

Indian Standard

NEW SEVEN TOOLS FOR QUALITY MANAGEMENT

1 SCOPE

This standard describes the following new seven tools for quality improvement:

- a) Affinity Diagram,
- b) Tree Diagram
- c) Arrow Diagram
- d) Process Decision Program me Chart,
- e) Matrix Diagram
- f) Relations Diagram, and
- g) Matrix Data Analysis

The above tools have been illustrated with examples for better understanding.

2 REFERENCES

The following standard contains provision, which through reference in this text constitutes provision of this standard. At the time of publication, the edition indicated was valid. All standards are subject to revision and parties to agreements based on this standard are encouraged to investigate the possibility of applying the most recent edition of the standard given below:

<i>IS No.</i>	<i>Title</i>
12801 : 1989	Pareto diagram and cause and effect diagram