

Legal Notice for Compensation for Damage sustained by explosion of a defective pressure cooker product – reg.**LD** Legal Department <legal@bis.gov.in>

Fri, 29 Nov 2024 7:23:02 PM +0530 •

To "CMED BIS" <complaints@bis.gov.in>, "hcmed" <hcmed@bis.gov.in>

Cc "Director Legal BIS" <drl@bis.gov.in>, "Head CMD III" <hcmed3@bis.gov.in>

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Legal Notice dated 20.11.2024.pdf

2.3 MB • 🔒

**Bureau of Indian Standards
(Legal Department)**

Our Ref: LAW/18/39/2024

Date: 29 Nov 2024

Subject: **Legal Notice for Compensation for Damage sustained by explosion of a defective pressure cooker product – reg.**

This has reference to Legal Notice dated 20 Nov 2024 of Shri Johny K. George, Advocate, R 3, Complex, Pathanamthitta, Kerala-689645 sent the Legal Notice dated 20.11.2024 on the above subject, received in Legal Department on 28.11.2024.

2. On perusal of the said Legal Notice, it is observed that – “his client purchased a prestige cooker with a five-litre capacity on May 15, 2019 with a ten-year warranty, is free of defects, can cook food up to 70% faster than conventional methods, has modern safety feature, and has quick-release and slow, natural release options. On 13.07.2024 around 1.15 pm, his client was engaged in cooking food in her kitchen and that about 2:20 pm pressure cooker manufactured by TTK Prestige Limited, suddenly burst and exploded causing alleged domestic accident and in addition to suffering a severe 3rd degree burn injury, also suffered a fracture of the right distal fibula and tibia and a hot liquid spill from exploded cooker. Following the patient was transferred to the emergency department of Muthoot Hospital in Pathanamthitta and further his client was shifted to Believer’s Hospital Medical College and she underwent wound exploration, debridement, ORIF of Right distal fibula and tibia and on 18.07.2024, his client was discharge from the hospital with following advice and the Bureau of Indian Standards (BIS) is the key responsibility to maintain the safety standards and ensure the quality of pressure cookers. The Bureau of Indian Standards (BIS) certifies a domestic pressure cooker in India according to IS 2347:2017 (copy enclosed).

3. Domestic Pressure Cooker (IS 2347) product is covered under the mandatory use of BIS Standard Mark.

4. The said Legal Notice dated 20 Nov 2024 has deliberated in Legal Department. After deliberation, the matter may be considered as complaint in respect of quality of the product as BIS certified product and complaint may be dealt with by CMED.

5. In this regard, CMED is requested to kindly peruse/examine the contents of the said Legal Notice dated 20.11.2024 thoroughly and to take necessary action, in the matter and requested to

send the Reply to Shri Johny K. George, Advocate, Advocates & Solicitors, R 3, Complex, Pathanamthitta, Kerala-689645, so that the legal complications be avoided. A copy of the Reply may also be sent to Legal Department.

Encl: as above (in original)

Mahesh Kumar
AD (A&F), Legal Deptt.

Director (Legal)
Head (CMED)

Copy to: Head (CMD-3)
