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BUREAU OF INDIAN STANDARDS

AGENDA

<i>Committee</i>	<i>Meeting Name</i>	<i>Day, Date and Time</i>	<i>Venue</i>
Retail, E-commerce & E- payment Services Sectional Committee, SSD 11	Second Panel Meeting for Discussion on ISO Standards	19 September 2024, Wednesday from 1500 hrs	Vitual Mode

Member Secretary: Ms. Parul Gupta Deputy Director, SSD, BIS

ITEM 0 GENERAL

0.1 Welcome address and opening remarks by **Ms. Parul Gupta**, Member Secretary, Retail, E-Commerce & E Payment Services Sectional Committee, SSD 11.

ITEM 1 REVIEW OF COMPOSITION OF PANEL, SSD11/P02

1.1 The present Composition of the Panel is given in [Annex A \(Page No. 3\)](#).

*The panel may **REVIEW** the composition and **SUGGEST** more experts, if required.*

ITEM 2 DISCUSSION ON THE NEW SUBJECTS FOR STANDARD FORMULATION

2.1 ISO/TC 321 on ‘Transaction Assurance in E-Commerce’ has published the following International standards:

S.No	Title	Summary
1	ISO 32110:2023 Transaction assurance in E-commerce — Vocabulary	<p>This document provides terms and definitions in the field of transaction assurance in e-commerce.</p> <p>In the last meeting the Panel members suggested the following definitions/changes has been made:</p> <ol style="list-style-type: none">1. Inventory Based Model:2. Market Based Model:3. Open network:4. Customer Review/ Rating5. Collection agent for goods: Personnel/ Entity

		<p>for collection of goods</p> <p>6. Individual or organization (3.2.10) authorized to act for on behalf of a buyer (3.2.2) or consignee in respect of service (3.3.7) concerning the receipt of goods (3.3.3).</p> <p>7. Consumer: May be adopted from CEPA</p> <p>8. User/visitor (3.2.18) or registered individual or organization (3.2.10) with the E-Commerce platform that uses services (3.3.7) of an E-Commerce platform (3.1.7)</p>
2	<p>ISO 32111:2023 Transaction assurance in E-commerce — Principles and framework</p>	<p>This document specifies the principles and framework for e-commerce transaction assurance, including participants, activities and assurance elements. It does not describe specific e-commerce transaction assurance requirements or methodologies in detail.</p>

The panel may kindly Discuss and Decide.

ITEM 3 DATE AND PLACE FOR THE NEXT MEETING

ITEM 4 ANY OTHER BUSINESS

ANNEX –A

(Item 1.1)

COMPOSITION OF PANEL ON DISCUSSION ON ISO STANDARDS, SSD11/P02

SI No	Organization	Name of the Representative
1.	Amazon India, Bengaluru	Ms. Sreejita Dey
2.	Bharti Enterprises Limited, New Delhi	Shri Himar Arjun Singh
3.	Bigbasket, Bangalore	Shri Anantha Padmanab
4.	Ikigai Law, New Delhi	Ms. Isha Mital
5.	Reliance Retail Limited, New Delhi	Shri Akshay Kharbanda
6.	Shiprocket, New Delhi	Shri Varun Parihar