Email

Re: Gentle Reminder: Approval of Draft Indian Standard on behalf of Services Sector Division Council (SSDC)

From: bhasker@iima.ac.in

Thu, Nov 30, 2023 03:05 PM

Subject: Re: Gentle Reminder: Approval of Draft Indian Standard

on behalf of Services Sector Division Council (SSDC)

To: Services Sector Department <ssd@bis.gov.in>

Approved

Bharat bhasker

On Fri, 17 Nov, 2023, 09:45 Services Sector Department, <<u>ssd@bis.gov.in</u>> wrote: आदरणीय महोदय

Greetings from BIS!!

Kindly refer to the trailing mail regarding approval of draft document no. SSD 19 (18925) on **"Services - Glossary of Terms"** finalized by the Basic Standards on Services Sectional Committee, SSD 19.

It is kindly requested to accord your approval of finalized draft standard as Chairperson of SSDC so that action for publication of this finalized document could be done.

warm regards

सादर,

S.K. Kanojia

Scientist F & Head (SSD) and Member Secretary SSDC

सेवा क्षेत्र विभाग / Services Sector Department (SSD)

भारतीय मानक ब्यूरो/ Bureau of Indian Standards (BIS)

9, बहादर शाह ज़फ़र मार्ग / 9, Bahadur Shah Zafar Marg

नई दिल्ली - 110002 / New Delhi - 110002

दूरभाष : 011-23232171 ई - मेल : <u>ssd@bis.gov.in</u>

From: "Services Sector Department" < ssd@bis.gov.in>

To: bhasker@iima.ac.in

Sent: Tuesday, October 17, 2023 11:33:49 AM

Subject: Approval of Draft Indian Standard on behalf of Services Sector Division Council

(SSDC)

To,

30/11/2023, 17:19 Email

Prof. Bharat Bhasker, Chairperson, Service Sector Divisional Council (SSDC)

Respected Sir,

In accordance with sub-rule 5 of Rule 22 of the Bureau of Indian Standards Rules 2018, I enclose a copy of the following Draft Indian Standard, finalized by the Basic Standards on Services Sectional Committee, SSD 19, in the light of comments received from important producers, consumers, technologists, members of Service Sector Division Council and recorded in attached mail from the chairman of the committee:

S. No.	Doc No./IS no.	Title
1.	SSD 19 (18925)	Services - Glossary of Terms
	IS 20000: 2023	

^{*}In this regard, a copy of the minutes of the 4th meeting of the Working Group for Drafting Standards under Basic Standards on Services, SSD 19/WG1 duly approved by the Chairperson of SSD 19 are enclosed.

It is requested to kindly accord your approval for the adoption of the draft as Indian Standard on behalf of the Service Sector Division Council (SSDC).

Thanking you

Encls: As above

सादर,

(S. K. Kanojia) Scientist-F & Head (Service Sector Department) Tele/Fax: 011-23232171

Email: ssd@bis.gov.in

It is requested that this note and its enclosures may be returned to this office as early as possible recording your approval for adoption of the above draft as Indian Standard.

Chairman, Services Sector Division Council.

Approved

(Professor Bharat Bhasker) Chairman, SSDC 30/11/2023, 17:19 Email