

**BUREAU OF INDIAN STANDARDS  
(Chennai Branch Office)**

**REPORT OF INVESTIGATION OF COMPLAINT AT COMPLAINANT END**

Our Ref: R-19136

Date: 26/08/2024

Subject: Complaint against M/s. Guangdong Cvasun New Energy Technology Co Ltd and M/s. Amsons Interconnect Pvt Ltd

BIS Registered Manufacturers under CRS

**0. GENERAL**

- 0.1 Complaint No.& Date: Complaint No. R-18898 dated 14/08/2024
- 0.2 Name and address of the Complainant: Mr. Jaswant Munoth  
Vice Chairman & Director, Munoth Industries Limited  
Munoth Centre, 343, Triplicane High Road, Chennai 600 005  
Mobile: +91 9840061202, www.munothindustries.com
- 0.2.1 Name and address of the recipient of material (if different from 0.2): Not applicable
- 0.3 Product and IS No.: Sealed secondary portable Li system Cell, IS 16046 (Part 2): 2018 / IEC 62133-2: 2017
- 0.4 Nature of complaint (highlight specific shortcomings): Complaint is regarding
1. M/s. Guangdong Cvasun New Energy Technology Co Ltd is holding BIS registration for Model No. 1260110 with different stated capacity of 10,000mAh, 9000mAh & 8000mAh. The complaint is that the above company is exporting 8000 mAh cells to India marked as 10000 mAh.
  2. Unfair trade practice followed by M/s. Amsons Interconnect Pvt Ltd where the firm is importing 8000 mAh lithium cell from above manufacturer and manufacturing/selling Powerbanks marked as 10,000 mAh using 8000 mAh lithium cell.
- 0.5 Licence No. & Valid up to: M/s. Guangdong Cvasun New Energy Technology Co Ltd (R-41198315 valid up to 08/08/2025)  
M/s. Amsons Interconnect Pvt Ltd (1 registration under CRS observed (online) for the product POWER BANKS FOR USE IN PORTABLE APPLICATIONS for M/s Amsons Interconnect Pvt Ltd with address as 11TH FLOOR, FLAT NO. 1105, KLJ TOWER, NETAJI SUBASH PLACE, NETAJI SUBASH PLACE, NORTH WEST DELHI, DELHI, 110034, DELHI, 110034 whereas address in complaint is 110, FIRST FLOOR, 12/14, W.E.A ROYAL MCHAMBER, KAROL BAGH)

**1. DETAILS OF INVESTIGATION**

- 1.1 Place & Date of Investigation: Chennai, 26/08/2024
- 1.2 Persons contacted: Mr. Jaswant Munoth (Through phone call)
- 1.3 Details of product:
- 1.3.1 Date of purchase: The complainant has filed the complaint based on the trade practices of M/s. Guangdong Cvasun New Energy
- 1.3.2 Total Quantity purchased:

1.3.3 Quantity under complaint	Technology Co Ltd, M/s Amsons Interconnect Pvt Ltd and
1.3.4 Source of purchase and details of Bill / Cash Memo	also based on the details of export/import made by the above companies to India.
1.3.5 Material under complaint	
Inspected/Repaired/Handled by any other agency e.g. DGS&D, Local Dealer/Mechanics	Not applicable.
1.3.6 Is product under Warranty/Any service contract?	Not applicable.
1.3.7 Action taken by the licensee for redressal of the complaint (if any, till date)	Not applicable.
1.4 Inspection of Material under Complaint: No material available with the complainant as informed.	
1.4.1 Is material ISI Marked or not?	Not applicable
1.4.2 Whether ISI Mark Genuine or spurious:	Not applicable
1.4.3 Details of Markings on the product	Not applicable
1.4.4 Condition of packing/storage	Not applicable
1.4.5 Visual Examination	Not applicable
1.4.6 Observations in respect of 0.3	Not applicable
1.4.7 Result of testing at complainant end, if done (attach sheet if necessary)	Not applicable
1.5 Testing	
1.5.1 Details of sample drawn for independent testing, if any:	Not applicable
1.5.2 Test request ref. & date:	Not applicable
1.5.3 Laboratory to which sent	Not applicable
1.5.4 Date on which dispatched to Lab by self/complainant:	Not applicable
1.6 Any other information relevant to the complaint:	Nil

## 2. CONCLUSION:

Based on the discussion held with the complainant, the complaint is divided into two parts:

1. M/s. Guangdong Cvasun New Energy Technology Co Ltd is holding BIS registration for same Model No. 1260110 with different stated capacity of 10,000mAh, 9000mAh & 8000mAh. The complaint is that the above company is exporting 8000 mAh cells to India marked as 10000 mAh. The complainant has already provided the details of import of 8000 mAh to India by M/s Amsons Interconnect Pvt Ltd from M/s. Guangdong Cvasun New Energy Technology Co Ltd.
2. Unfair trade practice followed by M/s Amsons Interconnect Pvt Ltd where the firm is importing 8000 mAh lithium cell from above manufacturer and manufacturing/selling Powerbanks marked as 10,000 mAh using 8000 mAh lithium cell. The complainant has informed that no company in India is selling Power banks of capacity 8000 mAh. However, the importer is importing 8000 mAh

lithium cells from M/s. Guangdong Cvasun New Energy Technology Co Ltd as is evident from the import details submitted along with the complaint. The complainant alleges that the said 8000 mAh lithium cells imported by the firm, is used in 10,000 mAh Power banks thereby cheating the consumer.

### 3. RECOMMENDATIONS

It is recommended that an investigation at the end of the importer M/s Amsons Interconnect Pvt Ltd be carried out to verify the facts of the case.

Signature

Name of IO: SREEJITH MOHAN J  
Designation: Scientist – D/ Joint Director  
BO: Chennai Branch Office