<u>**BUREAU OF INDIAN STANDARDS**</u>
<u>**DRAFT FOR COMMENTS ONLY**</u>

(Not to be reproduced without the permission of BIS or used as an Indian Standard)

मसौदा भारतीय मानक
सूचना प्रौद्योगिकी - आईटी सक्षम सेवाएँ- व्यवसाय प्रक्रिया आउटसोर्सिंग (आईटीईएस-बीपीओ) जीवनचक्र प्रक्रियाएँ
भाग 6: जोखिम प्रबंधन पर दिशा-निर्देश

Draft Indian Standard
Information Technology — IT Enabled Services-Business Process Outsourcing (ITES-BPO) lifecycle processes
Part 6: Guidelines on risk management

ICS : 35.020

LITD 14 Software And System Engineering Sectional Committee	**Last Date for Comments: 08 September 2024**

NATIONAL FOREWORD

(Formal clauses will be added later)

This Draft Indian Standard which is identical with ISO/IEC TS 30105-6:2021 'Information technology — IT Enabled Services-Business Process Outsourcing (ITES-BPO) lifecycle processes Part 6: Guidelines on risk management' issued by International Organization for Standardization (ISO) and International Electrotechnical Commission (IEC) will be adopted by the Bureau of Indian Standards on the recommendation of the Software And System Engineering Sectional Committee LITD 14 and the approval of the Electronics and Information Technology Division Council.

The text of ISO Standard *may be* approved as suitable for publication as an Indian Standard without deviations. Certain conventions are however not identical to those used in Indian Standards. Attention is particularly drawn to the following:

a) Wherever the words 'International Standard' appear referring to this standard, they should be read as 'Indian Standard'.
b) Comma (,) has been used as a decimal marker while in Indian Standards, the current practice is to use a point (.) as the decimal marker.

In this adopted standard, reference appears to certain International Standards for which Indian Standards also exist. The corresponding Indian Standards, which are to be substituted in their places, are listed below along with their degree of equivalence for editions indicated. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies:

International Standards	Corresponding Indian Standard	Degree of Equivalence
ISO Guide 73, Risk management — Vocabulary	IS/ISO GUIDE 73 : 2009 Risk Management Vocabulary (Withdrawn)	Identical
ISO 31000:2018, Risk management — Guidelines	IS/ISO 31000 : 2018 Risk management - Guidelines (First Revision)	Identical

For the purpose of deciding whether a particular requirement of this standard is complied with, the final value, observed or calculated, expressing the result of a test or analysis, shall be rounded off in accordance with IS 2:2022 'Rules for rounding off numerical values (Second Revision)'.The number of significant places retained in the rounded off value should be same as that of the specified value in this standard.

Scope of ISO/IEC TS 30105-6:2021

This document provides guidance on risk management practices for the IT enabled services-business process outsourcing (ITES-BPO) service provider for the outsourced business processes. It provides guidance for planning, establishing, implementing, operating, monitoring, reviewing, maintaining and improving the risk management framework for the ITES-BPO services.

This document:

a) covers IT enabled business processes that are outsourced;
b) is applicable to the service provider;
c) is applicable to all lifecycle processes of ITES-BPO;
d) is not intended to cover IT services.

The guidelines in this document align to ISO 31000, elaborating the risk principles, risk management framework and risk management process from an ITES-BPO perspective.

Head
Electronics & IT Department
Bureau of Indian Standards
9, B.S. Zafar Marg,
New Delhi-110002
Email: hlitd@bis.gov.in, ashishtiwari2205@bis.gov.in
Tele: 011-23608501