

BUREAU OF INDIAN STANDARDS

(Dehradun Branch Office)

REPORT OF INVESTIGATION OF PRODUCT QUALITY COMPLAINT AT LICENSEE

END

Our Ref: C/P-18948

Subject: Licensee end investigation

Complaint against M/s HAMILTON HOUSEWARES PRIVATE LIMITED, Haridwar

1. GENERAL

a. Complaint No.& Date P-18948 and 01.08.2024

b. Name and address of the Complainant Mr. Mohan; No-236, Raja street, Solur village,Ambur-635802, Vellore district, Tamil Nadu

Date: 29.11.2024

c. Name and address of the recipient of material (if different from b) Mr. Mohan; No-236, Raja street, Solur village,Ambur-635802, Vellore district, Tamil Nadu

d. Product and IS No. DOMESTIC STAINLESS STEEL VACUUM FLASK / BOTTLE IS 17526:2021

e. Specific nature of complaint Specification-Double walled Vacuum insulated technology keeps beverages hot or cold for 24 hours, Inner copper coating for better temperature retention. Complaint-Hot & cold not retention as per spec.

f. Licence No. & valid upto 8300153813 and 05.12.2027

g. Is complainant end report available at the time of licensee end investigation? yes

2. DETAILS OF INVESTIGATION

a. Date of Investigation

b. Persons contacted Mr. Abhinav Pandey, Plant head and M Abhijeet Deshmukh ,Quality Head

c. Quantity under complaint 1 bottle

d. Whether licensee is aware of the complaint No

e. If yes, actions taken for the same NA

f. Licensee's opinion on the complaint Licensee has defined procedure for the complain redressal.

g. Whether material was sold directly or through dealer, retailer etc., Ecommerce

h. Is product under warranty/ guarantee/service contract? Yes

i. Licensee's record (including testing) of the material under complaint – verified the records as per SIT and found satisfactory

j. Manner of marking adopted by licensee for the product under complaint - printing on the cap of the bottle

k. Has the material been taken back by licensee ? Since the product under warranty, the licensee has requested to accept replacement of the product under complaint and arranged a pick up for the complainant samples so that they can do the root cause analysis on the complaint product. The product under complaint is already in use.

l. If yes, observations on the same vis-a-vis specific nature of complaint Not yet

m. Is the batch/lot/control unit under complaint held in stock by the licensee? No stock was available of that batch.

n. Whether complaint sample drawn for independent testing from the batch under complaint, if yes, provide details of packing and sealing

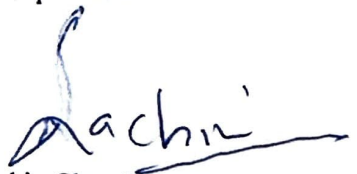
No stock was available of the batch. However, BIS conducted factory surveillance on 26.11.2024 and samples was sealed for independent testing and sample were sent to the lab for testing. The testing will also be carried out for heat retention and cold retention test so that the performance of the licensee will be assessed based on the results of the independent testing.

o. Any other observations

The licensee has provided the replacement for the product under warranty and arranged the pickup of the product under complaint. The complainant also submitted an email dated 08.12.2024 for satisfactory resolution of the complaint as replacement for the same has been provided.

3. CONCLUSION Based on the licensee end investigation , the licensee had nil stock of the said batch from which complaint has received . BIS conducted factory surveillance on 26.11.2024 and samples was sealed for independent testing and sample were sent to the lab for testing. The testing will also be carried out for heat retention and cold retention test so that the performance of the licensee will be assessed based on the results of the independent testing. The test records were also verified during visit and found satisfactory. The licensee has provided the replacement so that complaint may be considered for closure.

4. RECOMMENDATIONS Based on the licensee end investigation , the licensee had nil stock of the said batch from which complaint has received . BIS conducted factory surveillance on 26.11.2024 and samples was sealed for independent testing and sample were sent to the lab for testing. The testing will also be carried out for heat retention and cold retention test so that the performance of the licensee will be assessed based on the results of the independent testing. The licensee has provided that replacement so that complaint may be considered for closure.



Sachin Choudhary

Joint Director

DHBO,BIS

Head of BO/ Group Leader

cc: i) Complainant-end BO

ii) CMED

Batch No. 03-24 - Daily

Hamilton
Housewares P. Ltd.

Unit-5, Plot No. 1B, Sector-10, IIE - BHEL, SIDCUL, Haridwar, (Uttarakhand) Pin - 249403, INDIA.
Tel. : (01334) Fax : (01334)
CIN : U26101DN2000PTC000180

To,
Mr. Sachin Choudhary,
Joint Director, BIS ,
Dehradun, UK - India

Sub - Your visit regarding to our plant for Customer complaint in our product Vacuum Insulated Bottle - Duo Dlx 1000ML.

Respected Sir,

With respect to the above subject, we would like to submit as below,

1. Firstly, we regret the inconvenience caused to customer.
2. We would like to bring to your notice that we are doing all the testing as per IS 17526. The test record of said batch 03-24 for the heat retention is attached for you ready reference.
3. We have not observed any such abnormality in the product.
4. We do not have stock of batch number 03-24.
5. Whereas a reputed company and customer service oriented organization we have to customer care cell to serve the customer in case of any complaint.
6. The customer can contact us through below details also available on carton,
 - a. Toll Free number - 18002092151
 - b. WhatsApp - 7506006010
 - c. E-mail.- info@hamiltonindia.in
 - d. Website - www.hamiltonindia.in
 - e. It will be attended without any delay.
7. Based on your input our customer care team has reached to the customer and will provide the replacement to the product as the said product is under warranty.
8. We will take back the alleged defective piece for analysis and take necessary action at our end based on the outcome of the test results.

We are committed to provide the quality product and compliance with BIS requirement.

Thank you for your guidance in this matter.

Regards,

Abhijit Deshmukh

DGM - Quality

Hamilton Housewares Pvt Limited

MILTON

TREOTM
NEW GENERATION GLASSWARE
Copyrights@ 2021 Hamilton Housewares Pvt. Ltd. All Rights Reserved

CLAROTM
FOR CLARITY

spotzeroTM
BY MILTON

TESTING AS PER IS 17526 : 2021

| Sample | | Name | Capacity | Mouth Type | Batch No./ Lot No | DOI | Arrangement for Holding and Suspension | Capacity (ml) | Heat Retention Initial Temp. 95±1.0/0°C | Heat Retention -1 Hrs | Leakage Test | Joint Leak Test | Length of Shoulder Strap | Stability Fl. 10/ 60min | Pour Test | Status | Checked by | Verified By |
|--------|---|-------------|----------|------------|-------------------|---------|--|---------------|---|-----------------------|--------------|-----------------|--------------------------|-------------------------|-----------|-----------|------------|-------------|
| | | | | | | | CI-7.2 | CI-7.3 | CI-7.4 | CI-7.4 | CI-7.9 | CI-7.10 | CI-7.12 | CI-7.13 | CI-7.14 | Pass/Fail | | |
| 1 | 3 | ECO Flp | 500ml | wide | NA | 01.3.24 | NA | 510ml | 95°C | 92°C | OK | 237/237 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 02.3.24 | NA | 1000ml | 95°C | 92°C | OK | 253/250 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 02.3.24 | NA | 1000ml | 95°C | 91°C | OK | 267/267 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 03.3.24 | NA | 1000ml | 95°C | 93°C | OK | 426/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 03.3.24 | NA | 1000ml | 95°C | 93°C | OK | 440/440 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 03.3.24 | NA | 1000ml | 95°C | 92°C | OK | 418/418 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 03.3.24 | NA | 1000ml | 95°C | 91°C | OK | 420/420 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 03.3.24 | NA | 1000ml | 95°C | 92°C | OK | 422/422 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 03.3.24 | NA | 1000ml | 95°C | 91°C | OK | 442/442 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 03.3.24 | NA | 1000ml | 95°C | 92°C | OK | 428/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 03.3.24 | NA | 1000ml | 95°C | 91°C | OK | 440/440 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 03.3.24 | NA | 1000ml | 95°C | 91°C | OK | 420/420 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 03.3.24 | NA | 1000ml | 95°C | 91°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 04.3.24 | NA | 1000ml | 95°C | 92°C | OK | 424/424 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 04.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/438 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 04.3.24 | NA | 1000ml | 95°C | 91°C | OK | 440/440 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 04.3.24 | NA | 1000ml | 95°C | 91°C | OK | 436/436 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 418/418 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 428/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 420/420 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 422/422 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 05.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 06.3.24 | NA | 1000ml | 95°C | 92°C | OK | 422/422 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 06.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 06.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 06.3.24 | NA | 1000ml | 95°C | 92°C | OK | 424/424 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 07.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 07.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 08.3.24 | NA | 1000ml | 95°C | 92°C | OK | 424/424 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 08.3.24 | NA | 1000ml | 95°C | 92°C | OK | 428/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 424/424 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 428/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 424/424 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 428/428 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 2 | Duo Dk | 1000ml | Narrow | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 426/426 | NA | OK | OK | Pass | Thish | Chand |
| 1 | 3 | Thermosteel | 1000ml | wide | NA | 09.3.24 | NA | 1000ml | 95°C | 92°C | OK | 430/430 | NA | OK | OK | Pass | Thish | Chand |

165 29/11/24

| Product Name | Capacity | Mouth Type | Batch No / Lot No | DOI | Heat Retention Initial Temp. 95°C ± 1.0 / 0°C | Heat Retention 6 Hrs | Heat Retention 12 Hrs | Cold Retention Initial Temp 5°C | Cold Retention (6 Hrs.) | Status | Checked By | Verified By | |
|--------------|--------------------------|------------|-------------------|----------|---|----------------------|-----------------------|---------------------------------|-------------------------|-----------|------------|-------------|--------|
| 1 | | | | | | CI: 7.4 | CI: 7.4 | CI: 7.5 | CI: 7.5 | Pass/Fail | | | |
| 2 | | | | | | | | | | | | | |
| 3 | Thermos steel lorum | lorum wide | NA | 31.2.24 | 95°C | 78°C | 68°C | 5°C | 10°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 79°C | 69°C | 5°C | 10°C | Pass | | | |
| 2 | | | | | 95°C | 78°C | 68°C | 5°C | 10°C | Pass | | | |
| 3 | Duo Dlx lorum | lorum | Narrow | NA | 08.07.24 | 95°C | 80°C | 70°C | 5°C | 09°C | Pass | A.S. | Sharda |
| 1 | | | | | 95°C | 83°C | 72°C | 5°C | 10°C | Pass | | | |
| 2 | | | | | 95°C | 82°C | 70°C | 5°C | 09°C | Pass | | | |
| 3 | Thermos steel Flip lorum | lorum wide | NA | 08.07.24 | 95°C | 79°C | 68°C | 5°C | 09°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 78°C | 69°C | 5°C | 09°C | Pass | | | |
| 2 | | | | | 95°C | 81°C | 71°C | 5°C | 10°C | Pass | | | |
| 3 | Duo Dlx lorum | lorum | Narrow | NA | 5.07.24 | 95°C | 80°C | 72°C | 5°C | 10°C | Pass | A.S. | Sharda |
| 1 | | | | | 95°C | 81°C | 70°C | 5°C | 10°C | Pass | | | |
| 2 | | | | | 95°C | 79°C | 68°C | 5°C | 10°C | Pass | | | |
| 3 | Thermos steel Flip lorum | lorum wide | NA | 15.07.24 | 95°C | 80°C | 69°C | 5°C | 10°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 83°C | 73°C | 5°C | 09°C | Pass | | | |
| 2 | | | | | 95°C | 82°C | 72°C | 5°C | 09°C | Pass | | | |
| 3 | Duo Dlx lorum | lorum | Narrow | NA | 28.02.24 | 95°C | 81°C | 76°C | 5°C | 10°C | Pass | A.S. | Sharda |
| 1 | | | | | 95°C | 80°C | 70°C | 5°C | 09°C | Pass | | | |
| 2 | | | | | 95°C | 78°C | 68°C | 5°C | 08°C | Pass | | | |
| 3 | Thermos steel Flip lorum | lorum wide | NA | 28.2.24 | 95°C | 80°C | 69°C | 5°C | 09°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 83°C | 73°C | 5°C | 09°C | Pass | | | |
| 2 | | | | | 95°C | 84°C | 74°C | 5°C | 09°C | Pass | | | |
| 3 | Duo Dlx lorum | lorum | Narrow | NA | 01.03.24 | 95°C | 82°C | 72°C | 5°C | 09°C | Pass | A.S. | Sharda |
| 1 | | | | | 95°C | 79°C | 68°C | 5°C | 09°C | Pass | | | |
| 2 | | | | | 95°C | 78°C | 68°C | 5°C | 09°C | Pass | | | |
| 3 | Thermos steel Flip lorum | lorum wide | NA | 11.3.24 | 95°C | 79°C | 69°C | 5°C | 09°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 61°C | 52°C | 5°C | 11°C | Pass | | | |
| 2 | | | | | 95°C | 62°C | 53°C | 5°C | 10°C | Pass | | | |
| 3 | eco Flip 500 ml | 500ml wide | NA | 01.3.24 | 95°C | 60°C | 51°C | 5°C | 10°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 79°C | 68°C | 5°C | 8°C | Pass | | | |
| 2 | | | | | 95°C | 78°C | 68°C | 5°C | 9°C | Pass | | | |
| 3 | Thermos steel lorum | lorum wide | NA | 08.3.24 | 95°C | 80°C | 50°C | 5°C | 16°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 61°C | 50°C | 5°C | 08°C | Pass | | | |
| 2 | | | | | 95°C | 60°C | 50°C | 5°C | 09°C | Pass | | | |
| 3 | eco Flip 500 ml | 500ml wide | NA | 08.3.24 | 95°C | 61°C | 51°C | 5°C | 09°C | Pass | A.S. | Sharda | |
| 1 | | | | | 95°C | 82°C | 72°C | 5°C | 10°C | Pass | | | |
| 2 | | | | | 95°C | 83°C | 73°C | 5°C | 09°C | Pass | | | |
| 3 | Duo Dlx lorum | lorum | Narrow | NA | 08.3.24 | 95°C | 82°C | 72°C | 5°C | 10°C | Pass | A.S. | Sharda |
| 1 | | | | | 95°C | 82°C | 72°C | 5°C | 10°C | Pass | | | |

AS-20/11/24

Daily report - Current production

amilton

TESTING AS PER IS 17526 : 2021

DOC No. HHP/QA/01
REV No. 00
Effective Date 01-02-2024
Checked By
Verified By

| Sample No. | Product Name | Capacity | Mouth Type | Batch No./ Lot No. | DOI | Arrangement for Holding and Suspension | Capacities (ml) | Heat Retention Initial Temp. 95±1.0-0°C | Heat Retention 1 Hrs | Leakage Test | Joint Leak Test | Length of Shoulder Strips | Stability Flask/ Bottle | Pour Test | Status | Pass/Fail | Checked By | Verified By |
|------------|--------------|----------|------------|--------------------|----------|--|-----------------|---|----------------------|--------------|-----------------|---------------------------|-------------------------|-----------|--------|-----------|------------|-------------|
| | | | | | | | | | | | | | | | | | | |
| 1 | Bullet | 1020 ML | Wide | NA | 26.11.24 | NA | 1005 | 95°C | 92°C | OK | 445 / 445 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 95°C | 92°C | OK | 446 / 446 | NA | OK | OK | Pass | | | |
| 3 | | | | | | | NA | 1000 | 95°C | 91°C | OK | 448 / 448 | NA | OK | OK | | | Pass |
| 1 | Bullet | 500 ML | Wide | NA | 26.11.24 | NA | 505 | 95°C | 89°C | OK | 262.18 / 262.36 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 510 | 95°C | 90°C | OK | 264.13 / 264.6 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 50 | 95°C | 91°C | OK | 264.16 / 264.16 | NA | OK | OK | | | Pass |
| 1 | Duo Dix | 1000 ML | Narrow | NA | 26.11.24 | NA | 1005 | 95°C | 93°C | OK | 420.16 / 420.16 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 1005 | 95°C | 92°C | OK | 426.21 / 426.21 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 1010 | 95°C | 92°C | OK | 423 / 423 | NA | OK | OK | | | Pass |
| 1 | Duo Dix | 1000 ML | Narrow | NA | 27.11.24 | NA | 1005 | 95°C | 92°C | OK | 430 / 430 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 1005 | 95°C | 91°C | OK | 432 / 432 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 1000 | 95°C | 92°C | OK | 440 / 440 | NA | OK | OK | | | Pass |
| 1 | Duo Dix | 500 ML | Narrow | NA | 27.11.24 | NA | 505 | 95°C | 92°C | OK | 272 / 272 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 500 | 95°C | 91°C | OK | 270 / 270 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 500 | 95°C | 90°C | OK | 268 / 268 | NA | OK | OK | | | Pass |
| 1 | Duo Dix | 1000 ML | Narrow | NA | 28.11.24 | NA | 1000 | 95°C | 92°C | OK | 426 / 426 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 1000 | 95°C | 93°C | OK | 436 / 436 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 1000 | 95°C | 92°C | OK | 432 / 432 | NA | OK | OK | | | Pass |
| 1 | Bullet | 1000 ML | Wide | NA | 28.11.24 | NA | 1005 | 95°C | 89°C | OK | 442 / 442 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 1005 | 95°C | 90°C | OK | 441 / 441 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 1000 | 95°C | 90°C | OK | 446 / 446 | NA | OK | OK | | | Pass |
| 1 | Duo DK | 500 | Narrow | NA | 28.11.24 | NA | 505 | 95°C | 91°C | OK | 270 / 270 | NA | OK | OK | Pass | Chaudhary | Choudhary | |
| 2 | | | | | | | NA | 500 | 95°C | 92°C | OK | 272 / 272 | NA | OK | OK | | | Pass |
| 3 | | | | | | | NA | 500 | 95°C | 92°C | OK | 275 / 275 | NA | OK | OK | | | Pass |