

Fwd: Re: Urgent Request for Investigation into Non-Compliance with Hallmarking Standards in Eastern Uttar Pradesh.

DH DDG Hallmarking <ddghallmarking@bis.gov.in>
Mon, 07 Oct 2024 2:51:48 PM +0530 •

To "HallMarking Department" <hallmarking@bis.gov.in>

Cc "CSMD Department" <csmdept@bis.gov.in>, "DDG Central" <ddgc@bis.gov.in>

Tags

==== Forwarded message =====
From: akhil soni <soniakhil5623@gmail.com>
To: <csmdept@bis.gov.in>
Cc: "Head CSMD" <headcsmd@bis.gov.in>, <dg@bis.gov.in>, <ddghallmarking@bis.gov.in>
Date: Mon, 07 Oct 2024 12:09:11 +0530
Subject: Re: Urgent Request for Investigation into Non-Compliance with Hallmarking Standards in Eastern Uttar Pradesh.
==== Forwarded message =====

Dear Sir,

Thank you for your swift response and for your commitment to addressing the issue I have raised.

In response to your request for additional information, I must respectfully inform you that, due to confidentiality concerns, I am unable to disclose my name, address, or contact details. However, I have already provided comprehensive details relevant to this matter, including **images of the jewellery articles in question** and **information regarding the cities involved** where these fraudulent activities are taking place.

I kindly urge **BIS** to take prompt **cognizance of this matter** and initiate immediate action. **Timely intervention** is critical to safeguard the integrity of the jewellery industry, restore consumer confidence, and protect the reputation of BIS.

The situation is becoming increasingly serious, as certain jewellers and wholesalers have started **challenging the credibility of BIS** by continuing to engage in these unlawful practices. For instance, in **Kanpur**, it is **widely known** that **wholesalers are openly selling jewellery with fake hallmarks, counterfeit items, or plain, unmarked and fake-marked jewellery**. These activities are not hidden; anyone can visit and purchase such jewellery without any difficulty, thereby openly violating BIS regulations.

If I may take Kanpur as an example, nearly every wholesaler in the region is involved in selling non-compliant, counterfeit, or improperly hallmarked jewellery. Notable names involved in these practices include:

- **Hazari Lal & Sons Sarraf**, 43/206, Chowk Sarrafa
- **Mukesh Kumar Verma Dinesh Kumar Verma**, 43/106A Dhobi Mohal, Chowk
- **Shree Maheshwari Jewellers**, 38/156, Shop No. 102-103, Ground Floor, Yug Square, Gilish Bazar
- **Kaila Ji Jewellers**, Kamlesh Singh and Sons Jewellers Private Limited
- **Ravi Shanker & Sons**, 43/132, Dhobi Mohal, Chowk Sarrafa
- **Shivam Jewellers**, 43/49, Tiwari Market, Chowk Sarrafa

In **Nayaganj**, some of the jewellers engaged in these fraudulent practices include:

- **Shri S K Jewellers**, 54/1, Shop No. 1, Raghunath Plaza, Nayaganj
- **Kashmeri Jewellers**, 60/48, Nayaganj
- **Mukesh Chandra & Sons**, Shop No. 19, Raghunath Plaza, 54/1 Nayaganj
- **Dindayal Rajkumar**, 54/37, AP Bhawan, Nayaganj
- **S.S. Jewellers**, A-18, 49/62, Bagla Building, Nayaganj

These are just a few examples, and many more jewellers are involved in similar unlawful activities.

If decisive action is not taken swiftly, it may further erode the trust that the public and the industry have in the BIS hallmarking system. I strongly believe that by addressing these fraudulent practices, the Bureau will reinforce its authority and credibility, ensuring that jewellers across the country adhere to the laws and guidelines set forth.

Once again, I appreciate your attention to this issue, and I trust that **BIS** will act swiftly to investigate and rectify these serious violations.

Thank you for your time and consideration.

On Mon, Sep 30, 2024 at 5:00 PM CSMD Department <csmddept@bis.gov.in> wrote:

Dear Sir,

Thank you for reaching out to BIS regarding your complaint.

To proceed with the investigation, we kindly request you to provide the following additional information:

- Address of mentioned fake hallmarking centre.
- Address of mentioned jewellers selling fake hallmarked jewellery.
- Any evidence i.e. purchase bill, photos, etc.
- Any other information supporting your complaint.
- Your name, contact number, and complete correspondence address for timely communication during investigation.

Please provide the requested information within 7 days so that we can take the necessary action.

Thanks & Regards/ सादर

Sandeep Panwar

Deputy Director & Scientist-C/ उप निदेशक & वैज्ञानिक - सी

Certification Surveillance & Monitoring Department/ प्रमाणन निगरानी एवं अनुवीक्षण विभाग

Bureau of Indian Standards/ भारतीय मानक ब्यूरो

==== Forwarded message =====

From: BIS DG Secretariat <dg@bis.gov.in>

To: "CSMD Department" <csmddept@bis.gov.in>, "DDG Certification" <scgc@bis.gov.in>

Date: Mon, 30 Sep 2024 14:20:45 +0530

Subject: Fwd: Urgent Request for Investigation into Non-Compliance with Hallmarking Standards in Eastern Uttar Pradesh.

==== Forwarded message =====

===== Forwarded message =====

From: akhil soni <soniakhil5623@gmail.com>

To: <dg@bis.gov.in>

Cc: <ddghallmarking@bis.gov.in>

Date: Mon, 30 Sep 2024 12:08:06 +0530

Subject: Urgent Request for Investigation into Non-Compliance with Hallmarking Standards in Eastern Uttar Pradesh.

===== Forwarded message =====

With regards

PS to DG

egkfun's'kd lfpoky; @ Director General Secretariat

Hkkjrh; ekud C;wjks @ Bureau of Indian Standards

ekud Hkou] 9] cgknqj'kkg tQj ekxZ @ Manak Bhawan, 9, B.S. Zafar Marg,

ubZ fnYyh 110002 @ New Delhi 110 002

nwjHkk"k @ Phone : 011 23237991 / 23236980



Respected Sir,

I wish to bring to your attention certain serious irregularities as well as alarming practices observed among jewellers in key cities of eastern Uttar Pradesh, including Kanpur, Allahabad, Lucknow, and Varanasi and surrounding districts, particularly in B2B (wholesale) transactions. It has been observed that a significant number of jewellers in these cities are procuring and selling large quantities of jewellery stock without the mandatory Hallmark Unique Identification (HUID).

It has come to our notice that wholesalers often offer jewellery without HUID, When a retailer requests HUID-compliant jewellery, these wholesalers often claim that the items will be sent for hallmarking and returned within a short time, sometimes as quickly as 30 minutes. In certain cases, large batches of 100 to 500 pieces are supposedly hallmarked and returned within this brief period, which raises concerns about the authenticity of the process and whether such rapid hallmarking is even possible.

Additionally, it has been noted that many wholesalers are engaging in the sale of jewellery without issuing proper invoices. Some are reportedly selling plain, counterfeit or non-hallmarked jewellery after copying HUID numbers from legitimate articles. In certain instances, a single genuine HUID is being duplicated across multiple pieces—sometimes as many as 100. Furthermore, there are allegations that certain large wholesalers are using illegal in-house laser marking equipment to mark plain articles in their own facilities, circumventing the proper hallmarking channels.

These fraudulent practices are deceiving retailers, many of whom travel distances of up to 100-200 kilometers or more to purchase jewellery from wholesalers, unknowingly acquiring items with counterfeit or duplicated HUIDs. Additionally, certain trade leaders are misleading jewellers from non-mandatory districts located near mandatory hallmarking regions, falsely advising them that they are permitted to sell all types of jewellery—whether HUID-compliant, plain, or bearing old four-digit hallmarking—on the basis that they have voluntarily registered with BIS. This misinformation is contributing to widespread confusion and non-compliance within the trade.

Furthermore, when BIS sample collectors visit to collect samples, it is alleged that these trade leaders instruct jewellers to present pre-selected articles, rather than allowing the collectors to freely choose samples. This practice undermines the integrity of the sampling process. In cases where sample collectors insist on selecting items of their choice, many have reportedly discovered fake hallmarks, counterfeit items, or plain, unmarked and fake marked jewellery. Upon being questioned about these discrepancies, jewellers often shift responsibility to their wholesalers or consult trade leaders, who assert that the sample collector's authority is limited to collecting samples and does not extend to reporting of illegal, counterfeit, or duplicate hallmarks.

Despite numerous such incidents in recent times, it is troubling to note that BIS has yet to take any meaningful action to address these violations..

Suggestion Cum Request : In light of these concerns, I urge the BIS to take immediate action against these unlawful practices. We request that surprise inspections and audits be conducted in the aforementioned and surrounding districts to ensure compliance with hallmarking regulations, and that strict measures be taken against those who are found guilty of these violations. Such steps are critical to maintaining the integrity of the jewellery industry and protecting honest retailers and consumers alike.

I am also attaching some images in support of these irregularities.

Thank you for your attention to this matter. I look forward to your prompt response and action.
