

Form II
BUREAU OF INDIAN STANDARDS
(Delhi Branch office - II)
REPORT OF DISCREET INVESTIGATION

Complaint Ref: R-18320

Date: 26-07-2024

1. Date of Complaint: 11-06-2024

2. Name of Complainant (with address):

Adith Rajkumar, House no 21, Ram nagar Main Street, Punkunnam, Thrissur, Kerala, 680002

3. Type of complaint: Misuse of BIS Standard Mark

4. Reasons for carrying out the visit: To establish the complaint

5. Location/area visited:

M/s Fonepax, 18/22, Second Floor, W.E.A Karol Bag, Near Southern Hotel, Central Delhi, Delhi – 110005

6. Findings during the investigation (along with enclosures, if any):

A visit was carried out on 26-06-2024, 12-07-2024 above mentioned address. No firm by this name could be found near this address. The firm at the above address was found closed at the time of visit on both occasions. When asked around from nearby vendors and shop owners, they mentioned that it is a beauty salon.

7. Conclusion:

In view of the above, complaint has not been established.

8. Recommendations:

Complaint may be considered for closure.