

BUREAU OF INDIAN STANDARDS
Hyderabad Branch Office

Our Ref: HYBO/R-18644

07.10.2024

Subject: Discrete Investigation Report

This is with reference to the complaint with No R-18644 dated 12/07/2024 with the subject "Misuse of BIS Standard Mark" received from Sh Surya Ashok, 111210/52/b, Neelakanta Nagar, Sravya Garden back side, Nizamabad 503002 TELANGANA on M/s Sri Mayur Mobile accessories, 7-7-52, RP Rd, beside Kavva Mess Kumargally, Nizamabad, Telangana 503001 that "He is selling goods by giving the number of another company Bureau of Indian standard He is selling goods without registration number".

Undersigned visited Sri Mayur Mobile accessories, 7-7-52, RP Rd, beside Kavva Mess Kumargally, Nizamabad, Telangana 503001 on 25/09/2024 and investigated the product under complaint i.e. R- 41217280, IS 616:2017, Tessica Brand Wireless Neck Band Earphone. During the visit it is observed that R- 41217280, IS 616:2017, Tessica Brand Wireless Neck Band Earphones are not available in the shop.

Realme Wireless Earphones with R-Number R-41164542 are available and found that it is a valid registration number, also verified in our registered manufacturers list which is belongs to the manufacturer JIANGXI RISOUND ELECTRONICS CO.,LTD. 271, INNOVATION AVENUE, JINGGANGSHAN ECONOMIC AND TECHNOLOGICAL DEVELOPMENT ZONE, JI'AN CITY, JIANGXI PROVINCE, JIAN CITY, 343100, IS Number IS 616 : 2017 / IEC 60065 : 2014 Model No RMA2305.

In view of the above, since Complaint is not established hence complaint may be closed.

Sujatha Thammamsetti
Sc-D

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7/10/24

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HHYBO
DDGS

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7/10/2024