

भारतीय मानक ब्यूरो
(केन्द्रीय मुहर विभाग- I)

हमारा संदर्भ: सीएमडी-1 /2:12:2

27 जून 2024

विषय: अनुरूपता निर्धारण स्कीम-1 (ISIRI) के अंतर्गत लाइसेंस के संचालन के दौरान देखे गए उत्पाद (दों) की गैर- अनुरूपता और असंतोषजनक प्रदर्शन के निपटारण दिशानिर्देश हेतु स्पष्टीकरण ।

उपरोक्त विषय पर परिपत्र दस्तावेज सभी संबंधित पक्षों के कार्यान्वयन के लिए संलग्न है।

(रंजीत कुमार)
वैज्ञानिक- 'डी', सीएमडी-1

प्रमुख, सीएमडी-1

उपमहानिदेशक (प्रमाणन एवं सीएसएम)

Bureau of Indian Standards
(Central Marks Department-I)

Our Ref: CMD-I/2:12:2

27 June 2024

Subject: Clarification on the guidelines for dealing with non-conformity of product(s) and unsatisfactory performance observed during operation of Licence under product certification scheme (ISIRI) - reg.

The document on the above subject is attached herewith for implementation by all concerned.

(Ranjit Kumar)
Scientist- 'D', CMD-1

Head, CMD-I

DDG (Certification & CSM)

परिचालित/Circulated to:

सभी क्षेत्रीय कार्यालयाओं/शाखा कार्यालयों

All ROs/BOs

सभी उपमहानिदेशक (क्षेत्रीय)

All DDGRs

अन्य सभी संबंधित पक्ष - बी आई एस इंटरनेट के माध्यम से

All other concerned- through BIS intranet

Central Marks Department-1

हमारा संदर्भ : CMD-I/2:12:2

दिनांक : 27 जून 2024

Sub: Clarification on the guidelines for dealing with non-conformity of product(s) and unsatisfactory performance (other than matters related to non-conformity of the product) observed during operation of licence under Scheme - I of Schedule - II of BIS (Conformity Assessment) Regulations, 2018.

The guidelines for dealing with **non-conformity of product(s) and unsatisfactory performance (other than matters related to non-conformity of the product)** observed during operation of licence under Scheme - I of Schedule - II of BIS (Conformity Assessment) Regulations, 2018 have been issued vide CMD-1/2:12:2 (Part 1) dated 13 May 2024 and CMD-1/2:12:2 (Part 2) dated 13 May 2024 respectively.

2. In this regard, following clarifications/editorial corrections are issued:

a) Guidelines for dealing with non-conformity of product(s) observed during operation of licence under Scheme - I of Schedule - II of BIS (Conformity Assessment) Regulations, 2018.

- i. With regard to clause 6 (d), it is clarified that all test reports received in past 2 years from the date of **receipt of** latest test report (i.e. date of uploading of test report in the portal) indicating non-conformity and samples drawn shall be listed in the RoP.
- ii. With regard to clause 13 (i), the word “para 10” mentioned in the first line to be read as “**para 12**”.
- iii. With regard to clause 17 (ii) (b), the word “para 16(iii) (c)” mentioned in the second line to be read as “**para 16 (ii) (d) (B)**”.
- iv. With regard to clause 20 (iv), the words “expiry notice shall be processed through DDGR” mentioned in the last line to be read as “expiry notice shall be processed **by** DDGR”.

b) Guidelines for dealing with unsatisfactory performance (other than matters related to non-conformity of the product) during operation of licence under Scheme – I of Schedule - II of BIS (Conformity Assessment) Regulations, 2018.

- i. With regard to clause 21 (i), the words “processed through DDGR” mentioned in the last line to be read as “processed **by** DDGR”.

3. This issues with the approval of the competent authority.

Ranjit Kumar
Scientist-D

Head (CMD-1)

DDG (Certification & CSM)

Circulated to:

(i) All ROs/BOs

(ii) All DDGRs

(iii) All other concerned – through BIS intranet.