

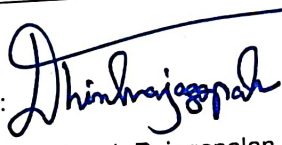
Proforma V
BUREAU OF INDIAN STANDARDS
(CHENNAI Branch Office)

REPORT OF INVESTIGATION OF COMPLAINT AGAINST REGISTERED JEWELER

1. General	
i)	Name & address of the Complainant Shri Udit Garg M-103, Puravankara Swanlake apartment, OMR, Padur, Chennai 603103
ii)	Name and address of the recipient of material if different from the complainant NA. Same as above
iii)	Nature of complaint (highlight the specific shortcomings) whether purity related or misuse of hallmarking Misuse of Hallmarking
iv)	In case, the complaint is against the Jeweller, Name and address of the Jeweller As per the details submitted by complainant, M/s Rahul Gold House, No. 3/33 OMR Road, Main Road, Kelambakkam 603103.
v)	Recognition number of AHC, in case the Centre is BIS recognised Not applicable, as the Complaint raised is against the jeweller
vi)	Registration number of Jeweller, in case the Jeweller is BIS registered Details to be verified with the jeweller.
vi)	Details of the complaint & complaint No. and date V-14484, Complaint date 13 Sep 2023. Complainant has reported that, he has procured a jewellery with HUID having 5 digits instead of 6 digits
vii)	Details of Previous complaint, if any
2. DETAILS OF INVESTIGATION	
i)	Place and Date of Investigation At the premises of complainant as stated at SI 1 i). Investigation carried out on 21 Nov 2023
ii)	Persons Contacted Shri Udit Garg
iii)	Quantity/Material under complaint, if applicable
iv)	Date of product, purchase, if applicable
v)	Date of purchase
vi)	Total quantity purchased
vii)	Source of purchase and details of bill/ cash memo Attached in <u>Annex-A</u>
viii)	Whether AHC/ Jeweller is aware of the complaint, if yes, action taken for the same As reported by complainant, jeweller is not aware of the complaint
ix)	Is the material hallmarked Following observations are made based on complainant end investigation. Complainant has procured below mentioned items from jeweller M/s Rahul Gold House
x)	Whether the hallmark is genuine or spurious
xi)	Details of markings on the product
xii)	Observation of the Auditor <ul style="list-style-type: none"> a) 1 number of chain procured on 27 Apr 2023 b) 1 number of chain and 1 number of ring procured on 27 Apr 2022 c) 1 number of bangle procured on 27 Apr 2023 <ul style="list-style-type: none"> ➤ With respect to the chain procured by complainant on 27 Apr 2023, jeweler vide invoice S\23-24\1 dated 27 Apr 2023 claimed it as HUID and has charged Rs 100/- for Hallmarking charges. However on physical verification jewellery, it is observed that jewellery is not hallmarked (Jewellery is marked with "BN916"). Further jeweller has charged Rs 100/- for Hallmarking an article which is violation of Regulation 10 (10) of BIS Hallmarking regulations 2018. ➤ With respect to the chain and ring procured by complainant on 27 Apr 2022 (Invoice no #79 dated 27 Apr 2023), chain is observed to be with fake hallmarking on physical verification. Following marking is observed on the chain

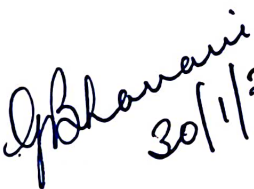


		And the ring was not carrying any hallmarking. However in the invoice, jeweller didn't claim it as hallmark jewellery <ul style="list-style-type: none"> > With respect to the bangle procured by complainant on 27 Apr 2023, In invoice #68 dated 27 Apr 2023, jeweller didn't claim it as hallmark jewellery. On physical verification of jewellery, bangle is marked with "BN916"
xiii)	Details of sample drawn, if any, test request reference and date, lab sent, if applicable	Not applicable, as sample is not drawn for testing
xiv)	Date on which despatched to lab by self/ complainant	
xv)	Any other observations relevant to the complaint	Nil
3.	Conclusion (clearly mentioning whether complaint has been established or not):	Jeweller has claimed the jewellery is hallmark with HUID, however on physical verification it is not hallmark, and jeweller has charged Rs 100/- for hallmarking single article. Further evidence can be obtained from jeweler end investigation
4.	RECOMMENDATIONS:	Recommended for Jeweller end investigation to check authenticity of bills/invoices submitted by complainant and for detection of misuse.

Signature :  30/1/24

Name : Dhinesh Rajagopalan L

Designation : Scientist-C/Deputy Director

Sc-E & HCNBO  30/1/2024

RAHUL GOLD HOUSE



No.3/33, OMR Road, Main Road, Kelambakkam - 603 103.
Ph : 72007 20003 GSTIN No : 33ALKPS2984C1ZY.



TAX INVOICE

Customer Details :
GARG UDIT

Bill No : S\23-24\1
Date : 27/04/2023
Order No :
Remarks :

0 PAN / GST:

SNo	Ornament Details	Qty	Weight	Rate	V.A	MC	Hlmrk	Amount
1	CHAIN HUID :	1	15.850	5640.00	0.916	0.00	100.00	94660.00
		HSN :		GST % : 3				

Chit Details :

Total Weight :	15.850	Net Sales Value :	97500.00
Sales :	94660.00	Advance :	0.00
CGST :	1419.90	By UPI :	0.00
SGST :	1419.90	Old Purchase :	0.00
Discount :	0.00	By Online :	0.00
Net Sales :	97500.00	Chit Amount :	0.00
		By Card Paid :	97500.00
		Net Amount :	97500.00
		By Cash Paid :	0.00

RAHUL GOLD HOUSE

No.3/33, Kelambakkam, Main Road, OMR Road, Chennai
603103, Tamil Nadu

GSTIN: 33ALKPS2984C1ZY

Buyer's Name and Address

M/S. UDIT GARG :
Mob: 7358058472

TAX INVOICE

Invoice# 79

Date: 27-04-2022

Product	Qty	Wt	+VA	Total Wt	Price	GST%	Total
GOLD CHAIN 916	1	12.15	0.944	13.094	4879	3	65800.03
GOLD RING 916	1	4.66	0.454	5.114	4879	3	25700

E&OE.

*Subject to Chennai Jurisdiction

*GST is Applicable on Taxable Amount

Taxable Amount: ₹ 88834.98

CGST@1.5%: ₹ 1332.525

SGST@1.5%: ₹ 1332.525

Grand Total: ₹ 91,500.00

Payment Details:

Cash: ₹ Card: ₹ 91500

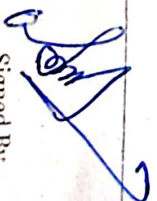
Other: ₹ Balance: 0

Card Charge: ₹

Receiver's

Checked By

Signed By



RAHUL GOLD HOUSE

No.3/33, Kelambakkam , Main Road, OMR Road, Chennai
603103, Tamil Nadu

GSTIN: 33ALKPS2984C1ZY

Buyer's Name and Address

M/S. UDIT GARG :
Mob: 7358058472

TAX INVOICE

Invoice# 68

Date: 4/27/2023

Product	Qty	Wt	i-V A	Total Wt	Price	GST%	Total
GOLD BANGLES 916	1	8.32	0.717	9.037	5640	3	52500.02

E&OE.

*Subject to Chennai Jurisdiction

*GST is Applicable on Taxable Amount

Taxable Amount: ₹ 50970.89

CGST@1.5%: ₹ 764.565

SGST@1.5%: ₹ 764.565

Grand Total: \$52,500.00

Payment Details:

Cash: ₹ Card: ₹ 52500

Other: ₹ Balance: 0

Card Charge: ₹

Receiver's

Checked By

Signed By

Customer Details :
GARG UDIT

Date : 27/11/2019
Order No :
Remarks :

0		PAN / GST:		Rate	V.A
SNo	Ornament Details	Qty	Weight		
1	CHAIN HUID :	1	15.850	5640.00	0.910
		HSN :		GST % : 3	



Chit Details :

Total Weight : 15.850

Net Sale

Wt	+V/A	Total Wt	Price	GST%	Total
12.15	0.944	13.094	4879	3	65800.03
4.66	0.454	5.114	4879	3	25700

Taxable Amount: ₹ 88834.98
 CGST@1.5%: ₹ 1332.525
 SGST@1.5%: ₹ 1332.525
 Grand Total: ₹ 91,500.00




 Sign

