

Re: Fwd: Complaint of illegal hallmarking centre.

RA rahulpanchal88730@gmail.com
Mon, 02 Sep 2024 5:03:24 PM +0530 •
To "CSMD Department" <csmddept@bis.gov.in>
Cc "Head CSMD" <headcsmd@bis.gov.in>
Tags

1 .
Sir, he does not give the bill. Sir, there is normal hall marking..
2
Sir, there is always a crowd there jewellers
3. Sir, we assure you. We are not lying to you. Cannot differ with each other in the market.
4. Illegal center opening time 11.00A.M to 5.00 P.M
5. Address (R.K. sweets, Shubhash Chowk, Back side near H. M. Jewellers front side, Sonipat
Pincode 131001)

On Tue, 27 Aug 2024, 12:38 pm CSMD Department, <csmddept@bis.gov.in> wrote:

Dear Sir,

Thank you for reaching out to BIS regarding your complaint.

To proceed with the investigation, we kindly request you to provide the following additional information:

- Image of the jewellery bearing old hallmark, purchase bill.
- Any other information supporting your complaint.
- Your name, contact number, and complete correspondence address for timely communication during the course of investigation.

Please provide the requested information within 7 days so that we can take the necessary action.

Thanks & Regards/ सादर

Sailendra Kumar Verma/ शैलेन्द्र कुमार वर्मा
Deputy Director & Scientist-C/ उप निदेशक & वैज्ञानिक - सी
Certification Surveillance & Monitoring Department/ प्रमाणन निगरानी एवं अनुवीक्षण विभाग
Bureau of Indian Standards/ भारतीय मानक ब्यूरो

----- Forwarded message -----

From: **MR.Rahul Panchal** <rahulpanchal88730@gmail.com>
Date: Tue, 30 Jul 2024, 1:07 pm
Subject: Complaint of hallmarking centre
To: <ddgc@bis.gov.in>

Dear sir /madam

I am writing this mail to lodge my complaint of illegal hallmarking of few hallmarking centre which are still doing old hallmarking on jewellery instead of huid and delivering the item within 10minutes of time with fake hallmarking and if they are doing this then what is a mean of new Huid process what impact will it have on consumer asa main aim of doing huid is to prevent consumer from any malpractice of purity .I request you to do surprise auid of the illegal

hallmarking centre.(.RK Sweet subhash chowk near HM jwellers ki Back side M SONIPAT PINCODE 131001)..I Request you to take immediate action against them and cancel ..
