

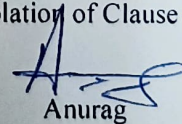
BUREAU OF INDIAN STANDARDS  
(Mumbai Branch Office-II)  
REPORT OF DISCREET INVESTIGATION

Complaint Ref: MUBO-II/ P-16858

Date: 10.05.2024

1. Date of Complaint: 01.02.2024
2. Name of Complainant (with address): Omkar Mhatre
3. Type of complaint: Misuse of ISI mark
4. Reasons for carrying out the visit:
  - i Complaint has been forwarded from CMED on 23.02.2024 vide complaint no. P-16858 regarding Misuse of ISI mark.
  - ii The complainant was contacted on multiple occasions via telephonic calls but was unreachable.
  - iii The complainant via email dated 09.05.2024 confirmed the availability for meeting on 10.05.2024 (Copy Attached)
  - iv Complainant during the visit on 10.05.2024, showed empty 20 Litre Jars with ISI mark on label and with Brand name of Veera water and manufacturer name Veera Water Solutions and with factory address D/Prutvi Apt., Shop no-5, Sector 16, Near Bus depot, Daryaraja Hotel, Ghansoli, Navi Mumbai, 400701 (Copies of Photo Attached)
5. Location/area visited: Veera Water Solutions, D/Prutvi Apt., Shop no-5, Sector 16, Near Ghansoli Bus depot and Daryaraja Hotel.
6. Findings during the investigation:
  - i The firm was found to be filling PDW in 20 litre PET Jars and storing in unsealed conditions
  - ii The 20 Litre PET Jars were having label of different BIS Licensees along with ISI mark and License no. and few jars had label with the Brand name of Veera Water
7. Conclusion:
  - i As per Clause 17. (3) BIS Act 2016, "No person shall use or apply or purport to use or apply in any manner, in the manufacture, distribution, sale, hire, lease or exhibit or offer for sale of any goods, article, process, system or service, or in the title of any patent or in any trade mark or design, a Standard Mark or any colourable imitation thereof, except under a valid licence from the Bureau."
  - ii As per Manakonline, the firm is not having a valid license form BIS and was found to be using BIS standard mark on PDW packaged in 20 Litre PET Jars
8. Recommendations:

In view of the above, search and seizure may be carried out due to violation of Clause 17 (3) BIS Act 2016

  
Anurag

Scientist-C/Deputy Director

~~HMUBO-II~~

Sc.C (TA)

Pl. please S&S at  
the earliest

14/05/2024