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Grievance Details

Grievance Number: 6097634

Grievance Reg Date: 2024-08-08 10:38:24

Registered by : NSB Agent Name : Monalisa Parida

Complainant Name : Subham Bhandari Complainant Contact No : 9780627201

Mode : By Phone Complaint Type : Complaint

State : PUNJAB Purchase City : Jalandhar

Sector : Standards Category : Misuse of Hallmark

Grievance Company : Company Name : Chauhan Jewelers

Govt Dept / Regulator : Bureau Of Indian Standards

Company Details Pincode (Company):

Product Value(INR) : Nature of Grievances : Hall Mark - Enquiry of Hall Marking Centres

Grievance Details : Shop name :- Chauhan Jewelers Shop Email id:-consumer do not have Shop Address- Shop no-62 gurunakpura east railway crossing jaladhar HOD No :- consumer do not have Reg Mob no:- 9780627201 Invoice bill no:-3AQNPk2061N1ZP Date of purchasing:- 10-07-2024 Grams and carat :- 22 carat Product name:- jewellery set of ladies problem details- consumer says that he had purchased 22 carat gold from Chauhan Jewellers.But the shopkeeper gave him 19 karat gold and he does not gave HOD no. So now consumer wants refund of his amount soon as possible .

NCH Agent Remark : "Your grievance has been registered with NCH. Kindly track your grievance mentioning the docket number on following link <https://consumerhelpline.gov.in/user/track-complaint.php> and also upload complaint related proof by visiting <https://consumerhelpline.gov.in/user/upload-docs.php> "

Status : Disposed



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closed.

Remark Date 2024-08-13 14:31:14

Remark By Praveen Kumar(Bureau Of Indian Standards)

Uploaded Files:

File1 | File2 | NA

Complainant Details

Print