


BUREAU OF INDIAN STANDARDS
(Faridabad Branch Office)

Ref: FRBO/D-10698

Date: 28/4/2022

PROFORMA FOR CLOSURE OF MISUSE COMPLAINT

1.	Complaint Registration number of CMED and Date of Registration	0-10698 22-10-2021
2.	Date of receipt at Branch office	22-10-2021
3.	Name of Complainant and Address	Viparjit Consumer Foundation Kaushambi, Ghaziabad
4.	Complaint against (Name and Address)	Gupta Helmet, CM/L-9504881
5.	Whether Sl. No. (4) is BIS Applicant/Licensee, if so, Application No./Licence No.	* Yes CM/L-9504881
6.	Name of product	Protective helmet for two wheeler rider
7.	Provision violated	NA
8.	Brief description of the complaint	Marking on variety not covered under the scope of the license.
9.	Findings of investigation	<p>- Complainant end investigation was carried out on 6-4-2022. IO has mentioned that complaint is not established as helmet under complaint was not available,</p> <p>- Licensee end investigation was carried out on 26-4-2022. IO has mentioned that firm has license to manufacture, 580mm, 570mm, Full face, open face and brand IKONIC and model Zigma, However the complete details were not updated on manak online, Hence complaint is not established.</p>
10.	Recommendations (with reasons for closure)	- Closure of complaint may be considered, MS and FS may be drawn when licensee resumes production,


 Signature and Date of Nodal Officer of BO
 (Sushant Kumar)
 Sc. C, FRBO

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