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BUREAU OF INDIAN STANDARDS

MINUTES

<i>Committee</i>	<i>Meeting No.</i>	<i>Day, Date and Time</i>	<i>Venue</i>
Basic Standards on Services Sectional Committee, SSD 19	8th Meeting	Monday, 29 April 2024, 1100 hrs	Virtual Meeting

**Chairperson: Shri Anupam Kaul
(In Personal Capacity)**

**Member Secretary: Shri Darpan Chalia
Scientist-C, BIS**

ITEM 0 GENERAL

0.1 Opening remarks by Member Secretary.

Shri Darpan Chalia, Member Secretary warmly welcome to all the members present in the 8th meeting of the Basic Standards on Services Sectional Committee, SSD 19. He provided an update on the committee's standardization efforts, highlighting the recent publication of the first standard, "*Services - Glossary of Terms*." He also informed members that the second document, "*Guidelines for Service Classification*," is nearing completion of working draft stage. He briefed the members on the draft proposal for establishing a new technical committee at ISO on "**Fundamentals of Services**" and requested their input for finalizing the proposal.

0.2 Opening Remarks by the Shri Anupam Kaul, Chairperson.

Shri Anupam Kaul, Chairperson welcomed all the members of Basic Standards on Services Sectional Committee, SSD 19. He highlighted the importance of establishing a new technical committee on "**Fundamentals of Services**." and explained its potential to position India as a global leader in the services sector. He requested members to provide their valuable input on the proposal to finalize it.

ITEM 1 DISCUSSION ON THE ISO PROPOSAL FOR ESTABLISHMENT OF A NEW TECHNICAL COMMITTEE

1.1 The committee reviewed and discussed on the draft ISO proposal for establishment of a new technical committee on the '*Fundamentals of Services*' and the valuable inputs/suggestions on the ISO proposal received from the members are incorporated into the draft ISO proposal (*separately attached*). Subsequently, Committee decided to circulate the updated ISO proposal within the Committee for 07 days and authorized the Chairperson for finalization of proposal for

establishment of new technical committee at ISO before submission to the concerned department of BIS.

ITEM 2 DATE AND PLACE OF NEXT MEETING

The date and place of the next meeting would be decided after the consultation with the Chairperson.

ITEM 3 ANY OTHER BUSSINESS

In the absence of any other business, the meeting ended with a hearty vote of thanks to the Chair and other eminent members present in the meeting.

Annex – A

1. Shri Sanjay Goswami, Bureau of Indian Standards.
2. Shri Chandan Bahl, Bureau of Indian Standards.
3. Shri Ajay Garg, IIM Lucknow.
4. Shri Anand Deep Gupta, NABCB.
5. Shri Anil Pruthi, Ministry of Ports, Shipping and Waterways
6. Shri Dillip Kumar Jena, Consumer Co-ordination Council.
7. Shri Ramjibhai B. Mavani, Consumer Co-ordination Council.
8. Shri Dhananjay Kumar, Ministry of Information and Broadcasting.
9. Smt. Deepali Sharma, Ministry of Information and Broadcasting.
10. Dr. KK Raman, KPMG.
11. Dr. Ravi Mahamuni, TCS.
12. Ms. Jacqueline D'Silva, Consumer Welfare Association, Mumbai.
13. Shri Kannan Ramaseshan, HDFC.
14. Shri Mritunjay Kumar, FICCI.
15. Shri Nawab Singh, Income Tax Department.
16. Ms. Saumya Gupta, Services Export Promotion Council (SEPC).
17. Shri Unmana Sarangi, Ministry of Environment, Forest and Climate Change.
18. Shri Sitaram Dixit, Consumer Guidance Society of India (CGSI).
19. Shri Venkataram Arabolu, In Personal Capacity.
20. Smt. Seema Shukla, In Personal Capacity.
21. Dr. Arti Khosla, In Personal Capacity.
22. Dr. Pralok Gupta, In Personal Capacity.
23. Dr. S. Srinivasan, In Personal Capacity.
24. Dr. Shenoy Robinson, In Personal Capacity.

Regret:

1. Shri Vipin Sahni, Confederation of Indian Industry.
2. Shri Lalit Kumar Mehta, In Personal Capacity.
3. Shri Prashant Hoskote, In Personal Capacity.
4. Shri Deepak Kumar, In Personal Capacity.