

भारतीय मानक ब्यूरो
(शिकायत प्रबंधन एवं प्रवर्तन विभाग)

हमारा सन्दर्भ :सीएमईडी/विज/2

24 मई, 2024

विषय: ब्यूरो कर्मचारियों के नाम पर पैसे की मांग से संबन्धित शिकायतों से संबन्धित।

उपरोक्त विषय से सम्बंधित निर्देश अनुपालन हेतु संलग्न है।

प्रवीण कुमार
वैज्ञानिक.फ एवं प्रमुख

परिचालित: प्रमुख सभी शाखा कार्यालय, मुख्यालय के विभाग, प्रयोगशाला एवं एनआईटीएस
प्रतिलिपि: सभी क्षेत्रीय उपमहानिदेशक एवं उपमहानिदेशक (प्रयोगशाला)

BUREAU OF INDIAN STANDARDS

(Complaint Management and Enforcement Department)

Our Ref: CMED/VIG/2

24 May, 2024

Subject: **Complaints regarding demand of money in the name of BIS Officials- Reg.**

Instructions related to above-mentioned subject are enclosed for compliance.

Praveen Kumar
Sc-F & Head

Circulated to: Head BOs/Depts. at HQ/Labs/NITS

Copy to: DDGRs and DDGL

BUREAU OF INDIAN STANDARDS

(Complaint Management and Enforcement Department)

Our Ref: CMED/VIG/2

24 May, 2024

Subject: Complaints regarding demand of money in the name of BIS Officials-Reg.

1. This has reference to some complaints received from licensees/BOs that some unknown persons pretending to be BIS officials are calling licensees/applicants and asking them to send money to their account for issuing conforming test reports of the samples.
2. The matter has been examined in detail and it has been decided to utilise the facility available in 'Chakshu' module of 'Sanchar Saathi' portal of Department of Telecommunication (DoT) on their website- <https://sancharsaathi.gov.in>. Such hoax/fraud communications can be reported in 'Chakshu' module and further action on such communications will be taken-up by DoT.
3. All BO Heads are requested to inform the licensees/applicants under their jurisdiction as well as their officers and staff regarding the 'Chakshu' module of Sanchar Saathi portal for reporting such calls.
4. For further details, please visit <https://sancharsaathi.gov.in>.
5. This issues with the approval of Competent Authority.

Praveen Kumar
Sc-F & Head

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