

**BUREAU OF INDIAN STANDARDS**

**AGENDA**

<i>Committee</i>	<i>Meeting No.</i>	<i>Day, Date and Time</i>	<i>Venue</i>
<b>Panel on Tourist Information and Reception Services, SSD 02/P4</b>	<b>1<sup>st</sup> Meeting</b>	<b>Monday, 05 August 2024, 1500 hrs.</b>	<b>Virtual Meeting</b>

**Convenor: Shri Sanjeet**  
**Executive Board Member, PATA**

**Member Secretary: Shri Darpan Chalia**  
**Scientist-C, BIS**

**ITEM 0 GENERAL**

**0.1** Welcome Remark by BIS and introductory presentation on work related at ISO.

**0.2** Opening Remark by Shri Sanjeet, Convenor, SSD 02/P4.

**ITEM 1 SCOPE AND COMPOSITION OF PANEL, SSD 02/P4**

**1.1** The proposed scope and composition of the panel are given below:

**PROPOSED SCOPE:**

*“Standardization in the field of Tourist Information and Reception Services along with examining and providing comments on the ballots and other documents being developed under ISO /TC 228/WG03”*

**COMPOSITION:**

<b>S. No.</b>	<b>Organization Name</b>	<b>Representative Name</b>
<b>1.</b>	Pacific Asia Travel Association India Chapter, New Delhi	Shri Sanjeet, Executive Board Member <i>(Convenor)</i>
<b>2.</b>	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma (President)
<b>3.</b>	Pondicherry University, Department of Tourism Studies, School of Management	Dr. Sherry Abraham (Associate Professor)
<b>4.</b>	Responsible Tourism Society of India, Delhi	Dr. Anjuna Dhir (Executive Director)
<b>5.</b>	National Institute of Water Sports, Goa	Dr. Ravinder Dogra (Assistant Professor)

*The panel may kindly **DISCUSS** and **DECIDE** the scope and **REVIEW** its composition.*

**ITEM 2 DISCUSSION ON THE UPCOMING PROJECT UNDER ISO/TC 228/WG03**

**2.1** In the last meeting of ISO/TC 228, the following new subjects have been taken up for standardization under working group, WG 03:

- a) Tourism and related services - Staff Training of Tourist Information Services – Case Studies (*Separately attached*);
- b) Tourism and related services - Tourist information services - Guidelines for Mountain Tourism. (*Separately attached*)

*The panel may **DISCUSS** and **PROVIDE** the inputs/comments on the above mentioned documents.*

**ITEM 3 DATE AND PLACE OF NEXT MEETING**

**ITEM 4 ANY OTHER BUSINESS**