

## FORMAT FOR SYNOPSIS OF INDIAN STANDARDS

(158)

Number and Title of the Indian Standard:	IS/ISO 41012: 2017  Facility Management – Guidelines on Strategic Sourcing and the Development of Agreements  <b>Doc. No. MSD 12 (12217)</b>
a) Scope	This document provides guidance on sourcing and development of agreements in facility management (FM). It highlights:
b) Salient features of content:	<ul style="list-style-type: none"> <li>— essential elements in FM sourcing processes;</li> <li>— FM roles and responsibilities in sourcing processes;</li> <li>— development processes and structures of typical agreement models.</li> </ul> <p>This document is applicable to:</p> <ul style="list-style-type: none"> <li>— strategic processes related to service and support functions for the core business;</li> <li>— development of FM strategies;</li> <li>— development of facility service provision agreements covering both public and private service demand and internal and external production/delivery options;</li> <li>— development of FM information systems;</li> <li>— FM education and research;</li> <li>— organization development and business re-engineering processes in major types of working environments (e.g. industrial, commercial, administration, military, healthcare, accommodation).</li> </ul>
c) Type/grades/classes, if any covered in the standard:	Nil
d) disclaimer (to be automatically provided by the program/software)	