

## CURRICULUM VITAE

### R. Madhan

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### Career Objective

To prove my knowledge in the areas entrusted to me and to secure a challenging position, which would enable me to integrate my knowledge and skills. Seeking a growth oriented and a challenging position in a progressive company, who honors and showcases professionalism, respect, and integrity as an integral part of their daily operations. And would like to work for a company which gives me an opportunity to prove my skills.

### Academic Qualifications

- **MBA (International Business Management)** – 2012, From Garden city college, **Pondicherry University**, Bangalore, Karnataka
- **B. Tech (Textile Technology)** – 2006, From SSM College of Engineering, **Anna University**, Namakkal, Tamil Nadu
- **Diploma in Handloom Technology** – 2003, From Indian Institute of Handloom Technology, **Ministry of Textiles**, Gadag, Karnataka

### Work Experience - I

- Currently working as an **ASSISTANT QUALITY MANAGER** in Manjushree Spntek Pvt Ltd, Bangalore from 06<sup>th</sup> July 2022 & presently working.

**Job profile:** Maintaining the Quality Management System, Quality of product, make everyone committed in adhering procedures and improving the quality systems.

### Key Responsibilities

- Ensures that SOPs, WIs, quality systems and technical standards are in place and clearly communicated to all employees.
- Liaise for all internal/external audits, prepare the reports, and make sure the appropriate Corrective action is in place to arrest gaps and its effectiveness is tracked periodically to ensure consistency.
- Ensures effective implementation of management systems like ISO 13485, ISO 9001, ISO 14001, ISO 45001 for the factory & ISO/IEC 17025 for lab are in place and effective for continuous improvement.
- Handled various Lean Six sigma projects to improve Productivity, Efficiency & reducing process wastes.
- Ensures that the manufactured product is fit for purpose and meets both external and internal specifications to ensure customer satisfaction.
- Ensure effectiveness of incoming, inline, and final inspection activity for quality product delivery.
- Ensuring test results reliability by training & on time calibration of equipment.
- Investigate customer complaints to coordinate with relevant departments to analyze root cause & implementation of corrective actions to avoid recurrence.
- Associated with procurement team on new vendor development, evaluation & validation by vendor audits to ensure consistency in quality material supplies.
- Participated in 5S, QCC, Kaizen projects for continuous improvement and encourage team to contribute ideas for system enhancement.
- Ensures quality control is fully staffed and capable of delivering intended quality products.

## Work Experience - II

- Worked as **ASSISTANT QUALITY MANAGER- SOFTLINES** in SGS India Pvt Ltd, Bangalore from 28<sup>th</sup> April 2011 to 04<sup>th</sup> July 2022.

**Job profile:** Maintaining the Quality in each testing department to produce error-free test reports to improve Customer satisfaction by providing quality service & delivery on time.

### Key Responsibilities

- Maintaining all type of documents in each level as per NABL 17025 & SGS Internal quality system
- Implementation of quality management systems to get improved customer satisfaction through performance, TAT & Query.
- Analyzing Root cause, maintaining correction & corrective actions to ensure mitigation of recurrence of non-conformity, complaints.
- To ensure the quality of testing by Internal correlation (ILC, IQC) & External Correlations (with various international bodies like AATCC, TEPS, ASTM, etc.)
- Monitoring the samples & testing at each stage to ensure the results accuracy, repeatability, and its standards as per norms.
- Responsible as Branch Operations Integrity Coordinator to ensure integrity is being followed at all the time of all LOB-Line of Business.
- Providing suggestions to the customer for their query about improving product quality to meet buyer expectations in their products to import and export.
- Internal test Audit & Periodic random report verification to ensure the correct performance standards, requirements, and information as per Test request form.
- New developments coordinating with KAM team at the time of new enquiry from different buyers.
- To ensure appropriate protocol has been followed while Compilation of reports.
- Buyers Handled: Debenhams, Tesco, John Lewis, Sainsbury, VF, Tommy Hilfiger Cortefiel, Matalan, MacKay's stores, New Look, Dunnes Stores, Fat Face, French Connection, Peacock stores, River Island, etc.
- Audit Handled: NABL (17025), M&S, GCSC, C&A, OHSAS & Various Internal Audits as per ISO 17025, ISO 9001, and ISO 45001.

## Work Experience - III

- Worked as **MERCHANDISER** in First Steps Baby Wear, Bangalore from 16<sup>th</sup> June 2007 to 02<sup>nd</sup> April 2011.

**Job profile:** Coordinating with buyers and internal departments to deliver products on time.

### Key Responsibilities

- Coordination of new developments with development team at the time of new enquiry.
- Order confirmation- Order sheet receipt, verification, Making BOM & confirmation.
- Coordinating with planning department for capacity blocking and greige booking.
- Pre-production approvals (proto sample, size set sample, lab dips, print, embroidery strike off, Bulk fabric approval, etc.)
- Arrangements of Fit sample/Red seal/ Gold seal samples & follow up with cross functional team to deliver on time.
- Buyer communication. Coordinating with planning department for line planning, assortments, and delivery schedules with logistic arrangements.
- Buyers Handled: H&M, Baby Shop, M&S, George and Benetton.

## Work Experience - IV

- Worked as **QUALITY ASSURANCE EXECUTIVE** in S.P. Apparel, Avinashi, from 10<sup>th</sup> April 2006 to 13<sup>th</sup> June 2007.

**Job profile:** To ensure Quality Parameters set by Buyers on different products as per AQL.

## Key Responsibilities

- Fabric, cutting panel, Initial, Mid, Inline & Final inspection according to AQL.
- Packing material & Quantity checking according to assortments as per packing lists.
- Final inspection for Quality, Quantity, destination, packing and price tags.
- Buyers handled: H&M, Tesco, Marks & Spencer, Benetton, Crocodile, etc..

## Certifications

- NABL Technical Assessor as per **ISO/IEC 17025:2017**
- Certified Internal Auditor as per **ISO 9001:2015**
- Certified Internal Auditor as per **ISO 13485: 2016**
- Certified Internal Auditor as per **ISO 14001:2015**
- Certified Internal Auditor as per **ISO 45001:2018**
- Lean **Six sigma Black belt** holder
- Certified Internal Auditor of **5S**
- Pursuing Environmental Social Governance course in NSE academy

## Thesis Work

- Improvement of Fabric Realization – B. Tech
- Dyeing and Finishing Techniques - Diploma

## Training Undergone

- Reid & Taylor, Mysore & BP Tex, Salem

## Technical Skills

- Weaving, Processing, Designing, Spinning, Technical textiles, Testing and Quality Control

## Computer Skills

- Course on computer aided textile designing (TEXTRONICS, NOVASCAN)
- Knowledge in basic computer operations (MS Word, MS Excel, MS Power Point) and Language C and BASIC

## Personal Details

Name	:	R. Madhan
Father's Name	:	T.V. Rathinavel
Date of Birth	:	July 21 <sup>st</sup> , 1984
Sex	:	Male
Marital Status	:	Married
Languages Known	:	English, Tamil, Kannada & Hindi.

## Reference

- Mr. Ramprasath, B. Tech, Dy. Director, NABL-Quality Council of India.
- Mr. PM. Reddy, M. Tech- Regional Laboratory Manager, SGS India Pvt. Ltd.

## Declaration

I hereby declare that all the information and details mentioned above are true and correct to the best of my knowledge and belief.

Yours sincerely

Date:  
Place: Bangalore

R. Madhan