## **Closure of complaint - H-19671**

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Fri, 18 Oct 2024 10:46:23 AM +0530

To "nobo-bis" < nobo-bis@bis.gov.in>

Cc "Rasujit" < Rasujit@bis.gov.in>

Tags Not in Contacts

Dear Director, Noida Branch (BIS)

I hope this email finds you well.

A few days ago, I complained about a certain issue. However, due to several factors, I have been unable to facilitate further action:

- 1. I am currently in Pune for work and therefore unavailable in Gwalior to facilitate physical verification of the article and provide the required documents.
- 2. The address provided for the shopkeeper was unfortunately incorrect.
- 3. The issue has now been resolved between the shopkeeper and me amicably.

Given these circumstances, I would request you to close my complaint. Apologies for the inconvenience caused to you.

Complaint number for your reference - H-19671

Thank you for your attention to this matter.

Thanks & Regards

Mohit Karara

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