

**Standards Policy and Planning Department**

**Our Ref:** SPPD/G-122

31 01 2018

In response to our note dated 22 Dec.2017, inviting articles/write-ups from technical and non-technical officers in simple and interesting language. 22 articles/write-ups were received. Out of these, following write-ups have been selected:

| <b>Sl.No.</b> | <b>Topic/Subject for Write Up/Articles</b>   | <b>Deptt. /Office</b> | <b>Name of the Officer/Designation</b> |
|---------------|--|-----------------------|--|
| <b>1</b>      | IS/ISO 20022-4: 2013 Financial services – Universal financial industry message scheme – Part 4: XML Schema Generation ( <i>first revision of IS/ISO 20022-4:2004</i> ) | <b>MSD</b>            | Ms. Shikha Rana, Sc. C                 |
| <b>2</b>      | IS 16677:2017 Quality Management- Customer Satisfaction – Requirements for complaints handling in organization   |                       | Ms. ShaluVarshney, Sc. C               |
| <b>3</b>      | Urinary Catheter- For Small and Large Animals (under development)  | <b>MHD</b>            | Sh. Kancherla Raja Sc. E               |
| <b>4</b>      | IS 16001: 2012 Social accountability at the work place – Requirements  | <b>IR&amp;TISD</b>    | Sh. Virendra Singh Sc C                |
| <b>5</b>      | IS 16700 : 2017 'Criteria for Structural Safety of Tall Concrete Buildings   | <b>CED</b>            | Sh.Abhishek Pal Sc. B                  |

The above five officers will be felicitated by DG BIS, shortly for their efforts.

**(Deepak Jain)**  
**Head (SPPD)**