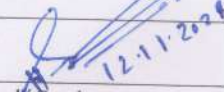


Proforma V
BUREAU OF INDIAN STANDARDS
 (Chandigarh Branch Office)

**REPORT OF INVESTIGATION OF COMPLAINT AGAINST REGISTERED
 JEWELLER**

1.	General	
i)	Name & address of the Jeweller	Jai Jagdambey Jewellers, Sadar Bazar, Shri Mukstar Sahib, Punjab, 152026
ii)	BIS Registration No. & Validity Date	HM/C- 9790186013, Reg Grant Date- 25.04.2023
iii)	Date of investigation	12.11.2024
iv)	Persons contacted	Mr. Maninder Singh (Manager)
v)	Details of the complaint (If the complaint is against purity of hallmarked article pl. indicate the availability of sales invoice with complainant, details of A&H centre who has hallmarked including its validity of recognition)	Complainant (Mr. Jaberjung Singh, 1417 Gandhi Nagar, Bura Gujjar Road, Sri Muktsar Sahib, Punjab- 152026 Mob- 8528984866) vide complaint dt. 11.10.2024 (H-20150) informed that the Jewelry purchased by him from M/S Jai Jagdambey Jewellers, had 3-digit HUID instead of 6-digit.
vi)	Details of previous complaint(s) if any	-
2.	DETAILS OF INVESTIGATION	
i)	Whether there is any change in management or premises without informing BIS	Could not be verified
ii)	Whether jewellery is HUID marked or with four marks	After visual inspection following marking "BIS LOGO 22k916 & JJJ" could be assessed
iii)	In case of HUID verify HUID details In case of four marks check logo Marked on jewellery from the logo of jeweller	Marking contains "BIS LOGO 22k916 & JJJ"
ii)	Whether jewellery sold with registration mark of the jeweler as declared to BIS	No
iii)	Whether evidence of purchase available if jewellery sold with registration mark of the other jeweler or if hallmarked by other jeweller as per HUID	Purchase bill along with photographic evidence of the jewellery available. (Bill attached)
iv)	Whether the jewellery sent for hallmarking to only recognized A&H centres.	Could not be verified.

v)	Whether the articles sent for assaying and hallmarking in the prescribe format duly signed by authorized representative of the jeweller or through portal	Could not be verified
vi)	Whether bill or invoice of the hallmarkd articles is as per guidelines	No
vii)	Whether record of copies of request for hallmarking, invoice issued by A&H centre, invoice of articles sold, invoice of purchase of hallmarkd article from jewelers available for a period of five years (particularly for the article under investigation)	NA
viii)	Whether the display requirements are followed	Display requirement followed.
ix)	Reasons attributed by the jeweller for the complaint	Jeweller vide their undertaking dt. 12.11.2024, stated that the old article was sold to the purchaser by mistake. (Copy of the undertaking attached).
x)	Details of Samples drawn if required	NA
xi)	Any other information specifically related to complaint	NA
xii)	Whether any of the terms and conditions violated.	During discreet investigation dt. 12.11.2024 random jewellery were checked which were duly hallmarkd. HUID verified for the jewellery and were found in order. No misuse could be identified at the time of inspection.
xiii)	Deficiencies, if any, shall be communicated through Discrepancy/Variation Report	
3	Whether A&H centre end investigation required, if yes, the action taken for the same	-
4.	CONCLUSION (clearly mention whether complaint has been established or not): Jewellery purchased by the complainant from the jeweller was verified and following marking "BIS LOGO 22k916 & JJJ" was observed during "Complainant end investigation". However, during discreet visit at "Jeweller", random jewellery were checked which were duly hallmarkd. HUID verified for the jewellery and were found in order. No misuse could be identified at the time of inspection.	
5.	RECOMMENDATIONS: Jewellery purchased by the complainant from the jeweller was verified during complainant-end investigation and following marking "BIS LOGO 22k916 & JJJ" was observed During discreet investigation dt. 12.11.2024 random jewellery were checked which were duly hallmarkd. HUID verified for the jewellery and were found in order. No misuse could be identified at the time of discreet investigation. Further complainant (Mr. Jaberjung Singh) vide E-mail (arshd0786eep@gmail.com) dt. 17.11.2024 has informed that their issue has been resolved by the jeweller and they do not have any pending complaint against the jeweller. (Copy attached). Further action is being taken on the jeweller as per Cl. 6 of Hallmarking guideline (HM/Jeweller/Guidelines /1 January 2024) dt.01.01.2024.	

Signature	
Name	Harsh Sonkar
Designation	Sc-C/ Deputy Director

GSTIN:03ANXPK4956H1Z1

Mob: 9417406588

JJJ

JAI JAGDAMBEY JEWELLERS

ALL GOLD AND SILVER ORNAMENTS AVAILABLE HERE

SADAR BAZAR, SHRI MUKTSAR SAHIB [PUNJAB]

DATE..12-11-24

To,

Director.
Chandigarh
B IS office

Dear Sir,

I beg to state that I sold a article to Jaborjy Singh under bill no 677. It was a old article and customer was in hurry so I gave it to the customer and didnot checked HWID. All other articles available in my shop are HWID Pass articles. I will not repeat again my mistake.

Thanky

Yours faithfully

For Jai Jagdambey Jewellers

Kuljeet Kaur Prop.

resolved thanks bis care

<https://mail.mgovcloud.in/zm/?fromService=wp&wpVersion=1c6c>

Complaint H-20150 was resolved thanks bis care

AR arshd0786eep@gmail.com
Sun, 17 Nov 2024 9:33:42 PM +0530 •

To "chbo1" <chbo1@bis.gov.in>

Tags Not in Contacts

Hlo team my complaint H-20150 was resolved by the Bis care and the jeweller also stamp the earrings by HUID no. Every thing is fine thank you so much for support

25-11-2024, 15:34



Certificate of Registration for Selling Articles with Hallmark

Certificate No HM/C-9790186013

1. By virtue of the powers conferred on it by the Bureau of Indian Standards Act, 2016 (11 of 2016), the Bureau hereby grants to the certificate granted to


JAI JAGDAMBAY JEWELLERS

SADAR BAZAR, MUKTSAR Muktsar

Sri Muktsar Sahib Punjab

152026

Certificate for using Hallmark set out in the first column of the Schedule here to, upon the article, set out in the second column of the said Schedule, and selling of hallmarked article from the sales outlet to which the Certificate is being granted to. The articles shall be hallmarked only by Assaying and Hallmarking centre recognised by the Bureau of Indian Standards (BIS) after verification of conformity to the Indian Standard as set out in the third column of the said Schedule.

Hallmark (1)	Article (2)	Indian Standards (3)
	Gold Jewellery and Artefacts	IS 1417 : 2016 Gold and Gold Alloys, Jewellery/Artefacts - Fineness and Marking

2. This Certificate shall operate in accordance with the provisions laid down in Bureau of Indian Standards Act, 2016 Bureau of Indian Standards Rules 2017, Bureau of Indian Standards Hallmarking Regulations, 2018 and guidelines for conformity assessment scheme issued thereunder.

3. This Certificate shall be valid from Twenty Five April Two Thousand Twenty Three

Signed, Sealed and Dated this Twenty Five April Two Thousand Twenty Three

for BUREAU OF INDIAN STANDARDS

Head Branch

CHBO



Government of India
Form GST REG-06
[See Rule 10(1)]

Registration Certificate

Registration Number :03ANXP4956H1ZI

1.	Legal Name	KULJEET KAUR			
2.	Trade Name, if any	JAI JAGDAI BEY JEWELLERS			
3.	Constitution of Business	Proprietorship			
4.	Address of Principal Place of Business	/ JAI JAGDAMBAY JAWELLERS, SADAR BAZAR, MUKTSAR, Muktsar, Punjab, 152026			
5.	Date of Liability	01/07/2017			
6.	Period of Validity	From	01/07/2017	To	NA
7.	Type of Registration	Regular			
8.	Particulars of Approving Authority				
Signature					
Name					
Designation					
Jurisdictional Office					
9.	Date of issue of Certificate	23/09/2017			
Note: The registration certificate is required to be prominently displayed at all places of business in the State.					

This is a system generated digitally signed Registration Certificate issued based on the deemed approval of the application for registration



GSTIN 03ANXPK4956H1Z1
Legal Name KULJEET KAUR
Trade Name, if any JAI JAGDAMBHEY JEWELLERS

Details of Additional Places of Business

Total Number of Additional Places of Business in the State 0



GSTIN 03ANXPK4956H1ZI
Legal Name KULJEET KAUR
Trade Name, if any JAI JAGDAMBAY JEWELLER'S

Details of Proprietor

1



Name KULJEET KAUR
Designation/Status PROPRAITOR
Resident of State Punjab

Puliam Singh Sawal
Pharmach Singh (Maharaja)
Maninder Singh

Jai Jagdambey Jewellers

All Kinds of Gold, Silver & Diamond Jewellery

Sadar Bazar, Shri Muktsar Sahib, 94174-06588

