

CM/PF 281
BUREAU OF INDIAN STANDARDS
(Registration Deptt.)

REPORT OF INVESTIGATION OF COMPLAINT AT LICENSEE END

Our Ref: Complaints/81009342

Date: 12-09-2024

Subject: Complaint against M/s **Ganzhou Novel Battery Technology Co., Ltd. (R-41140449)**

0 GENERAL

Complaint No.& Date: Nil dated 08 July 2024

Name and address of the Complainant: Sh. Jaswant Munoth, Vice Chairman & Director
Munoth Industries Ltd, Chennai and as forwarded by Meity

Name and address of the recipient of material (if different from 0.2): M/s Sigmavizin
Electronics Pvt Ltd, Plot No. 148, Phase-V, Sector-56, Ehtp, Hsiide Industrial Area,
Kundli, Sonipat, Haryana-131028 India.

Product and IS No. 1. Sealed secondary Portable Li-polymer Cell/Batteries as per

IS 16046(part2): 2018

2. Power Bank for use in portable application as per IS 13252(Part 1):2010

Specific nature of complaint: Misuse of BIS Registration Mark by exporting 8000/9000 mAh
cells as 10000mAh by M/s Ganzhou Novel Battery Technology Co., Ltd. (R-41140449) and
use the same in manufacturing of power bank by M/s Sigmavizin Electronics Pvt Ltd, Sonipat

Licence No. & valid upto: R-41140449 & 14-10-2025

Is complainant end report available at the time of licensee end investigation? yes

1. DETAILS OF INVESTIGATION

Place & Date of Investigation: M/s Sigmavizin Electronics Pvt Ltd, Plot No. 148, Phase-
V, Sector-56, Ehtp, Hsiide Industrial Area, Kundli, Sonipat, Haryana-131028 India and
on 10-09-2024

Persons contacted: Sh. Gaurav Dureja, Director, &

Sh. Pardeep Kumar, Compliance Co-ordinator

Quantity under complaint: ---

Whether licensee is aware of the complaint: No

If yes, actions taken for the same: NA

Licensee's opinion on the complaint: NA

Whether material was sold directly or through dealer, retailer etc., :---

Is product under warranty/ guarantee/service contract? ---

Licensee's record of the material under complaint :---

Manner of marking adopted by licensee for the product under complaint: Printing

Has the material been taken back by licensee? -NA-

Is the batch/lot/control unit under complaint held in stock by the licensee? - yes

If yes, give factory testing details (if carried out on the same) -NA-

Any other observations: As per complaint received, the material under import has not been found in stock. The Power bank available has been examined and found in order. One power bank with each model ZEB-MW70 and ZEB-MW68 has been drawn as evidence. The battery in both these models are of 10000mAh with Cell of other valid R-41198315. One power bank was got opened and found that the battery in this model was of 10000mAh. On enquiry it was said that they import Cell from M/s Ganzhou Novel Battery Technology Co., Ltd. (R-41140449) but the same was used and sold out and at present no stock available. Cell of other Chinese manufacturer Ganzhou Tuoyuan New Energy Co., Ltd.(R-41245429) also available during visit.

2. **CONSLUSION:** No misuse detected during investigation.

3. **RECOMMENDATIONS:** In view of above no misuse observed during investigation as per complaint.

Signature: --Sd/--

Name of IO : Jainendra Kumar

Designation : Scientist-D

Head (Registration Deptt.)