

FIG. 19 TAXONOMY FOR BUILDING PLAN APPROVAL PROCESSES

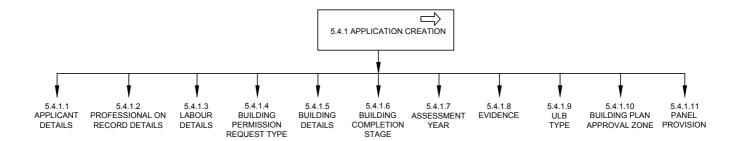


FIG. 20 TAXONOMY FOR APPLICATION CREATION PROCESS