उप महानिदेशक (प्रमाणन), सचिवालय

हमारा संदर्भ : डीडीजी(प्रमाणन)/38 14.08.2018

विषय: उद्योगों के प्रति सकारात्मक दृष्टिकोण ।

कृपया उपराक्त विषय पर जारी किए गए संलग्न BIS/DGO(452)/2018 को देखे ।

(साई कुमार वेदुला) वैज्ञानिक-सी

प्रमुख (उप महानिदेशक) (हस्ता/-)

प्रतिलिपि : आई टी एस को बीआईएस इंटरनेट पर अपलोड करने के लिए

DDG (Certification) Secretariat

Our Ref: DDG(Cert)/38 14.08.2018

Subject: Positive approach towards industries- regd

Please find enclosed BIS/DGO (452)/2018 issued on above subject.

(Sai Kumar Vedula) Scientist-C

DDG(Certification) (sd/-)

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BUREAU OF INDIAN STANDARDS DDG (CERTIFICATION) SECRETARIATE

OFFICE ORDER

Subject: Positive approach towards industries- regd.

This has reference to the earlier office order BIS/DGO(353)/2014 dated 10 March 2014 on the above subject. With changes to Guidelines vis-à-vis BIS (Conformity Assessment) regulations 2018, the above mentioned office order is modified as below and as such earlier DGO No. BIS/DGO (353)/2014 dated 10 March 2014 stands withdrawn.

The Bureau in its meeting held on 02.01.2014 has emphasized on the following:

"The intention behind certification needs to be changed. It should be done with the attitude of helping and hand holding the industry and not as regulator. The aim should be developmental so that the industry is encouraged to take BIS licences".

- 2. The Bureau has therefore advised that the attitude of BIS officers towards the applicants/licensees should be that without compromising on the quality of the product and its conformance to the Indian Standard in any way, BIS officers should help the manufactures and give proper guidance to them so that they can produce products conforming to the Indian Standards.
- 3. Keeping the above in view it is essential that BIS officers should, instead of trying to find some means/provisions of Rules/Regulations/Guidelines to not grant a licence/issue suspension orders/cancel licences, should whenever possible assist the applicant/licensee to take corrective action to improve the quality of their products. In doing so, and in genuine cases, if there is any difficulty due to the provisions of the Rules/Regulations/Guidelines the same should be immediately brought to the notice of DDG (Certification) for seeking relaxations of the existing policy. DDG (Certification) wherever required will obtain approval of the DG either to interpret the Rules/Regulations/Guidelines and where required to amend the same so as to achieve the overall objective of better quality products in the market from as many manufacturers as possible
- 4. All the officers of BIS are hereby advised to follow the instructions of the Bureau, as mentioned above. Noncompliance to above instructions of the Bureau shall be viewed seriously and suitable action shall be taken by Competent Authority.

5. This is issued with the approval of DG BIS.

(Varghese Joy)
DDG (Certification)

Ref: DDG (Cert.)/38

Copy to: ADG, CVO

PS to DG for DG's information

All (DDGs)/Departmental Heads at HQs/CL/NITS/ROs/BOs

Head ITSD – for hosting on BIS Intranet