

BUREAU OF INDIAN STANDARDS

MINUTES

<i>Committee</i>	<i>Meeting Name</i>	<i>Day, Date, and Time</i>	<i>Venue</i>
<b>Retail, E-Commerce &amp; E-Payment Services Sectional Committee, SSD 11</b>	<b>Second Panel Meeting for Discussion on ISO Standards</b>	<b>19 September 2024, 1500 hrs.</b>	<b>Virtual Meeting</b>

**Member Secretary** – Ms. Parul Gupta, Deputy Director, BIS

**Participants** – The list of Participants who attended the meeting is given in **Annex- 1**

**ITEM 0 GENERAL**

**0.1 Welcome and Opening Remarks by Member Secretary**

At the outset, the Member Secretary welcomed the members who were present virtually in the Second Panel Meeting for Discussion on ISO Standards Retail, E-Commerce & E-Payment Services Sectional Committee, SSD 11.

**ITEM 1 REVIEW OF COMPOSITION OF PANEL, SSD11/P02**

**1.1** The Committee noted the composition **Annex 1** of the agenda.

**ITEM 2 DISCUSSION ON THE NEW SUBJECTS FOR STANDARD FORMULATION**

The committee noted the following standards as discussed:

<b>S.No</b>	<b>Title</b>	<b>Discussion Status</b>	<b>Final Discussion</b>
<b>1</b>	<b>ISO 32110:2023 Transaction assurance in E-commerce — Vocabulary</b>	After the discussion with the panel members, it was decided to add the following definitions/changes: <b>1.</b> Inventory Based Model: <b>2.</b> Market Based Model: <b>3.</b> Open network: <b>4.</b> Customer Review/ Rating <b>5.</b> Collection <b>agent</b> for goods: Personnel/ Entity for collection of goods <b>6.</b> Individual or organization <b>(3.2.10)</b> authorized to act for on behalf of a buyer <b>(3.2.2)</b> or	Document as discussed this is a final document comments over the definition of the consumer may be given by the <b>Friday, 05:00pm</b> in case no comments are received it will be assumed the document is final and will be put up

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		consignee in respect of service (3.3.7) concerning the receipt of goods (3.3.3) <b>7. Consumer:</b> May be adopted from CEPA <b>8. User/visitor (3.2.18)</b> or registered individual or organization (3.2.10) with the E-Commerce platform that uses services (3.3.7) of an E-Commerce platform (3.1.7)	to the committee for further action. Document are attached <b>Annex B</b>
2	<b>ISO 32111:2023 Transaction assurance in E-commerce — Principles and framework</b>	This ISO Standard will be discussed on next upcoming meeting.	-

**ITEM 02 DATES AND PLACE FOR THR NEXT MEETING**

It was decided to schedule a meeting the month of September end.

**ITEM 03 ANY OTHER BUSINESS**

As there was no any other business to be discussed in the meeting, the meeting ended with a vote of thanks to the member

**Annex-1**

**Attendance of Second Panel Meeting for Discussion on ISO Standards, SSD 11/P2**

<b>Sl. No.</b>	<b>Name of the Organization</b>	<b>Representatives</b>	<b>Mode of Joining Virtual/ Physically</b>
1.	Amazon	Shri Shine Joy	Virtual
2.	Bigbasket, Bangalore	Shri Anantha Padmanab	Virtual
3.	Reliance Retail Limited, New Delhi	Shri Akshay Kharbanda	Physical
4.	Shiprocket, New Delhi	Shri Varun Parihar	Physical
5.	IKIGAI LAW	Ms Isha Mital	Virtual
<b>BIS DIRECTORATE</b>			
6.	Bureau of Indian Standards	Ms Parul Gupta <b>(Member Secretary)</b>	Physical