

DRAFT FOR COMMENTS ONLY

BUREAU OF INDIAN STANDARDS

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भारतीय मानक मसौदा

Draft Indian Standard

पर्यटन और संबंधित सेवाएँ—पर्यटन सूचना सेवाएँ— अपेक्षाएं और सिफ़ारिशें

(पहला पुनरीक्षण)

**TOURISM AND RELATED SERVICES — TOURIST INFORMATION SERVICES —
REQUIREMENTS AND RECOMMENDATIONS**

(First revision)

ICS 03.080.30; 03.200.01

**Travel, Tourism, and Hospitality Related
Services Sectional Committee, SSD 02**

Last date of Comment: 16 December 2024

NATIONAL FOREWORD

This draft Indian Standard which is identical with ISO/FDIS 14785 ‘Tourism and Related Services — Tourist Information Services — Requirements and Recommendations’ issued by International Organization for Standardization (ISO) will be adopted by the Bureau of Indian Standards on recommendation of the Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02 and approval of the Service Sector Division Council.

This standard was first published in 2014 which has been technically revised. IS/ISO 14785:2014 is being revised for adoption of ISO/FDIS 14785:2024.

The text of ISO Standard may be approved as suitable for publication as an Indian Standard without deviations. Certain terminologies and conventions are, however, not identical to those used in Indian Standards. Attention is particularly drawn to the following:

- a) Wherever the words ‘International Standard’ appear referring to this standard, they should be read as ‘Indian Standard’.
- b) Comma (,) has been used as a decimal marker, while in Indian Standards, the current practice is to use a point (.) as the decimal marker.

Scope of ISO/FDIS 14785 is as follows:

This document provides minimum quality requirements and recommendations for onsite tourist information services located at the destination, online tourist information services or both. This document is applicable for management organizations responsible for tourism information services at the destination.

Note: The Technical content of this document has not been enclosed as these are identical with the corresponding ISO document. For details kindly contact:

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