

## Form II

BUREAU OF INDIAN STANDARDS  
( DLBO-II Branch office)  
REPORT OF DISCREET INVESTIGATION

Complaint Ref: V-17889

Date: 30.09.2024

1. **Date of Complaint:** 11.07.2024
  2. **Name of Complainant (with address):** Anurag Chauhan  
Email- [chieftrustee@utprarit.org](mailto:chieftrustee@utprarit.org)  
Mobile- 8810366690
  3. **Type of complaint:** Violation of Quality Control Order
  4. **Reasons for carrying out the visit:** To verify manufacturing of non-ISI marked helmets
  5. **Location/area visited:** Khasra no.23/17/1, First and second floor, Plot No-2, Nithari Road, Baljeet Vihar, Nithari extension, New Delhi-110086
  6. **Findings during the investigation (along with enclosures, if any):**  
The licensee informed via communication window on MoL for change in address of the firm. Accordingly, a discreet visit dated 17.09.2024 was carried out at the said location (Khasra no.23/17/1, First and second floor, Plot No-2, Nithari Road, Baljeet Vihar, Nithari extension, New Delhi-110086) During the visit, it was confirmed that Helmet manufacturing activities are going on at the given address. (Photographs attached)
  7. **Conclusion:** It may be concluded that product under complaint are being manufactured at the location.
  8. **Recommendations:** Search & Seizure may be considered at the location.
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