## Fwd: Re: Fwd: Jewellery with fake hallmark being sold in delhi

CSMD Department <csmdept@bis.gov.in>

Tue, 03 Dec 2024 9:39:44 AM +0530 •

To "CMED BIS" < complaints@bis.gov.in>

Cc "Head CSMD" < headcsmd@bis.gov.in >, "Head CMED" < headcmed@bis.gov.in >

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Sent by psandeep@bis.gov.in
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BIS\_CASE.pdf 1.1 MB • ⑦



GST\_DELHI.pdf 209.4 кв • 🔿

Dear Sir,

The complaint may be registered and fowarded to CSMD for further action.

Thanks and Regards, Sandeep Panwar, Sc-C, CSMD

Respected Sir,

As I had mentioned in one of my earlier emails also, I have not purchased from this shop myself. I had bought from his shop in Fazilka district of Punjab. On my complaint, a case has been filed by BIS in FAzilka courts in PUnjab against this jeweller. The court documents are attached. As I had mentioned in my complaint, my original complaint ID was H18473. I am bringing this to the notice of your office that this jeweller has showroom in Delhi also, the address of which has been provided by me. I would request your office to kindly investigate this delhi showroom as according to my information, this showroom also is selling gold with fake/old hallmark.

My address is : 653,sector -5,kurukshetra-136118 Haryana

Thanks, Anubhav Khanna 9466437358

On Mon, Dec 2, 2024 at 3:34 PM CSMD Department < <u>csmdept@bis.gov.in</u>> wrote:

Dear Sir,

Thank you for reaching out to BIS regarding your complaint. The complaint is under investigation and to proceed with the investigation, we kindly request you to provide the following additional information:

a) Purchase bills, Invoices indicating misuse etc.

- b) Images/Video of fake hallmark, if any.
- c) Name and Address of Hallmarking Centre where jewellery is being marked.
- d) Any other information supporting your complaint.

Please provide the requested information within 7 days so that we can take the necessary action. The information as requested above may kindly be provided through app or portal or through email on <a href="mailto:csmdept@bis.gov.in">csmdept@bis.gov.in</a> within 7 days.

Thanks and Regards, Sandeep Panwar, Sc-C, CSMD

Sirs,

I want to complain about jewelry shop in Delhi which is allegedly selling gold articles with fake hallmark . This is as per the information received from one of their employees. I request that this be thoroughly investigated and action initiated under the Bureau of Indian Standards Act, 2016, against this jewellery shop. The shop details are below:

SHREE RAM JEWELLERS, GST Number: 07BDAPB5747H1ZR Address: 1ST FLOOR PLOT NO 2704/16, SHOP NO 8, SARAAFA BAZZAR, BANK STREET, AJMAL KHAN ROAD, KAROL BAGH, Central Delhi, Delhi, 110005 . GST details are attached.

Previously also, one of their other shops in Fazilka in Punjab was raided against complaint no. H18473 and they were found selling gold jewellery without halmark.

I request that this be properly investigated and strict action taken.

Thanks and Regards, Anubhav Khanna 653,sector-5, kurukshetra-136118 Haryana 9896080270