

Form II
BUREAU OF INDIAN STANDARDS
(Delhi Branch office-II)
REPORT OF DISCREET INVESTIGATION

Complaint Ref: V-19385

Date: 22.10.2024

1. **Date of Complaint:** 29-08-2024
 2. **Name of Complainant (with address):** CMSD, HQ
 3. **Type of complaint:** Violation of Quality Control Order
 4. **Reasons for carrying out the visit:**
Investigation at the Manufacturer end
 5. **Location/area visited:**
Candes Technology Pvt Ltd, Block-D, Kila No. 29-11-2-12-2, NH-44, Delhi Karnal Highway, Bahalgarh Chowk, Haryana - 131021
 6. **Findings during the investigation :**
A visit was carried out at the above mentioned address on 22.10.2024 by the undersigned. About 50 pieces of the product under complaint were found in the basement of the firm. No ISI mark was present on the label (sticker) of the product found.
 7. **Conclusion:** In view of the above, complaint has been established as the Violation of QCO was observed.
 8. **Recommendations:** Necessary action may be initiated against the firm and the complaint may be forwarded to FRBO for further investigation at M/s Merhaki Foods and Nutrition Pvt Ltd, Building No. B-600, Indospace Logistics Park, Luhari III, Jhajjar, Haryana - 124108.
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