

**BUREAU OF INDIAN STANDARDS**  
**BHOPAL BRANCH OFFICE**

Ref: BPBO/MC/IS 1417

09.11.2024

**Report on Complaint Against Hanuman Jewellers Regarding Disputed Bills Submitted to Court (H-18963)**

**Background:**

A formal complaint has been lodged by Suryakant Shukla against Hanuman Jewellers, alleging that the jeweller issued bills containing their hallmarking registration number, which were later submitted to the court. The complainant claims these bills were provided by Hanuman Jewellers to the purchaser before the grant of hallmarking registration number.

**Complainant Statement:**

The complainant, Suryakant Shukla, asserts that these bills are forged and were submitted to the court as part of a false dowry claim against his client. He has provided a certified copy of the bills that were submitted to the court as evidence.

**Jeweller's Statement:**

In response to the complaint, Hanuman Jewellers, represented by Rahul Khandelwal, has categorically denied issuing the bills submitted by the complainant. The jeweller asserts that no such bills were generated or provided by their establishment. They maintain that the hallmarking registration number present on the bills is indeed theirs, but they deny having any record of the transaction. The jeweller has further stated that the documents submitted to the court may have been forged or manipulated without their knowledge. Further, the jeweller sent his statement by mail to bpbo@bis.gov.in on November 8, 2024.

**Evidence Submitted by the Complainant:**

1. Bills allegedly issued by Hanuman Jewellers, containing:
  - Details of the purchased jewellery items.
  - Hanuman Jewellers' hallmarking registration number.
  - Store's stamp and signature.
2. A copy of the bills submitted to the court as evidence.

**Jeweller's Denial:**

- Hanuman Jewellers has denied producing the bills in question and claims that they have no record of any such transaction.
- The jeweller has also emphasized that their hallmarking registration number may have been used without their knowledge or consent.

**Conclusion:**

- As the jeweller has denied producing the bills given by complainant, the complaint cannot be established. Since the matter is sub-judice in court, the complaint may be closed.

**(Kishan Kanhaiya Lal)**

**Scientist-B**

**HBPBO**