

Proforma V  
**BUREAU OF INDIAN STANDARDS**  
**(Jaipur Branch Office)**

**REPORT OF INVESTIGATION OF COMPLAINT AGAINST REGISTERED JEWELLER**

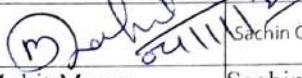
<b>1.</b>	<b>General</b>	
i)	Name & address of the Jeweller	M/s Chadi Jewellers 167, Nagaur Phalaudi Road, Village –Chadi Tehsil Aau ,Phalaudi Rajasthan
ii)	BIS Registration No. & Validity Date	8490351923
iii)	Date of investigation	26-09-2024
iv)	Persons contacted	Shri Jitendra Soni (Proprietor )
v)	Details of the complaint  (If the complaint is against purity of hallmarked article pl. indicate the availability of sales invoice with complainant, details of A&H centre who has hallmarked including its validity of recognition)	The complaint is regarding sale of spuriously (Incomplete) Hallmarked Jewellery by BIS registered jeweler on 10/07/2024. The area “Chadi Tehsil Aau ,Phalaudi” where sale has occurred has been notified under the mandatory Hallmarking QCO. The complaint also provided GST Bill authenticating sale of jewellery
vi)	Details of previous complaint(s) if any	NA
<b>2.</b>	<b>DETAILS OF INVESTIGATION</b>	
i)	Whether there is any change in management or premises without informing BIS	NA
ii)	Whether jewellery is HUID marked or with four marks	No, the jewelry was found to have only two marks namely “BIS logo and 22K916”. (Please see Annex-2 for photograph of the jewellery)
iii)	In case of HUID verify HUID details in case of four marks check logo marked on jewellery from the logo of jeweller	N.A
ii)	Whether jewellery sold with registration mark of the jeweler as declared to BIS	NA
iii)	Whether evidence of purchase available if jewellery sold with registration mark of the other jeweler or if hallmarked by other jeweller as per HUID	Yes (Bill enclosed along with the complaint)
iv)	Whether the jewellery sent for hallmarking to only recognized A&H centres.	During the visit, the registered jeweler could not provide any document to establish that the jewelry was sent to a recognized AHC center for Hallmarking.

v)	Whether the articles sent for assaying and hallmarking in the prescribe format duly signed by authorized representative of the jeweller or through portal	During the visit, the registered jeweler could not provide any document to establish that the jewelry was sent to a recognized AHC center for Hallmarking.
vi)	Whether bill or invoice of the hallmarked articles is as per guidelines	No
vii)	Whether record of copies of request for hallmarking, invoice issued by A&H centre, invoice of articles sold, invoice of purchase of hallmarked article from jewelers available for a period of five years (particularly for the article under investigation)	During the visit, the registered jeweler could not provide any document to establish that the jewelry was sent to a recognized AHC center for Hallmarking.
viii)	Whether the display requirements are followed	The display requirements could not be verified during visit due to ongoing construction work at the firms shop.
ix)	Reasons attributed by the jeweller for the complaint	During the visit, the jeweller verbally confirmed that he had sold the jewelry and issued the GST Bill to Shri Kishna Ram, a resident of Shree Laxman Nagar, Phalodi 342312, on 10/07/2024. The registered jeweler however could not provide any document to establish that the jewelry was sent to a recognized AHC center for Hallmarking. Thus, a DAR has been issued during visit seeking the clarification/firm's opinion regarding the complaint.
x)	Details of Samples drawn if required	NA
xi)	Any other information specifically related to complaint	During the visit, the jeweller verbally confirmed that he had sold the jewelry and issued the GST bill to Shri Kishna Ram, a resident of Shree Laxman Nagar, Phalodi 342312, on 10/07/2024.
xii)	Whether any of the terms and conditions violated.	Preliminary investigation suggests that this appears to be a violation of the Quality Control Order (QCO) related to Hallmarking of Gold Jewellery and Gold Artefacts (Second Amendment) Order, 2021. The sale in question has been done in an area notified under the mandatory Hallmarking QCO. Additionally, this is a breach of Clause 15(3) of the BIS Act 2016 and Clause 6 of the HM Jeweller Guidelines dated January 1, 2024.
xiii)	<b>Deficiencies, if any, shall be communicated through Discrepancy/Variation Report –</b> DAR has been issued during visit seeking the clarification/firm's opinion regarding the complaint. Please see Annex-1	

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3	Whether A&H centre end investigation required, if yes, the action taken for the same	No
4.	<b>CONCLUSION (clearly mention whether complaint has been established or not):</b> In view of above, Complaint has been established as the Aad Jewellery (आड ) was sold with spurious (incomplete) hallmark which has been verified during the Complainant end investigation as well. This constitutes a violation of clause 15(3) of the BIS Act 2016 and clause 6 of the HM/Jeweller/Guidelines dated January 1, 2024. Thus, further action may be taken against registered jeweller as per BIS Hallmarking Regulations.	

<b>Signature</b>		Sachin Gupta <small>Digitally signed by Sachin Gupta</small>
<b>Name</b>	Mohit Meena	Sachin Gupta
<b>Designation</b>	JD/Sc-D	DD/Sc-C

HJPBO

  
04/11

DDGR

(Refer clause (d) of sub-paragraph (2) of paragraph 3 of Scheme - I)

Bureau of Indian Standards  
Jaipur Branch Office  
(Discrepancy-cum-Advisory Report)

Name of Applicant/Licensee: M/s Chadi Jewellers  
CM/A - or CM/L - 8490351923  
CM/L valid upto

Nature of inspection  
(verification/surveillance/others) ✓

IS 1417:2016


Product Gold and Golds Jewellery Date(s) of visit 26/09/24  
Artifact.


Sr. No.	Discrepancies/Advices rendered	Clause with IS or any other reference
1)	Jeweller chadi Jewellers, 167, Nagaur, Phalaudi Road, Village Chadi Tensil AAU, with registration no 8490351923 has sold 7 jewellery (at Sno 1 of bill no 2024/14 dt 10.07.24 with description Gold Kundan and jewellery) to Shri Kishan Ram which is not having HUID	Hallmarking of Jewellery and Gold Assayed order 2022

Comments/ agreed action (by Applicant/Licensee) Instead it having Old hall mark (BIS logo 22K 916), photograph of same is attached.

I have fully explained the contents of this report

i) I have fully understood the contents of this report  
ii) Confirmation of the actions on discrepancy-cum - advisory shall be made to Bureau of Indian Standards within 7 days.

Signature   
Name Sachin Meena  
Designation JD / Sc-D  
(Bureau of Indian Standards Representative)

Signature   
Name Jitendra J. Soni  
Designation Proprietor  
(Firm's representative)

Note: It is advised that a copy of this report be enclosed by the firm in the licence file for necessary follow up actions and future reference.

Copy Received.

# CHADI JEWELLERS

पे जितेन्द्र सोनी 90-1169223

सभी प्रकार के स्वर्ण व चांदी के आभूषण हर समय तैयार मिलते हैं व आर्डर पर जॉब कार्य किया जाता है।

ग्राम पोस्ट चाही, तह, आज, जोधापुर 342312

दिनांक 20/07/2024 / 14 दिनांक 10/07/2024

ग्राहक का नाम: Kishang Ram

पता: Shree Lakshman Nagar, Teh. Phalodi - 342312

GST No:

ID: 354734931636 State Code:

क्र.सं.	विवरण	HSN Code	वजन	दर	रकम
1	Gold Kumbhar and Jewellery	7139	77.900	6687.24	520936.21
2	Stone and other Charges				26300
3	Silver Jewellery		49.280	70.00	3449.60

Total Value in words: Five Lakh Sixty Seven thousand one hundred three Rupees only.

<b>BANK DETAILS CHADI JEWELLERS</b>	<b>BANK DETAILS CHADI JEWELLERS</b>
Acc. No: 1-990110901905	A/C No: 73760500036R
IFSC CODE: UCBA0001099	IFSC CODE: ICIC0007376
Bank Branch: UCO CHADI	Bank Branch: ICICI AAU

TERMS & CONDITION

- 1. All subject to JODHPUR Only
- 2. Goods once sold will not be taken back

Total Taxable Value	550585.81
Discount	
CGST 1.5%	8258.78
SGST 1.5%	8258.78
IGST	
Round OFF	37
<b>GRAND TOTAL</b>	<b>567103</b>

संख्या: चाही/जी/...

*Handwritten signature*





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S. J. S.