

**Milton Defective water flask (ISI certified)**

**MR** Mohan Raj <mohanleo696@gmail.com>

Sun, 08 Dec 2024 8:03:58 PM +0530 •

To "dhbo" <dhbo@bis.gov.in>

---

Dear sir/madam,

I am writing to express my appreciation for the prompt and efficient replacement of my Milton defective flask. Which I had raised a compliant in BIS Care app on  
Compliant Number : P-18948

The new flask arrived in excellent condition, and I am extremely satisfied with the service I received.

I would like to specifically highlight that efficient processing of the replacement request..

Thank you again for your outstanding service.

Regards,  
Mohan

---