



Grievance Details

Grievance Number: 6388650

Grievance Reg Date: 2024-10-18 12:52:56

Complainant Name :	jagadeesh kolli	Complainant Contact No :	9491958456
Mode :	By Web	Complaint Type :	Complaint
State :	TELANGANA	Purchase City :	Hyderabad
Sector :	Standards	Category :	Quality of Product(Hallmarked Articles)
Grievance Company :		Company Name :	Vega sri Gold& Diamonds
Govt Dept / Regulator :	Bureau Of Indian Standards		
Company Details	vega sri gold&diamonds/sales@vegasri.com/info@vegasri.com/+91 40-2936 1111,+91 99899 45106,+918977516147,9100114283	Pincode (Company):	
Product Value(INR) :	100000-1000000	Nature of Grievances :	Hall Mark - Mark on jewellery mandatory or not
Grievance Details :	We purchased gold necklace in vega sri gold & diamond on 06-oct-2024, after purchase we found hallmark symbol and HUID number is not there on jewelry and Ruby, Emerald and pearl stones price and weight(carat wise) they did not mentioned in the invoice, My request is i want to return the product can you please help me out for refund my money. Regards jagadeesh kolli		
Grievance Updated Details :	Consumer is asking for Complaint Status Updation Date : 2024-10-18 18:19:03		
NCH Agent Remark :	Advice to wait for revert from concern authority in grievance. To know more about the time limit for the redressal, please visit https://consumerhelpline.gov.in/about-portal.php Remark Date : 2024-10-18 18:19:03		
Grievance Updated Details :	Consumer is asking for Complaint Status Updation Date : 2024-10-21 19:32:37		
NCH Agent Remark :	call disconnected during the conversation Remark Date : 2024-10-21 19:32:37		



NCH Agent Remark : Advice to wait for revert from concern authority in grievance. To know more about the time limit for the redressal, please visit <https://consumerhelpline.gov.in/about-portal.php>
Remark Date :2024-10-21 19:37:44

Grievance Updated Details : Consumer is asking for Complaint Status
Updation Date :2024-10-25 12:30:42

NCH Agent Remark : Advice to wait for revert from concern authority in grievance. To know more about the time limit for the redressal, please visit <https://consumerhelpline.gov.in/about-portal.php>
Remark Date :2024-10-25 12:30:42

Status : Disposed

Regulator Remark : Your grievance has been considered and complaint registered vide No H-20351 your advice to follow-up with said in future hence complaint closed. **Status :** Disposed
Remark Date 2024-10-28 12:31:23
Remark By Praveen Kumar(Bureau Of Indian Standards)

Uploaded Files: File1 | File2 | NA

Complainant Details

Print