

भारतीय मानक ब्यूरो/Bureau of Indian Standards
(प्रशासन विभाग/Administration Department)

परिपत्र/Circular

Subject: **Discontinuation of physical interaction in Offices - reg.**

P&C, vide their e-mail dated 26 April 2023 has forwarded therewith a copy of letter ref. No. NIL dated 20.04.2023 issued by Addl. PS to Hon'ble Minister, Office of Minister of Commerce & Industry, Consumer Affairs, Food & Public Distribution, and Textiles regarding discontinuation of physical interaction in offices (copy enclosed).

2. The Office of Hon'ble Minister has directed to discontinue any kind of physical interaction between officers of Department of Consumer Affairs (DoCA) and private persons. This should also include respective PSUs, autonomous bodies and other attached sub-bodies falling under the administrative purview of the Department. Departments and Offices may have a dedicated and duly recorded VC mechanism to interact with private persons including applicants. Incentives for poor applicants may also be devised to avoid any financial burden in availing the VC facility through Common Service Centres etc.

Further, also requested to explore potential roadmap in this regard and also send an Action Taken Report through e-mail latest 28 April 2023 on cimoffice@nic.in and mehak.mot03@gamil.com.

3. In this connection, all HoDs of ROs/BOs/Labs/NITS including HQs and Head (ITSD) are requested to strictly comply with the above directions and send an Action Taken Report to Administration Department at e-mail: administration@bis.gov.in latest by **27 April 2023 (upto 1600 hrs)**.

4. This issues with the approval of Competent Authority.

Encl: as above


(Sandeep Meena)
Director (Administration)

संदर्भ : प्रशासन/09/61/2023

Ref: ADMN/09/61/2023

बीआईएस इंटरनेट के माध्यम से सभी क्षेत्रीय कार्यालयों/शाखा कार्यालयों/प्रयोगशालाओं/ एन.आई.टी. एस, एवं मुख्यालय सहित को सूचनार्थ एवं अनुपालनार्थ परिचालित। Circulated to all ROs/BOs/Labs/NITS including HQ through BIS Intranet for information and compliance.

Email

ADMINISTRATION Admn

Fwd: Note from O/o Hon'ble Minister (CAF&PD) regarding discontinuation of physical interaction in offices.

From : Planning and Coordination <pnc@bis.gov.in>
Subject : Fwd: Note from O/o Hon'ble Minister (CAF&PD) regarding discontinuation of physical interaction in offices.
To : ADMINISTRATION Admn <administration@bis.gov.in>
Cc : Kumar Shantanu <ddga@bis.gov.in>

Wed, Apr 26, 2023 11:02 AM
2 attachments

Trailing mail is being forwarded for kind perusal and necessary action please.

सादर

PS to Head (P&C)

योजना एवं समन्वय विभाग (P & C)

भारतीय मानक ब्यूरो (BIS).

मानक भवन, 9 ब. शा. ज़. मार्ग

नई दिल्ली - 110002

दूरभाष : 011-23236953

ई-मेल : pnc@bis.gov.in

हम ईमेल के द्वारा हिन्दी पत्राचार को बढ़ावा देते हैं



DRA
AB Jyoti
26/4/23
SOCA
Kumar
26/4/23

From: "BIS DG Secretariat" <dg@bis.gov.in>

To: "Planning and Coordination" <pnc@bis.gov.in>

Sent: Monday, April 24, 2023 12:34:10 PM

Subject: Fwd: Note from O/o Hon'ble Minister (CAF&PD) regarding discontinuation of physical interaction in offices.

From: "US(P&C)" <uspc-ca@gov.in>

To: "K.C.Singha" <kc.singha@gov.in>, "Sunil Kumar Mishra" <mishra.sunil@nic.in> ,

वाणिज्य एवं उद्योग, उपभोगता मामले,
खाद्य और सार्वजनिक वितरण तथा वस्त्र मंत्री का कार्यालय
Office of Minister of Commerce & Industry, Consumer Affairs,
Food & Public Distribution, and Textiles

20.04.2023

Subject: Discontinuation of physical interaction in Offices

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Departments and offices may have a dedicated and duly recorded VC mechanism to interact with private persons including applicants. Incentives for poor applicants may also be devised to avoid any financial burden in availing the VC facility through Common Service Centres etc.


Hereby, it is requested to explore potential roadmap in this regard and also send an Action Taken Report through email latest by 28th April, 2023 on cimoffice@nic.in and mehak.mot03@gmail.com

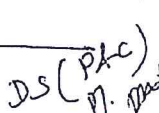



Aman Mittal
Addl. PS to Hon'ble Minister

Secretary, DoCA


Advisor (P&C)


DS (P&C)


N. Singh


J. Singh

Note No. 240985
MCCA, F&PD/2023
Date: 20-04-2023

**वाणिज्य एवं उद्योग, उपभोगता मामले,
खाद्य और सार्वजनिक वितरण तथा वस्त्र मंत्री का कार्यालय
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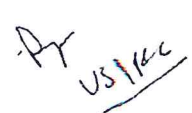
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Aman Mittal
Addl. PS to Hon'ble Minister

Secretary, DoCA


Advisor (P&C)


DS (P&C)


P. Singh

Note No. 240985

MOCA, F&PD/2023

Dated: 20.04.2023