

Form II

BUREAU OF INDIAN STANDARDS
Mumbai Branch Office – I
Report of Discrete Investigation

Complaint Ref:P-19229

15-10-2024

1. Date of Complaint: 20-08-2024
2. Name of the Complainant with address:

Ravi
2004, Kathan nagar, Chinthamaniyur
Salem
Tamilnadu - 636001
9999206230, Choudryravi53@gmail.com

3. Type of complaint:

Complaint is regarding misuse of standard mark as the complainant has informed that firm is not having BIS licence and using fake licence number.

4. Reasons for carrying out the visit:

Visit was carried out to M/s Gold Medal Electricals Pvt Ltd to check for any misuse of standard mark.

5. Location/Area Visited:

1. M/s Gold Medal Electricals Pvt Ltd
A 302-303, kemp plaza off link road nr. Inorbit mall mind space malad west Mumbai.

2. M/s Gold Medal Electricals Pvt Ltd
Shripal Industrial Estate Building No 2, Behind Varun Industries, Valiv, Vasai-E, 401208

6. Findings during the investigation (along with enclosures, if any):

A visit was made to the above address mentioned at serial no 5(1) above on 01-10-2024 for checking any misuse of standard mark. Contacted Mr Ajit Mehta who introduced himself as a AGM, Business Relations. When enquired about the product under complaint, it was informed by him that the address given at 5(1) is the Corporate Office of the company and no stock is kept in the corporate office. After checking the premises no stock was found available. As informed by him, they are having factory in vasai at the address mentioned as per 5(2) above. It was also observed that firm is having licence from MUBO – I for 4 products i.e. Switch (IS 3854), Socket (IS 1293), Regulator (IS 11037) and Ceiling rose (IS 371) at the address mentioned as per 5(2) above.

A visit was made to the factory address mentioned at serial no 5(2) above on the same day. During the visit, Contacted Mr Mukesh Chettiyar, QCI. When enquired about the product under complaint , it was informed by the concerned person Mr Ramesh that they do not manufacture any RCCB at their premises. When the photo of RCCB containing the Gold Medal Brand was shown, it was informed by them that they are not the OEM and they are having brand name agreement with various manufacturers for products like MCB, RCCB etc. It was also informed by them that they were earlier having brand name agreement with S G Control & Switchgear whose licence number CM/L 9512355924 was marked on the product under complaint. It was informed by the firm that they are not purchasing any kind of RCCB from S G Control & Switchgear since last one year. The stock available at the premises was checked and it was observed that no stock of RCCB was available at the premises.

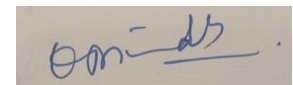
7. Conclusion:

No misuse of Standard mark was observed at the premises mentioned at serial 5 above.

8. Recommendations:

The licence number marked on the product under complaint pertains to S G CONTROL & SWITCHGEAR, Address:-Plot no 196 Udyog Vihar Phase -IV,Gurgaon PIN:-122022 whose licence CM/L – 9512355924 was expired after 13/07/2023.

Complaint investigation may be carried out at the above premises for any misuse of standard mark please.



Trinadh Kothapalli
Scientist D

Sc G & H (MUBO-I)