

Bureau of Indian Standards

(Delhi Branch Office-I)

Report of discreet visit

Complaint Number: DLBO-1/P-18586

Date: 18/07/2024

1. **Date of Complaint:** 06-07-2024

2. **Name of Complainant (with address):** Mr. Wasim Ahmed, Ruby Electrical industries,C-37, UPSIDC, Uttar Pradesh - 250609

3. **Type of complaint:** Misuse of BIS Standard Mark

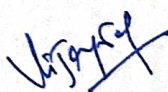
4. **Reasons for carrying out the visit:** A complaint was received that M/s Pawan Industries, O-17 & O-19 , Sector -2, Bawana Industrial Area, Delhi-110039 is misusing BIS Standard Mark.

5. **Location/area visited:** O-17 & O-19 , Sector -2, Bawana Industrial Area, Delhi-110039.

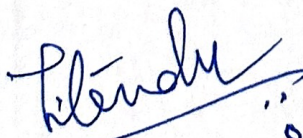
6. **Findings during the investigation (along with enclosures, if any):** As advised by H(DLBO-1) , A discreet visit was carried out at the above mentioned address on 12/07/2024 to verify the validity of complaint. During the visit it was found that stock of ISI marked Electric immersion water heater with CM/L 8100011076 & CM/L- 8100010983(Pertaining to Ruby Electrical industries,C-37, UPSIDC, Uttar Pradesh - 250609) and ISI marked Electric ceiling fan with CM/L-2648062 (Expired CM/L No with validity-30 Nov 2018 & Address: O-19 , Sector -2, Bawana Industrial Area, Delhi-110039 according to BIS manakonline data base) was found available. By contacting nearby people, it was also found that firm(s) available at same address as mentioned above were engaged in manufacturing & selling of Electric immersion water heater & Electric ceiling fan too.

7. **Conclusion:** Based on above observations, it can be prima-facie concluded that the firm(s) at the above mentioned address seems to be engaged in misuse of BIS Standard Mark.

8. **Recommendations:** Search & Seizure may be planned at the above said address(es)


(Vijayraj Barbar)
Scientist-B, DLBO-I

~~H(DLBO-I)~~


18.07.24