

Complaint no P-19401 dated 29.08.2024 - regarding

ME Me <kkbo-2@bis.gov.in>
Wed, 06 Nov 2024 3:10:04 PM +0530
To "kingshuk07kolkata" <kingshuk07kolkata@gmail.com>
Cc "ISHITA DALAL" <ishita@bis.gov.in>, "Head KKBO II" <hkkbo-2.bis@nic.in>

Dear Sir,

This has reference to your complaint no P-19401 dated 29.08.2024 lodged in our complaint portal against a Packaged Drinking Water company having ISI mark and CM/L – 5740570.

In this regard, you are requested to share the following details:

- i) Photograph of the product clearly showing the Brand Name, the name and address of the manufacturer, the batch no & date of manufacture of the product.
- ii) The name and address of the shop from where the product is bought by you.
- iii) Copy of Bill / Invoice / Proof of purchase of the product from the said shop.
- iv) Any other relevant information.

You are requested to share the above mentioned information within 13.11.2024 to facilitate further investigation at our end, else your complaint may be processed for closure due to non-availability of adequate information.

Thanks & regards,
Ishita Dalal
Sc-D, KKBO-2
