

To,
The Director General
Bureau of Indian Standards (BIS)
MUMBAI

Subject: Complaint Regarding the Manufacturing of Toughened Glass without BIS Certification and Compliance to Standards.

Dear Sir/Madam,

I hope this letter finds you well. I am writing to bring to your immediate attention a critical issue concerning the manufacture and use of toughened glass by [Name of Manufacturer/Distributor/Seller], which I believe is in violation of the mandatory standards set by the Bureau of Indian Standards (BIS).

As per my knowledge, BIS has clearly defined standards and certification requirements for the manufacture and sale of toughened glass, particularly to ensure public safety and adherence to quality standards. It has come to my notice that the aforementioned entity is manufacturing/selling/distributing toughened glass without adhering to the requisite BIS certification or complying with the relevant Indian standards, specifically IS 2553 (Part 1): 2018 for "Safety Glasses."

Details of the Complaint:

Manufacturer/Supplier: M/S Glass Tuff

Product Description: Toughened glass Manufacturer

Violation Observed: Not Having any License like Trade License, MPCB License, Fire License any other type of license require for manufacturing

Location: Factory Name Called "**Glass Tuff**" situated at Shed No.2, Patharewadi Road, Opp.Bageecha Hotel, Marve Road, **Malad West Mumbai 400095** for the purpose of glass manufacturing Company Operating Without Licenses.

Evidence: License Department MCGM Report Attached

The use of uncertified or substandard toughened glass poses significant safety risks to consumers, such as glass breakage and injury. Furthermore, it undermines the credibility of established safety standards that the BIS diligently work to uphold.

Requested Action:

I kindly urge you to take the necessary steps to investigate this matter thoroughly. If the product in question is indeed found to be non-compliant with BIS standards, I request that appropriate action be taken against the manufacturer/distributor/seller, including but not limited to:

Immediately seal all product and give stop production notice to manufacturer

Immediate recall of the non-compliant product from the market.

Imposition of penalties for non-compliance.

Public notice alerting consumers about the risks associated with using such products.

Mandatory certification enforcement for all future products.

I trust that BIS will handle this matter with the urgency it deserves to safeguard public health and safety. Please let me know if any further information is required to support this complaint.

I look forward to your prompt action and response on this matter.

Thank you for your attention.

Yours sincerely,

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