

BUREAU OF INDIAN STANDARDS
(ADMINISTRATION DEPARTMENT)

CIRCULAR

Subject: Accessible India Campaign (AIC) - reg.

This has reference to Office Memorandum No. N-21/08/2021-P&C dated 04 March 2021 of DoCA forwarding therewith a copy of letter No. 4-83/2016-AIC (Vol.II), dated 30.08.2019 of the Secretary, Department of Empowerment of Persons with Disabilities (Divyangjan), M/o Social Justice and Empowerment, Govt. of India on Accessible India Campaign (copies enclosed).

2. All Head of the Departments at ROs/BOs/Labs/CL/NITS including HQ are requested to ensure the strict compliance of above.
3. This issues with the approval of Competent Authority.

Encl: as above

Our Ref: ADMN/09/04/2014


(N. Vittoba)
Director (Administration)

Circulated to: **All Head of the Departments at ROs/BOs/CL/Labs/NITS including HQ through BIS Intranet for kind information and necessary action, pl.**

No. N-21/08/2021-P&C
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs

Krishi Bhawan, New Delhi
Dated the 4th March, 2021

To,

1. The Director General BIS, Manak Bhawan, New Delhi.
2. The Registrar, NCDRC, New Delhi
3. The Director General, NTH, Kolkata.
4. The Managing Director, NCCF, New Delhi,
5. The Director IILM, Ranchi.

Subject:- Accessible India Campaign (AIC) – reg.

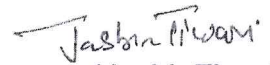
Sir,

I am directed to forward the copy of letter No. 4-83/2016-AIC (Vol.II), dated 30.08.2019 received from Secy, D/o Empowerment of Persons with Disabilities (Divyangjan), M/o Social Justice and Empowerment on the above subject with a request to provide comprehensive Action Taken Report on the subject.

National Test House is also requested to provide updated status of the information provided on 21.10.2019 (copy enclosed) at the earliest.

Encl. As Above.

Yours faithfully,



(Jasbir Tiwari)

Under Secretary to the Govt. of India
Tele No. 23381233

शकुन्ताला डौले गामलिन, भा.प्र.से.
सचिव
Shakuntala Doley Gamlin, IAS
Secret



भारत सरकार
सामाजिक न्याय और अधिकारिता मंत्रालय
दिव्यांगजन सशक्तिकरण विभाग
Government of India
Ministry of Social Justice & Empowerment
Department of Empowerment of Persons with Disabilities (Divyangjan)

D. O. No. 4-83/2016- AIC (Vol. II)

30th August, 2019

Dear Shri Anirash Kr. Srivastava,

The Rights for Persons with Disabilities Act, 2016 mandates that all public buildings and services are to be made accessible in a timeframe of five and two years respectively. Department of Empowerment of Persons with Disabilities launched the Accessible India Campaign (AIC) to add impetus to the mandate in implementing this provision of the Act. All Ministries must work in concert towards achieving the objective of the law within the given timeframe.

2. During the PRAGATI meeting held under the Chairmanship of Hon'ble Prime Minister on 31st July, 2019, status of AIC has been reviewed in detail and the following recommendations were made:

- i. All public buildings must be made barrier free and accessible so as to facilitate easy access to public buildings for Persons with Disabilities. The buildings have to be made accessible as per "Harmonized Guidelines and Space Standards for Barrier Free Environment for Persons with Disabilities and Elderly Persons, 2016" issued by MoUD (Details at <https://cpwd.gov.in/publication/harmonisedguidelinesreleasedon23rdmarch2016.pdf>). Accessible features in the guidelines can be categorized in two parts i.e.

a. Outdoor Features -

- i. accessible approach and ramp at entrance of building;
ii. reserved parking near entrance;
iii. accessible pathway to entrance;

b. Indoor Features -

- i. accessible corridors
ii. accessible reception;
iii. lifts with braille; auditory commands;
iv. accessible toilets;
v. staircases with handrails;
vi. auditory and visual signage;
vii. drinking water provision;
viii. tactile flooring; colour contrasting strips on steps of staircases;
ix. durable railings along the staircases

Furthermore, features to be incorporated in public utilities and services such as public buildings, railways, airports, bus stands and bus terminals have been elaborated in paras 10.3 and 10.4 of the Harmonized Guidelines. In this regard, you are requested to share details of buildings where retrofitting work has been completed and the timelines for completion of retrofitting in buildings where work is underway.

Cont.... /2

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- ii. It was also recommended that accessibility issues being faced by public during usage of various buildings, transportation services and ICT systems may be compiled via crowd sourcing mechanisms. The issues highlighted should directly be shared with the owners/maintaining agencies of these public assets, so that immediate corrective steps may be initiated. In this regard, a mobile application or MIS may be designed by respective State/UT Departments, to capture and process these issues on a real-time basis. Implementation plans may be shared with this Department at the earliest.
 - iii. As per RPwD Act 2016, all services including transport and ICT services were to be made accessible as per standards by 15 June, 2019. Hence, it may be ensured that the websites of Central Govt. departments are made accessible as per the Guidelines for Indian Government Websites, 2017.
3. It may also be reminded that as per Department of Expenditure's OM (OM no. 24(35)/PF-II/2012 dated 3rd April, 2018) all Central Government Ministries/Departments mandatorily have to incorporate accessibility standards and features in their DPR/EFC proposals.
4. I would like to seek your help in the endeavour for achieving universal accessibility by requesting you to monitor and track the progress of these features implemented in your organization and in the premises occupied on a priority basis. I shall be grateful for your personal intervention to arrange to take appropriate steps as mentioned above and to provide necessary details. An action taken report may be sent to the Department preferably by 25th September 2019 so as to apprise PMO accordingly.

With regards,

Yours sincerely,

Shakuntala D. Gamlin

(Shakuntala D. Gamlin)

Shri Avinash K. Srivastava,
 Secretary,
 Department of Consumer Affairs,
 Ministry of Consumer Affairs, Food and Public Distribution,
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