## भारतीय मानक ब्यूरो (केन्द्रीय मुहर विभाग - 1)

## हमारा सन्दर्भ: सीएमडी-1/2:12:2 (सीसीपीएसी)

## विषय: सैम्पल विफलता की घटनाओं को केंद्रीय उपभोक्ता संरक्षण प्राधिकरण प्रकोष्ठ (सीसीपीएसी) से साझा करने के संबंध हेतु।

उपर्युक्त विषय पर सक्षम प्राधिकारी द्वारा अनुमोदित परिपत्र सभी संबंधित पक्षों के कार्यान्वयन के लिए सलंग्न है।

> (मोहित जनोहिया) वैज्ञ-'सी'/सीएमडी-I

## <u>प्रमुख, सीएमडी-।</u>

## उपमहानिदेशक (प्रमाणन एवं सीएसएम)

## **Bureau of Indian Standards** (Central Marks Department - I)

#### Our Ref: CMD-I/2:12:2 (CCPAC)

22 July 2022

Subject: Sharing of incidents of sample failures to the Central Consumer Protection Authority Cell (CCPAC) - reg.

The circular on the above subject as approved by the Competent Authority is attached herewith for implementation by all concerned.

(Mohit Janoiya) Sc.C/CMD-I

Head, CMD-I

DDG (Certification & CSM)

परिचालित/circulated to:

सभी क्षेत्रीय कार्यालयों/ शाखा कार्यालयों All ROs/BOs

सभी उपमहानिदेशक (क्षेत्रीय) एवं उपमहानिदेशक (एमएससी, सीआरएस और एफएमसी) All DDGRs and DDG (MSC, CRS & FMC)

प्रमुख, सी॰एस॰एम॰ विभाग Head, CSMD

प्रमुख, सी०सी०पी०ए०सी० Head, CCPAC

अन्य सभी संबंधित पक्ष - बीआईएस इंट्रानेट के माध्यम से All other concerned - through BIS intranet 22 जुलाई 2022

### **Bureau of Indian Standards** (Central Marks Department - I)

#### Our Ref: CMD-I/2:12:2 (CCPAC)

#### 21 July 2022

## Subject: Sharing of incidents of sample failures to the Central Consumer Protection Authority Cell (CCPAC) - reg.

This has reference to the subject matter.

- 2) In this regard, during 153rd meeting of the Executive Committee (EC) of BIS held on 30 June 2022, it has been remarked that in respect of products involving public health & safety, incidents of sample failures can be communicated to Central Consumer Protection Authority Cell (CCPAC) for initiation of appropriate action under Consumer Protection Act, 2019, in addition to action under the BIS Act, 2016.
- 3) Accordingly, the incidents of surveillance sample failures may be communicated to the CCPAC (Email: <u>ccpacbis@bis.gov.in</u>) for the products which have been notified for compulsory BIS certification (
  (I) in following scenarios:
  - i) The failure has an impact on public health/safety and product recall order has been issued, or
  - ii) The failure has an impact on public health/safety and product recall order was not issued due to assessment that recall is not feasible.
- 4) A draft template letter for sharing of information with CCPAC is enclosed as *Annexure-I*.
- 5) This issues with the approval of the competent authority.

(Mohit Janoiya) Sc.C/CMD-I

#### Head, CMD-I

#### DDG (Certification & CSM)

परिचालित/circulated to:

सभी क्षेत्रीय कार्यालयों/ शाखा कार्यालयों All ROs/BOs

सभी उपमहानिदेशक (क्षेत्रीय) एवं उपमहानिदेशक (एमएससी, सीआरएस और एफएमसी) All DDGRs and DDG (MSC, CRS & FMC)

प्रमुख, सी॰एस॰एम॰ विभाग Head, CSMD

प्रमुख, सी०सी०पी०ए०सी० Head, CCPAC

#### Annexure - I

#### Our Ref: ..... BO/CML-

Date:

To,

The Head, Central Consumer Protection Authority Cell (CCPAC).

Dear Madam/Sir,

# Subject: Sharing of incidents of sample failures to the Central Consumer Protection Authority Cell (CCPAC) - reg.

The Bureau of Indian Standards (BIS) has granted licence to the manufacturer M/s ..... for use of Standard Mark (() on ...... (Product name) according to IS ...... which is valid up to .....

2) A sample bearing Standard Mark ( ) pertaining to the aforesaid manufacturer was drawn for independent testing in third party laboratory and found not conforming to requirements given in the Indian Standard (copy of test report is enclosed), the details of which are as given below:

Name of the product: Batch/Control Unit (C.U.)/Lot No.: Size/Variety/Type/Grade: Source: Factory/Market\* sample (purchase details)

Date of manufacturing: Date of sampling:

Name of laboratory	Test report no and date	Requirements in which sample is non-conforming	Type of risk

Signature (Name of Head BO and designation)

Encl: As stated.

\**Strike off (factory or market) whichever is not applicable.*