

CM/PF 281

**BUREAU OF INDIAN STANDARDS  
(Registration Deptt.)**

**REPORT OF INVESTIGATION OF COMPLAINT AT LICENSEE END**

Our Ref: Complaints/81009342

Date: 09-09-2024

Subject: Complaint against M/s Guangdong Cvasun New Energy Technology Co. Ltd.  
(R-41198315)

0 GENERAL

Complaint No.& Date: Nil dated 08 July 2024

Name and address of the Complainant: Sh. Jaswant Munoth, Vice Chairman & Director  
Munoth Industries Ltd, Chennai and as forwarded by Meity

Name and address of the recipient of material (if different from 0.2): M/s Amson  
Interconnect Pvt. Ltd., 1105, KLJ Tower, Netaji Subhash Place, Delhi-110034 (R-81009342)

- Product and IS No. 1. Sealed secondary Portable Li-polymer Cell/Batteries as per  
IS 16046(part2): 2018  
2. Power Bank for use in portable application as per IS 13252(Part 1):2010

Specific nature of complaint: Misuse of BIS Registration Mark by exporting 8000/9000 mAh  
cells as 10000mAh by M/s Guangdong Cvasun New Energy Technology Co. Ltd., China (R-  
41198315) and use the same in manufacturing of power bank by M/s Amson Interconnect Pvt.  
Ltd., Delhi-110034 (R-81009342)

Licence No. & valid upto: R-41198315 & 08-08-2025  
R-81009342 & 08-07-2025

Is complainant end report available at the time of licensee end investigation? -NA-

1. DETAILS OF INVESTIGATION

Place & Date of Investigation: M/s Amson Interconnect Pvt. Ltd., 1105, KLJ Tower,  
Netaji Subhash Place, Delhi-110034 and on 06-09-2024

Persons contacted: Sh. Milan Aggarwal, Director, M/s Amson Interconnect Pvt. Ltd.

Quantity under complaint: ---

Whether licensee is aware of the complaint: No

If yes, actions taken for the same: NA

Licensee's opinion on the complaint: NA

Whether material was sold directly or through dealer, retailer etc., :---

Is product under warranty/ guarantee/service contract? ---

Licensee's record of the material under complaint :---

Manner of marking adopted by licensee for the product under complaint: Printing

Has the material been taken back by licensee? -NA-

If yes, observations on the same vis-a-vis specific nature of complaint - NA

Is the batch/lot/control unit under complaint held in stock by the licensee? - yes

If yes, give factory testing details (if carried out on the same) -NA-

**Any other observations:** As per complaint received, the marking on material under import has been examined and found in order. The photos of marking on batteries are being enclosed. Marking on Power bank available has been examined and found in order. One power bank with each model NPC1080 and NPC1260 has been drawn as evidence. The battery in both these models are of 10000mAh. One power bank was got opened and found that the battery in this model was of 10000mAh. On enquiry it was said that 5000mAh/10000mAh batteries are being used in Power Bank. On enquiry regarding use of other rating batteries, it was said that the use of these are yet not decided. It is also observed that there is no manufacturing/testing facilities at the location of complaint investigation. On enquiry it was confirmed that they have manufacturing unit at Lawrence Road Industrial Area and also provided MSME certificate for the same.

2. **CONSLUSION:** M/s Amson Interconnect Pvt. Ltd., manufacturing unit is located at different place w.r.t. record of BIS.

3. **RECOMMENDATIONS:** In view of above no misuse observed during investigation as per complaint. However, as the firm M/s Amson Interconnect Pvt. Ltd., manufacturing unit is located at different place w.r.t. record of BIS. Action may be initiated as per BIS rules and regulation.

Signature: -Sd/-

Name of IO: Jainendra Kumar

Designation: Scientist-D

Head (Registration Deptt.)