. This may not be out of place to mention that many lives are lost in the accidents in India due to the sub-standard Poor Quality of the Helmets. Here it may be necessary to mention that Government of India has put certain items in a list for which obtaining ISI mark has been made mandatory. The Ministry of Road Transport and Highways (MoRTH) has circulated a

notification according to which the all helmets manufactured and sold in the Indian market will have to bear the ISI mark from 1st June 2021. This can be interpreted as a ban on non-BIS certified helmets, under the compulsory BIS certification and the publication of the Quality Control Order (QCO). Any helmet manufactured or sold and is not certified under IS 4151:2015 will be an offence. Now, helmets have also been put in the mandatory list by the government from 01 June 2021

### **Present Complaint**

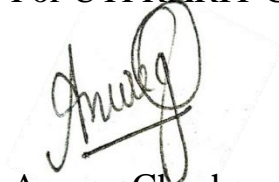
3. We intend to bring it to your kind notice that in the event of happenings one manufacturer under your jurisdiction i.e. WRANGLER HELMETS bearing BIS CML NO. 8024256 which is expired as per BIS status, having office at address: Khasra No. 158, Raipur Industrial Area, Bhagwanpur Haridwar, Uttarakhandi is manufacturing and selling helmets without obtaining any valid license from BIS from it's BIS registered address.
4. That the status as per BIS records, the status of Wrangler helmets is expired, but the entity is still manufacturing false ISI mark helmets without obtaining any valid license from BIS from it's BIS registered address. That after conducting a market survey we visited the entity whereby it was seen manufacturing such faulty helmets obtaining license to manufacture such helmets.
5. Furthermore, It was observed that the helmets of the entity is also being sold at large on e commerce platforms. The link of the e commerce platform is attached herewith :

[https://m.shopclues.com/wr-endeavor-aero.-black-endeavor-modified-with-aerodynamic-cap-and-visor-open-face-helmet-black-l-151242052.html?ref=t\\_0](https://m.shopclues.com/wr-endeavor-aero.-black-endeavor-modified-with-aerodynamic-cap-and-visor-open-face-helmet-black-l-151242052.html?ref=t_0)

6. As such we request you to kindly take a suitable action against the defaulter company by Making a Raid and seizing the material being manufactured illegally.
7. You are also requested to please file an FIR against the Firm/ Company under the provisions of U/S 318 BNS, Violations U/S 11, 17(3), 26(1) of Bureau of Indian Standards Act 2016.

Kind Regards,

For UTPRARIT CONSUMER FOUNDATION



Anurag Chauhan  
Volunteer  
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Kind Regards, For UTPRARIT CONSUMER FOUNDATION

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VoWiFi 65



m.shopclues.com/wr-er



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## Product Details



WR-ENDEAVOR AERO. BLACK Endeavor Modified with Aerodynamic Cap and Visor Open Face Helmet (Black, L

₹1149

Product ID: 151242052

Product Description

Specification

Legal Information

Maximum Retail Price (inclusive of all taxes) Rs.1439

Common or Generic Name

-

Net Contents / Net Quantity

-

Manufacturer's Name and Address

-

Packer's Name and Address

-

Marketer's name and Address

-

Importer's Name and Address

-

Country of Origin / Manufacture / Assembly India

Disclaimer

Buyers are advised to check BIS Standard Mark (ISI Mark) on the products wherein such certification is mandatory. For more information please check the list of products under compulsory certification by the Bureau of Indian Standards at <https://www.bis.gov.in/product-certification/products-under-compulsory-certification/scheme-i-mark-scheme/>

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## Product Details



WR-ENDEAVOR AERO. BLACK Endeavor Modified with Aerodynamic Cap and Visor Open Face Helmet (Black, L

₹1149

Product ID: 151242052

Product Description

Specification

Legal Information

ISI approved helmet  
Size: 580mm (Large)  
Acrylonitrile Butadiene Styrene (ABS) material  
Scratch-resistant and ultra-durable visor  
Outer shell injected from special high impact grade of engineering thermoplastic and the optically true injected polycarbonate visor duly silicon hard coat provides scratch resistance properties  
Quick release chin strip mechanism



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Select Helmet Size :

- S M L XL

WR-ENDEAVOR AERO. BLACK Endeavor Modified with Aerodynamic Cap and Visor Open Face Helmet (Black, L

4 ★★★★★ (2) Reviews

**₹1149** MRP: ₹1439 **20% off**

Inclusive of all taxes

<b>Get this for as low as: ₹1148</b>		
Original Price	Applicable for All Users	Deal Price
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₹1149	(₹1)	₹1148

\*All discounts can be availed in the cart page

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[T&C](#)

### Product Details

Product ID : 151242052

[View all details](#)



Check Product Delivery

ADD TO CART

BUY NOW







## Licence Details

Name of Manufacturer	WRANGLER HELMETS
Address of Manufacturer(If mentioned on Product or Packing)	KHASARA NO. 158, RAIPUR INDUSTRIAL AREA, BHAGWANPUR, BH AGWANPUR
District:	HARIDWAR
State:	UTTARAKHAND
Name of Product :	PROTECTIVE HELMET FOR TWO WHEELER RIDERS
IS No.:	IS 4151 : 1993
valid till :	31-Jul-2020
Varieties Covered :	Fibre moulded shell, NV Type, 570 mm open face and full mask model. Fibre glass moulded shell, Size 570 mm, Model ZACH with lower face cover and with visor and peak (open face). Protective helmets for motorcycle riders, Size 570 mm, with lower face cover, visor & peak, Fibre glass moulded shell, Brand WRANGLER, Model 9-ONE ONE Protective helmets for motorcycle riders, plastic moulded shell, size 570 mm, with lower face cover & visor, without peak, Brand: WRANGLER, Model: EDGE
Current status :	<b>EXPIRED</b>



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Also Available -Option 1



Select Helmet Size :

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