

सूचना प्रौद्योगिकी सेवा विभाग

हमारा संदर्भ: आई टी एस/14:1

23.08.2019

विषय: ईमेल एक्सेस के लिए देश नीति को सक्षम करना

मुख्यालय, आरओ, बीओ, लैब्स और एनआईटीएस के सभी विभाग से अनुरोध है कि उपरोक्त विषय से संबंधित संलग्न एनआईटीसी से प्राप्त द्वारा ईमेल का अवलोकन करें।

हस्ता/-

(आर.के.केन)

वैज्ञानिक-ई एवं प्रमुख (आई टी एस)

Information Technology Services Department

Our Ref: ITS/14:1

23.08.2019

Subject: Enabling Country Policy for Email Access

All Departments of HQ, ROs, BOs, Labs & NITS may kindly see attached email received from NIC on the subject mentioned above.

Sd/-

(R.K. Kain)

Scientist – E & Head (ITSD)

From: Mailservices@nic.in
To: "Director General, BIS" <dg@bis.gov.in>
Sent: Sunday, August 18, 2019 7:51:21 PM
Subject: ENABLING COUNTRY POLICY FOR EMAIL ACCESS

Dear User,

We hope that you are using all the enhanced features of the new email service. Please refer the **Video Tutorials** tab for any help.

With reference to enabling country policy , the following may be noted :-

1- The new email service is secured with Geo fencing feature (**Country wise access control**). At present, your country of presence has been enabled based on our data and inputs received. However, it has been observed that users have issues in accessing mails while travelling abroad. For your convenience, a new portal has been implemented **that allows you** to enable the country policy. **Prior to leaving the country, please enable access for the desired country by using <https://kavach.mail.gov.in>**

For any help, please follow the steps in the **Video Tutorials** tab under the heading "**How to add/delete country policy for Geo fencing**"

It is mandatory to have your active mobile number updated in the system since OTP is sent on the same for enabling country policy . If you wish to change your mobile number, please send a request to support@gov.in through your **NIC coordinator**.

Thanks & Regards

Messaging Administrator
National Informatics Centre
Ministry of Electronics & Information Technology