

## ***Indian Standard***

# **MANAGING FOR THE SUSTAINED SUCCESS OF AN ORGANIZATION — A QUALITY MANAGEMENT APPROACH**

*(Sixth Revision)*

### **1 Scope**

This International Standard provides guidance to organizations to support the achievement of sustained success by a quality management approach. It is applicable to any organization, regardless of size, type and activity.

This International Standard is not intended for certification, regulatory or contractual use.

### **2 Normative references**

the following referenced documents relate to the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

**ISO 9000**, *Quality management systems — Fundamentals and vocabulary*