

Form II

BUREAU OF INDIAN STANDARDS
(DLBO-II Branch office)
REPORT OF DISCREET INVESTIGATION

Complaint Ref: **R-18640**

Date: 21.08.2024

1. Date of Complaint: **11.07.2024**
 2. Name of Complainant (with address): **ASIT KUMAR PATI**
Village-Bainsia, Near Mela Sahi Mandap, Block
Gondia, District-Dhenkanal, Odisha-759014
Email- **asitpati193@gmail.com**
 3. Type of complaint: **Misuse of BIS standard mark**
 4. Reasons for carrying out the visit: **To establish genuineness of the complaint**
 5. Location/area visited: **318, 3rd floor, Network Plaza, Saraswati road, Lane number-17,18, Beadonpura, Karolbagh, New Delhi**
 6. Findings during the investigation (along with enclosures, if any): **A discreet visit dated 14.08.2024 was carried out at the said location. During the visit, efforts were made to purchase the product (Li-ion battery) under complaint. However, the same was denied by the shopkeeper saying that the particular product is only available via online purchase. It was also confirmed that the said location is a dispatch point for the online platform (maxbhi.com). Also, packing materials with branding of online platform was also observed during the visit.**
 7. Conclusion: **It may be concluded that product under complaint are being sold at the location.**
 8. Recommendations: **Search & Seizure may be considered at the location.**
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