

Proforma V
BUREAU OF INDIAN STANDARDS
(Pune Branch Office)

**REPORT OF INVESTIGATION OF COMPLAINT AGAINST REGISTERED
JEWELLER**

1.	General	
i)	Name & address of the Jeweller	M/s Mahalaxmi Verma Jewellers, Lohegaon, Pune
ii)	BIS Registration No. & Validity Date	HM/C- 7590223020 (Copy of registration certificate attached)
iii)	Date of investigation	30.11.2024
iv)	Persons contacted	Mr. Lokesh Verma, S/o Mr. Shivraj Verma, Prop.
v)	Details of the complaint (If the complaint is against purity of hallmarked article pl. indicate the availability of sales invoice with complainant, details of A&H center who has hallmarked including its validity of recognition)	The complaint was recd from Mr. Akhilesh Behera on 30.10.2024 vide O-20395. The complaint was regarding sale of article without HUID, as the complainant had purchased 'chain' with weight 10.160 g from the jeweller vide Invoice No. GSB-1204 dt 29.10.2024
vi)	Details of previous complaint(s) if any	Photograph of the article purchased. Copy of bill.
2.	DETAILS OF INVESTIGATION	
i)	Whether there is any change in management or premises without informing BIS	No
ii)	Whether jewellery is HUID marked or with four marks	NA
iii)	In case of HUID verify HUID details In case of four marks check logo marked on jewellery from the logo of jeweller	Complaint was regarding non-availability of HUID on article weighting more than 2 g. Accordingly, S & S was planned on the firm on 30.11.2024. Upon the visit, it was confirmed that the jeweller is a registered jeweller with HMC- 7590223020. The S & S operation was carried out and gold chain with weight 7.920 g without HUID was found and seized. The stock was verified and except the chain seized, other articles were found carrying valid HUID. The articles seized has a marking of BIS logo, 22 K 916, AMC, शक्तिराज The articles was packed in paper envelope, coded as PNBO/NNC/20241130/ENF/1 which is duly signed and sealed and taken to the office. The copy of seizure memo and sample receipt was handed over the the firm.


ii)	Whether jewellery sold with registration mark of the jeweler as declared to BIS	The stock was verified and except the chain seized, other articles were found carrying valid HUID.
iii)	Whether evidence of purchase available if jewellery sold with registration mark of the other jeweler or if hallmarked by other jeweller as per HUID	-NA-
iv)	Whether the jewellery sent for hallmarking to only recognized A&H centres.	The stock was verified and except the chain seized, other articles were found carrying valid HUID.

v)	Whether the articles sent for assaying and hallmarking in the prescribe format duly signed by authorized representative of the jeweller or through portal	Records found maintained for the stock with HUID. However, no record found for the article under complaint.
vi)	Whether bill or invoice of the hallmarked articles is as per guidelines	-NA-
vii)	Whether record of copies of request for hallmarking , invoice issued by A&H centre, invoice of articles sold, invoice of purchase of hallmarked article from jewelers available for a period of five years (particularly for the article under investigation)	Yes
viii)	Whether the display requirements are followed	Yes
ix)	Reasons attributed by the jeweller for the complaint	When informed about the complaint, jeweller responded the article is marked with old hallmark and the same could not be hallmarked with HUID due to oversight.
x)	Details of Samples drawn if required	Gold Chain, with marking of 916, AMC, BIS logo, 22K916, शक्तिराज weight – 7.920 g, without HUID, packed in paper envelope coded as PNBO/NNC/20241130/ENF/1, duly sealed and signed, taken to the office.
xi)	Any other information specifically related to complaint	-
xii)	Whether any of the terms and conditions violated.	Yes, Section 5 (6) of BIS (HM) Regulations, 2018.
xiii)	Deficiencies, if any, shall be communicated through Discrepancy/Variation Report	
3	Whether A&H centre end investigation required, if yes, the action taken for the same	The Jeweller has been handed over with the copy of seizure memo and sample receipt. (Copy of Seizure memo and Sample receipt attached)

4.	CONCLUSION (clearly mention whether complaint has been established or not): The complaint is established. Firm was found storing and selling the gold articles/ jewellery with weight more than 2 g, without HUID, which is in violation of terms and conditions of registration of jeweller vide Section 5 (6) of BIS (HM) Regulations, 2018 as well as Hallmarking of Gold Jewellery and Gold Artefacts Order, 2020.
5.	RECOMMENDATIONS: Due to violation of terms & conditions (vide Section 5 (6) of BIS (HM) Regulations, 2018) of the registration by the jeweller, it is recommended to cancel the registration of the jeweller, M/s Mahalaxmi Verma Jewellers, Lohegaon Pune (HMC- 7590223020) in line with 7 (1) (b) of BIS (HM) Regulations, 2018

Annexures-

- 1) Annexure 1- Authority Letter for carrying out S& S
- 2) Annexure 2- Seizure Memo
- 3) Annexure 3- Sample Reciept
- 4) Annexure 4- Copy of Driving license of the persons contacted, i.e. Mr. Lokesh Verma, S/o Mr. Shivraj Verma, Prop.
- 5) Annexure 5- Copy of certificate of Registration vide HMC- 7590223020
- 6) Annexure 6- Copy of GST reg. certificate.
- 7) Annexure 7- Attendance Sheet

Signature	
Name	Nikhil N Chandratre
Designation	Sc. C/Deputy Director, PNBO



Our Ref: PNBO/ENF/1

Date:29.11.2024

Subject: Authorization of BIS Certification Officers to conduct investigation, Search & Seizure at address:

M/s Mahalaxmi Verma Jewellers, Lohegaon, Main Market, Pune

Dear Sir(s)

1. BIS has authentic information and reason to believe that misuse of BIS Standard Mark has been taking place in your premises in violation of Sections 11, 14(6) or 14(8), 15, 17 of BIS Act, 2016.

2. I hereby authorize the investigating team consisting of following officer(s) to undertake investigation, search and seizure in your premises on 30.11.2024:

a. Mr. Nikhil N Chandratre, Scientist-C/Deputy Director, PNBO

3. You are advised to extend full co-operation to the investigating team and assist them to carry out its duties.

Thanking you

Yours faithfully,


29/11/2024
(S D Rane)

Scientist-E/ Director & Head
Pune Branch Office, BIS

"For detailed information on BIS, consult the e-BIS portal (www.manakonline.in) / Please use BIS CARE APP for verification of ISI marked goods and hallmarked gold jewellery"



Our Ref: PNBO/BNF/2

Date: 30.11.2024

Subject: SEIZURE MEMO

In pursuance of Section 28 of Bureau of Indian Standards Act, 2016, a search at

M/s Malaxmi Varma
Jewellers, Lohaguan, Pune

was carried out on 30.11.2024. The firm was found to be misusing the BIS Standard Mark/Hallmark without authorization/ found violating Quality Control Order and the following materials were recovered and seized:

Sl. No.	Description of the Material/Documents seized with details of marking with specific reference in Standard Mark	Quantity	Identification Mark
(1)	(2)	(3)	(4)
①	Golden Ring, with Marking of 916, AMC, 22K916 शिवराज, weight = 7.920g (ग्राम बेर = गैर बेर = 7.920g) without HUID, packed in polythene bag & then in paper envelope coded as PNBO/NNC/20241130/BNF/1, duly signed & sealed.	1	Label with marking of chain, GW = 7.920g, OW = 0.000, NW = 7.920, M = 16%, G.V.PCS: 1, 31.6.

The above material has been seized and sealed in the presence of the following persons:

(Nikhil N Chandratre)
Scientist-C/DD

WITNESSES:

1. —
2. —

(Signatures, name and address of the person In-charge of the premises searched for receiving this letter after search).

Lokesh Varma
Near Datt Mandir Malis Road
Lohaguan
9890859282

For detailed information on BIS, consult the e-BIS portal (www.manakonline.in) / Please use BIS CARE APP for verification of ISI marked goods and hallmarked gold jewellery



Our ref: PNBO/ENF/3

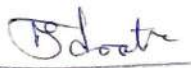
Dated: 30.11.2024

Subject: RECEIPT FOR MATERIAL EVIDENCE

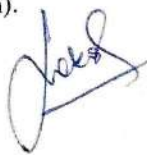
In pursuance of Section 28 of Bureau of Indian Standards Act, 2016, a search at *Mt Mahalaxmi Vazma Jewellers, Lohegaon, Pune.* was carried out on 30.11.2024 and was found to be misusing the BIS Standard Mark without authorization. During the search out of the seized material as detailed in seizure memo of even no. dated 30.11.2024 following material has been taken as evidence:

SL. No.	Description of the Material / Documents taken as evidence with details of marking with specific reference in standard Mark	Quantity	Identification Mark
(1)	(2)	(3)	(4)
①	Golden Ring, with marking of 916, AMC, Δ 22K916 शिवराज, weight (NW = GW = 7.920g), without HUID, packed in polythene bag & then in paper envelope, coded as PNBO/NNC/2024/1130/ENF/1, duly signed & sealed.	1	Label with marking of chain. Gross weight = 7.920g Net weight = 7.920g M = 16% BVP CS:1 91.6

The above material has been seized and sealed in the presence of the following persons:


(Nikhil N Chandratre)
Sc. C/Deputy Director

(Signature, name and address of the person In-Charge of the premises searched for receiving this letter after search).



Lokesh Vazma
Near Datt Mandir, Main Road
Lohegaon
9890859282

"For detailed information on BIS, consult the e-BIS portal (www.manakonline.in) / Please use BIS CARE APP for verification of ISI marked goods and hallmarked gold jewellery"

MH12 2008000670
 Valid till 16-09-2028 (NT) DOI 17-09-2008

AUTHORISATION TO DRIVE FOLLOWING CLASS OF VEHICLES THROUGHOUT INDIA

COV	DOI
MCWG	17-09-2008
LMV	17-09-2008

DOB : 07-06-1990 BG

Name LOKESH VARMA
 S/O of SHIVRAJ
 Add. LOHAGAON,
 TAL-HAVELI, DIST-PUNE.

Signature/Thumb Impression of Holder

Signature of Issuing Authority MH12 200884

(Handwritten Signature)

लोकाश वरमा

लोहागा, तालुका-हवेली

पुणे-२०, महाराष्ट्र



भारतीय मानक ब्यूरो
Bureau of Indian Standards

Pune Branch Office

ADDRESS: 657-660, MAIDC BUILDING, ^{AS}
PUNE MAHARASHTRA 411037
PHONE: 020-2427 4803, 2427 4806
FAX: 02024268659
E-MAIL: pnbo@bis.gov.in
Web : https://bis.gov.in/

Certificate of Registration for Selling Articles with Hallmark

Certificate No HM/C-7590223020

1. By virtue of the powers conferred on it by the Bureau of Indian Standards Act, 2016 (11 of 2016), the Bureau hereby grants to the certificate granted to

MAHALAXMI VARMA JEWELLERS
LOHOGAON MAIN ROAD AZAD CHOWK
Pune Maharashtra
411047

Certificate for using Hallmark set out in the first column of the Schedule here to, upon the article, set out in the second column of the said Schedule, and selling of hallmarked article from the sales outlet to which the Certificate is being granted to. The articles shall be hallmarked only by Assaying and Hallmarking centre recognised by the Bureau of Indian Standards (BIS) after verification of conformity to the Indian Standard as set out in the third column of the said Schedule.

Hallmark (1)	Article (2)	Indian Standards (3)
	Gold Jewellery and Artefacts	IS 1417 : 2016 Gold and Gold Alloys, Jewellery/Artefacts - Fineness and Marking

2. This Certificate shall operate in accordance with the provisions laid down in Bureau of Indian Standards Act, 2016 Bureau of Indian Standards Rules 2017, Bureau of Indian Standards Hallmarking Regulations, 2018 and guidelines for conformity assessment scheme issued thereunder.

3. This Certificate shall be valid from First July Two Thousand Twenty One

Signed, Sealed and Dated this First July Two Thousand Twenty One

महालक्ष्मी वर्मा ज्वेलर्स
लोहगाव, पुणे-४१
४११०४७

for BUREAU OF INDIAN STANDARDS

Head Branch
PNBO



सत्यमेव जयते

Government of India
Form GST REG-06
[See Rule 10(1)]

Registration Certificate

Registration Number : 27ABQPV1554M1ZU

1.	Legal Name	SHIVRAJ BALCHANDRA VARMA			
2.	Trade Name, if any	MAHALAXMI VARMA JEWELLERS			
3.	Constitution of Business	Proprietorship			
4.	Address of Principal Place of Business	HOSE NO. 398-1, AZAD CHOWK, LOHAGAON, Pune, Maharashtra, 411047			
5.	Date of Liability	01/07/2017			
6.	Period of Validity	From	01/07/2017	To	NA
7.	Type of Registration	Regular			
8.	Particulars of Approving Authority				
Signature		Signature Not Verified Digitally signed by DS GOODS AND SERVICES TAX NETWORK 1 Date: 2018.07.28 21:21:28 IST			
Name		शिवराज बालचंद्रा वार्मा			
Designation		मालिक, गुण-१९			
Jurisdictional Office		पुणे-१९			
9.	Date of issue of Certificate	28/07/2018			

Note: The registration certificate is required to be prominently displayed at all places of business in the State.

This is a system generated digitally signed Registration Certificate issued based on the deemed approval of application on 01/07/2017.

**Bureau of Indian Standards
(Pune Branch Office)**

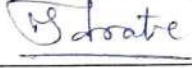
Our Ref: PNBO/ENF/4

Date of Search & Seizure: 30.11.2024

Search & Seizure conducted at Mrs Mahalaxmi Verma Jewellers, Lohgaon, Pune. in the presence of following persons:

ATTENDANCE SHEET

BIS PERSONNEL

Sr. No.	Name	Department	Designation	Signature
1.	Nikhil N Chandrate	PNBO	Scientist - C/ Deputy Dir.	

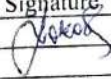
POLICE PERSONNEL

Sr. No.	Name	Police Station	Designation	Signature
		NA		

INDEPENDENT WITNESSES

Sr. No.	Name with Firm's name	Address	Designation	Signature
		None		

Firm's Representatives

Sr No	Name	Address	Designation	Signature
1.	Mahalaxmi Verma Jwels	Lohgaon	Son of Proprietor	
2.	(Lokesh Verma)			