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BUREAU OF INDIAN STANDARDS

AGENDA

<i>Committee</i>	<i>Meeting No.</i>	<i>Day, Date and Time</i>	<i>Venue</i>
Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02	20 th Meeting	Friday, 27 September 2024, 1130 hrs.	Virtual

Chairman: Dr. G. Sundaram, IAS (Retd.)

Member Secretary: Shri Darpan Chalia
Scientist – C, BIS

ITEM 0 GENERAL

0.1 Welcome Remark by BIS.

0.2 Opening Remarks by Dr. G. Sundaram, Chairman, SSD 02.

ITEM 1 CONFIRMATION OF THE MINUTES OF THE LAST MEETING

The minutes of the 19th meeting of the Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02, which was held on **27 June 2024** were circulated vide email dated **22 July 2024**. No comments have been received till date.

The Committee may kindly CONFIRM the MINUTES as circulated.

ITEM 2 SCOPE & COMPOSITION OF TRAVEL, TOURISM, AND HOSPITALITY RELATED SERVICES SECTIONAL COMMITTEE, SSD 02 AND ITS PANELS AND WORKING GROUPS

2.1 The present scope and composition of the Travel, Tourism, and Hospitality Related Services Sectional Committee, SSD 02 along with the participation status in the last three meetings is given at [Annex - A](#) (Page no. 17-21).

The committee may kindly NOTE.

2.2 Since the last meeting of Sectional Committee, SSD 02, the following organizations have sent their nominations/changed their nomination(s):

S. No.	Organization	Sectional Committee/ Panel/Working Groups	Name of the Representative		Remarks, if any
			From	To	

1.	National Institute of Water Sports, Goa	Sectional Committee, SSD 02	Shri Sutheeshna Babu S.	Dr. Pawan Gupta, Nodal Officer	Alternate member updated
2.	Tourism & Hospitality Skill Council, New Delhi	Sectional Committee, SSD 02	Dr. Sunita Badhwar	Smt. Meenakshi Sharma, Head – Standards (Alternate Member)	Alternate member updated
3.	Nehru Institute of Mountaineering, Uttarkashi	Sectional Committee, SSD 02	-	Col. Anshuman Bhadauria, Principal (Principal Member) Dr. Vishal Ranjan, Curator (Alternate Member)	New nomination received
4.	In Personal Capacity	Panel on Adventure Tourism, SSD 2/P5		Brig. Ashok Abbey	New nomination received
5.	In Personal Capacity	Panel on Sustainable Tourism, SSD 2/P6	-	Ms. Soity Banerjee, Consultant Editor	New nomination received
6.	National Institute of Water Sports, Goa	Panel on Tourist Information and Reception Services, SSD 02/P4	-	Shri Ravinder Dogra, Assistant Professor	New nomination received
7.	In Personal Capacity	Working Group on Diving Services, SSD 02/P5/WG01	-	Col. Anand Swaroop	New nomination received
8.	In Personal Capacity	Working Group for Cruise Tourism, SSD 02/WG1	-	Shri Raj Singh	New nomination received

*The committee may kindly **NOTE**.*

2.3 In the last meeting, Committee approved the co-option request of Shri Jyoti Kumar Chandel, Assistant Professor, Birla Institute of Technology received through BIS portal for

inclusion into the Sectional Committee, SSD 02. However, Shri Jyoti Chandel via email dated 24 September 2024, informed that he has an experience in the field of Adventure Tourism.

*The Committee may kindly **RECONSIDER** and **DECIDE** his co-option in the Panel on Adventure Tourism, SSD 02/P5 instead of the Sectional Committee, SSD 02.*

2.4 The nominations from the following organizations have been awaited:

S. No.	Organization Name	Action Taken
1.	Atal Bihari Vajpayee Institute of Mountaineering & Allied Sports, Himachal Pradesh	As discussed in the 19 th meeting, a reminder was sent to all the organizations from which nominations are still awaited. As of now, no response has been received from the members. <i>The committee may DISCUSS.</i>
2.	Sainik School Society, Arunachal Pradesh	
3.	The National Institute of Mountaineering and Adventure Sports, Dirang, Arunachal Pradesh	
4.	Himalayan Mountaineering Institute, Darjeeling	
5.	Department of Tourism, Government of Kerala	
6.	Department of Tourism, Government of Rajasthan	
7.	Department of Tourism, Government of Gujarat	

2.5 BIS has received the following nomination requests via email for co-option in the Committee:

S. No.	Organization	Nominated Members	Curriculum vitae	Panel
1.	Compass Tourism	Shri Sanket Shah	Separately attached at Annex – B	Panel on Adventure Tourism, SSD 02/P5
2.	Medhavi Skills University	Shri Siddhartha Sankar Banerjee	Separately attached at Annex – C	SSD 02

*The committee may **DISCUSS** and **DECIDE** on the co-option requests.*

2.6 In compliance with the recent BIS process reforms, it has been decided to convert the existing sub-committees into panels and working groups with the same scope and composition. The following is a modified list of Subcommittees functioning under SSD 02, now converted into Panels and working Groups:

S. No.	Existing Subcommittees	Converted into Panels
1.	Subcommittee on Adventure Tourism, SSD 2:1	Panel on Adventure Tourism, SSD 02/P5.
2.	Subcommittee on Sustainable Tourism, SSD 2:2	Panel on Sustainable Tourism, SSD 02/P6.
3.	Subcommittee on Transportation Services, SSD 2:3	Panel on Transportation Services, SSD 02/P7.
4.	Subcommittee on Accommodation Services, SSD 2:4	Panel on Accommodation Services, SSD 02/P8
5.	Subcommittee on Catering Services, SSD 2:5	Panel on Catering Services, SSD 02/P9
6.	Panel on Diving Services, SSD 02:1/P1.	Working Group on Diving Services, SSD 02/P5/WG01
7.	Panel on Online accommodation booking platforms- Information for the Customers, SSD 02:4/P1.	Working Group on Online accommodation booking platforms- Information for the Customers, SSD 02/P8/WG01

*The committee may kindly **APPROVE**.*

2.7 The following are the existing panels and working groups:

- a) Panel for MICE Sector, SSD 2/P1.
- b) Panel for Preparation of Strategy and Roadmap document for Standardization in Tourism Sector, SSD 02/P2.
- c) Panel on Sustainable Beaches, SSD 02/P3.
- d) Panel on Tourist Information and Reception Services, SSD 02/P4.
- e) Working group for Cruise Tourism, WG01.
- f) Working group for Destination Management Organization, WG02.
- g) Working group for revision of IS/ISO 13009, WG 03

The current scope and composition of the Panels and working groups, as detailed in **item 2.6** and **item 2.7**, are given in **Annex – D** (Page no. 22-34).

*The committee may **REVIEW** the aforementioned Compositions.*

2.8 During the 19th meeting of the Sectional Committee, SSD 02, the **Panel on Sustainable Beaches, SSD 02/P3** was constituted to formulate a standard on the ‘Sustainable Beaches’. Further, it was decided to hold a meeting of the Subcommittee on Sustainable Tourism, SSD 02:2 to determine the composition of the panel, SSD 02/P3. Accordingly, a meeting of the Subcommittee, SSD 02:2 was held on **12 July 2024** during which the following scope and composition for the panel, SSD 02/P3 was recommended:

SCOPE:

“Standardization in the field of sustainable beaches”

COMPOSITION:

S. No.	Organization Name	Representative Name
1.	Ministry of Environment Forest and Climate Change, New Delhi	Mr. Sundeep Scientist – F <i>(Convenor)</i>
2.	Ministry of Tourism, New Delhi	Shri Arun Srivastava, Joint Director <i>(Principal Member)</i> Shri Dilip Kumar, Deputy Director <i>(Alternate Member)</i>
3.	National Centre for Coastal Research, Chennai	Dr. K. Ramu, Scientist - F <i>(Principal Member)</i> Dr S. R. Marigoudar, Scientist – E <i>(Alternate Member)</i>
4.	National Centre for Sustainable Coastal Management, Chennai	Dr. Purvaja Ramachandran, Acting Director & Scientist – G <i>(Principal Member)</i> Dr. Dipnarayan Ganguly, Scientist – C <i>(Alternate Member)</i> Dr. Robin R.S, Scientist – C <i>(Alternate Member)</i>
5.	National Disaster Management Authority, New Delhi	Smt. Sweta Vaidya Senior Consultant (Cyclone) <i>(Principal Member)</i> Shri Vijay Lokesh Singh Consultant (Earthquake Risk Mitigation) <i>(Alternate Member)</i>
6.	Responsible Tourism Society of India, Delhi	Dr. Anjuna Dhir, Executive Director
7.	Dakshin Foundation, Bengaluru, Karnataka	Ms. Nayana Udayashankar, Senior Programme Officer <i>(Principal member)</i>

		Ms. Madhuri Mondal, Senior Programme Officer (Alternate member)
8.	Aahwahan Foundation, Karnataka	Shri Braja Kishore Pradhan, Founder & CEO (Principal member) Shri Amrit Kumar Bal, President (Alternate member)
9.	Karnataka Coastal Zone Management Authority	Nomination Awaited
10.	Odisha Coastal Management Authority	Nomination Awaited
11.	IITTM, Bhubaneswar	Nomination Awaited
12.	Adventure Tour Operators Association of India, ATOAI	Nomination Awaited
13.	Beach management Committee of Golden Beach, Puri	Nomination Awaited
14.	District Tourism Promotion Council (DTPC), Kozhikode, Kerala	Nomination Awaited

The Committee may **DISCUSS and DECIDE** on the scope, composition and convenorship of above-mentioned Panel, SSD 02/P3.

ITEM 3 TECHNICAL WORK PROGRAMME OF THE COMMITTEE, SSD 02

3.1 The Technical Work Programme of Travel, Tourism, and Hospitality Related Services Sectional Committee SSD 02 is placed as [Annex – E](#) (Page no. 35-36).

The committee may kindly **NOTE**.

ITEM 4 DRAFT DOCUMENT UNDER DEVELOPMENT

4.1 In the 19th meeting of the Sectional Committee, SSD 02, it was decided to circulate the modified document on “**SSD 02 (26074) - Organization of Exhibitions - Recommendations and Requirements**” as P-draft (*separately attached at Annex - F*) for 15 days to elicit comments/inputs from the members. Accordingly, the P-draft was circulated amongst committee members via BIS portal on 03 July 2024 with the last date for the comment being 19 July 2024.

In response, **71** comments and additional inputs for the improvement were received on the document “Organization of Exhibitions - Recommendations and Requirements”. Subsequently, a meeting of the Panel for MICE Sector, SSD 02/P1 was held on **01 August 2024** to discuss the received comments, during which **37** comments were resolved. Further, it was decided that the remaining comments would be discussed in the next meeting of panel, SSD 02/P1, tentatively scheduled for the first week of October, 2024. The comments received along with the decision taken by panel, SSD 02/P1, are separately attached at **Annex – G**.

The committee may kindly **DISCUSS** and **DECIDE** on the future course of action.

4.2 During the last meeting, the Committee constituted a Panel on Sustainable beaches, SSD 02/P3 for the formulation of standard on ‘**Sustainable Beaches**’. The first meeting of the panel, SSD 02/P3 under the convenorship of Shri Sundeep, Scientist – F, MoEFCC was held on **28 August 2024**, during which the initial structure of the document on sustainable beaches was prepared is placed at [Annex – H](#) (Page no. 37-38).

The committee may kindly **NOTE**.

4.3 In the 10th meeting of Subcommittee on Adventure Tourism, SSD 02:1 held on **30 July 2024**, the subcommittee discussed on the adoption of the ISO standard “**ISO 3021:2023 – Adventure tourism — Hiking and trekking activities — Requirements and recommendations**” and assigned the responsibility to Brig Abbey to examine the document and provide his recommendations for the adoption of this standard as an Indian standard.

Subsequently, during the 11th meeting of the Subcommittee, SSD 02:1 held on **19 September 2024**, Brig Ashok Abbey submitted that document did not adequately address the Indian context and required substantial modifications. Consequently, the subcommittee decided to formulate an Indian Standard on Hiking and trekking activities by keeping the ISO 3021 as a base document. Further, the next meeting of Panel on Adventure Tourism, SSD 02/P5 is tentatively scheduled in for the second week of October, 2024.

The committee may kindly **NOTE**.

4.4 In the last meeting of Sectional Committee, SSD 02, Committee approved the adoption of the following standards as Indian standards after their publication and decided to circulate these documents widely for 60 days to elicit comments and input from stakeholders:

S. No.	Document number	Document Name
1.	ISO/DIS 14785	Tourism and related services — Tourist information services — Requirements and recommendations regarding tourism reception services
2.	ISO/DIS 11956	Adventure tourism — Cyclotourism — Requirements and recommendations
3.	ISO/DIS 18060	Sustainable Tourism - Indicators for organizations in the tourism value chain - Requirements and guidance for use
4.	ISO/DIS 25639-1 (Ed 2)	Exhibitions, Shows, Fairs, and Conventions — Part 1: Vocabulary

As per new BIS guidelines, the approval of adoption of standards must be obtained from the Competent Authority. The approval of CA for wide circulation of aforementioned standards is being prepared.

The Committee may kindly **NOTE**.

ITEM 5 REVIEW OF PUBLISHED INDIAN STANDARDS

5.1 Indian Standard is required to undergo periodic review at least once in five years from the month/year of their publication/reaffirmation. While reviewing the standard, the committee has four options available:

- a) reaffirmation with continuing current version of the standard without change;
- b) reaffirmation with decision to review standard;
- c) issue of amendment or revision of the standard after review;
- d) withdrawal of standard with reasons/justification that the standard is no longer needed.

Additionally, another below mentioned Indian standard will be due for review:

S. No.	IS No. & Year	Title	Reaffirmation Month & Year
1.	IS/ISO 21101: 2014	Adventure Tourism - Safety Management Systems - Requirements	January 2025

The committee may DELIBRATE and DECIDE.

5.2 In the last meeting of Sectional Committee, SSD 02, it was decided to constitute a **working group, WG 03** for the revision of the Indian Standard “**IS/ISO 13009 - Tourism and Related Services - Requirements and Recommendations for Beach Operation**” and ARP was allocated to Member Secretary. The meeting of working group, WG 03 is tentatively scheduled for the third week of October 2024.

The Committee may kindly NOTE.

ITEM 6 R&D PROJECTS FOR ESTABLISHMENT OF NEW INDIAN STANDARDS

6.1 The R&D proposal on ‘Study of tourism destinations to establish framework & model guidelines for tourism destinations of different verticals which can be effectively practiced by Destination Management Organization’ was hosted on BIS website being the last date for submission was 31 August 2024. In view of the above, we have received **two** proposals from the following organization for the aforementioned subject:

- a) Amity University, Noida, Uttar Pradesh.
- b) Sri Venkateswara College of Engineering, Chennai, Tamil Nadu.

The proposals are presently under consideration by Review Evaluation Committee (REC).

The committee may kindly NOTE.

6.2 The project leader of Department of Tourism, Pondicherry University, submitted the literature review report for the R&D proposal on **04 September 2024**. BIS officials examined the literature review report and held a meeting on **11 September 2024** with the representatives of Pondicherry University. During the meeting, it was conveyed that the literature review report did not completely align with the terms of reference for the R&D project on Cruise Tourism and gap areas were shared. The project leader informed that the existing literature report would be revised following a review of additional documents.

The project leader informed that, due to the monsoon season and the closure of most facilities, they were unable to plan field visits, and therefore, requested an extension of the timeline for the R&D project on Cruise Tourism

*The committee may **CONSIDER** and **DECIDE** on the extension of timeline of R&D project.*

ITEM 7 INTERNATIONAL ACTIVITIES

7.1 Tourism and Related Services, ISO/TC 228

7.1.1 BIS has regularly been giving its comments on various issues including the documents through voting on ballots. The list of ballots issued by ISO/TC 228 since 19th meeting of SSD 02 on which votes were casted by India are listed below:

S. No.	ISO/TC Committee	Title
1.	ISO/TC 228	ISO/PAS 5643:2021 - Tourism and related services — Requirements and guidelines to reduce the spread of Covid-19 in the tourism industry.
2.	ISO/TC 228	ISO 21103:2014 (vers 2) - Adventure tourism — Information for participants.
3.	ISO/TC 228	ISO 24801-1:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of 19 August 2024 7 recreational scuba divers — Part 1: Level 1 — supervised diver.
4.	ISO/TC 228	ISO 24801-2:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of recreational scuba divers — Part 2: Level 2 — Autonomous diver.
5.	ISO/TC 228	ISO 24801-3:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of recreational scuba divers — Part 3: Level 3 — Dive leader.
6.	ISO/TC 228	ISO 24802-1:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of scuba instructors — Part 1: Level 1.

7.	ISO/TC 228	ISO 24802-2:2014 (Ed 2, vers 2) - Recreational diving services — Requirements for the training of scuba instructors — Part 2: Level 2.
8.	ISO/TC 228	ISO/AWI 18983.2– Guidelines for hybrid meeting service.
9.	ISO/TC 228	Draft Resolution by correspondence DRC 265/2024 Change of title and scope and addition or the definition of the term “event” for ISO/DIS 25639-1.
10.	ISO/TC 228	Consultation on definition of "event" in ISO 25639-1.
11.	ISO/TC 228	ISO/PWI 25325 - Requirements for the training of Citizen Science Divers.

The Committee may kindly **NOTE**.

7.1.2 The following ballots issued by ISO/TC 228 are pending for voting by India (circulated amongst members):

S. No.	ISO/TC Committee	Title	Last date for Comment
1.	ISO/TC 228	ISO/PWI 18980 - Tourism and related services — Camping tourism — Campsite service for leisure accommodation vehicles.	12 October 2024
2.	ISO/TC 228	ISO/FDIS 14785 (Ed 2) - Tourism and related services —Tourist information services — Requirements and recommendations.	25 October 2024
3.	ISO/TC 228	ISO 21101:2014 (vers 2) - Adventure tourism — Safety management systems — Requirements.	02 December 2024
4.	ISO/TC 228	ISO 21416:2019 - Recreational diving services — Requirements and guidance on environmentally sustainable practices in recreational diving.	02 December 2024
5.	ISO/TC 228	ISO 21417:2019 - Recreational diving services — Requirements for training on environmental awareness for recreational divers.	02 December 2024

The committee may kindly provide **INPUTS** on above ballots for casting **VOTE** timely to put up India’s point of view on these documents.

7.2 The following **New International Participation Guidelines** issued by Competent Authority, BIS:

- a) Indicate the Level of Interest in respect of each of the NWIPs/draft standards received as High (H) or Medium (M).

- b) Designate one or two members of the SC to represent BIS in respect of the standards of the Level H (High) and M(Medium). The designated experts will be the face and voice of BIS for that project at the ISO/IEC level.
- c) The designated expert shall have the responsibilities of sharing detailed comments on the Drafts/documents received from ISO/IEC, helping the SC in putting together the rationale for proposing NWIPs and firming up proposals for leadership positions and secretariats and briefing the SC on the deliberations at ISO/EC level.
- d) The continuation of a SC member shall be performance-based.
- e) Ideally, for every subject of Standardization there shall be a Working Group of domain area experts, with a clearly articulated ToR and timeframe. Each of the SCs shall, therefore, examine the existing Working Groups with reference to the task assigned and the progress of work, and reconstitute the WGs, if felt necessary.

The Committee may kindly **NOTE**.

7.3 The participation of Indian Delegation in the meeting of working group of ISO/TC 228 since 19th Sectional Committee meeting:

S. No.	Meeting no. and WG name	Date of Meeting	Attended by	Inputs provided by India in the ISO WG meetings
1.	24 th Meeting of ISO/TC 228/WG 07 – Adventure Tourism	19 September 2024	<ul style="list-style-type: none"> a) Shri Nirat Bhatt, Hon. Treasurer, ATOAI. b) Brig. Krishan Kumar, Indian Mountaineering Foundation. c) Shri Darpan Chalia, Scientist – C/Member Secretary SSD 02, BIS. 	<p>Indian experts provided inputs on "Horse and Camel Riding – Requirements and Recommendations" and gathered information on the following upcoming subjects being addressed by ISO Working Group, WG 07, for standard formulation:</p> <ul style="list-style-type: none"> a) Rafting – Requirements and recommendations b) Wildlife observation tourism (including Birdwatching) – Recommendations

				<p>c) Air activities – Ballooning, Paragliding and Hang gliding – Requirements and recommendations</p> <p>d) Aerial Adventure Courses– Requirements and recommendations</p> <p>e) Motorized activities – 4x4 Wheel Drive, Buggy, UTV, Tricycle and Quadricycle – Requirements and recommendations</p>
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Considering that new subjects have been identified under Working Group WG 07 – Adventure Tourism, it is proposed to constitute separate working groups for each subject under the Panel on Adventure Tourism, SSD 02/P5 to better align the ongoing standardization work. The proposed titles and scopes of these working groups are mentioned below:

S. No.	Subject	Title & No. of Working Group under SSD 02/P5	Scope of WG	Level of Interest
1.	Horse and Camel Riding – Requirements and recommendations	Working Group on Horse and Camel Riding, SSD 02/P5/WG 02	Standardization in the field of horse and camel riding and, examining and providing comments on the ballots issued on the subject by ISO /TC 228/WG07.	
2.	Rafting – Requirements and recommendations	Working Group on Rafting Activity, SSD 02/P5/WG 03	Standardization in the field of rafting and, examining and providing comments on the ballots issued on the subject by ISO /TC 228/WG07.	
3.	Wildlife observation tourism (including Birdwatching) – Recommendations	Working Group on Wildlife Observation Tourism, SSD 02/P5/WG 04	Standardization in the field of wildlife observation tourism and, examining and providing comments on the ballots issued on the subject by ISO /TC 228/WG07.	
4.	Air activities – Ballooning, Paragliding and	Working Group on Air activities,	Standardization in the field of air activities and, examining and providing comments on the	

	Hang gliding – Requirements and recommendations	SSD 02/P5/WG 05	ballots issued on the subject by ISO /TC 228/WG07.	
5.	Aerial Adventure Courses– Requirements and recommendations	Working Group on Aerial Adventure Activities, SSD 02/P5/WG 06	Standardization in the field of aerial adventure activities and, examining and providing comments on the ballots issued on the subject by ISO /TC 228/WG07.	
6.	Motorized activities – 4x4 Wheel Drive, Buggy, UTV, Tricycle and Quadricycle – Requirements and recommendations	Working Group on Motorized activities, SSD 02/P5/WG 07	Standardization in the field of motorized activities and, examining and providing comments on the ballots issued on the subject by ISO /TC 228/WG07.	

The committee may kindly **DISCUSS** and **DECIDE** the title, scope and the level of interest of the documents and **SUGGEST** experts on the aforementioned working groups.

7.4 The upcoming working group meetings of ISO/TC 228 working is being scheduled as follow:

S. No.	Title	Date of Working group meeting
1.	ISO/TC 228/WG 20 – Exhibitions and Events	07 October 2024

The Committee may kindly **NOTE**.

7.5 Projects under Development ISO/TC 228 and its working groups:

S. No.	Project Title	Working Group	Level of Interest	Proposed Experts
1.	ISO/FDIS 14785 - Tourism and related services —Tourist information services — Requirements and recommendations	WG 03		<p>a) Dr. Sherry Abraham, Associate Professor, Department of Tourism Studies, School of management, Pondicherry University.</p> <p>b) Shri Darpan Chalia, Scientist – C, BIS.</p>

2.	Tourism and related services - Staff Training of Tourist Information Services-Case studies <i>(Upcoming Subject)</i>	WG 03		<p>a) Dr. Sherry Abraham, Associate Professor, Department of Tourism Studies, School of management, Pondicherry University.</p> <p>b) Shri Darpan Chalia, Scientist – C, BIS.</p>
3.	Tourism and related services- Tourist information services - Guidelines for Mountain Tourism <i>(Upcoming Subject)</i>	WG 03		<p>a) Dr. Sherry Abraham, Associate Professor, Department of Tourism Studies, School of management, Pondicherry University.</p> <p>b) Shri Darpan Chalia, Scientist – C, BIS.</p>
4.	ISO/DIS 11956 - Adventure tourism — Cyclotourism — Requirements and recommendations	WG 07		<p>a) Shri Nirat Bhatt, Hon. Treasurer, ATOAI.</p> <p>b) Brig. Krishan Kumar, AVSM (Retd.) Indian Mountaineering Federation</p> <p>c) Shri Darpan Chalia, Scientist – C, BIS.</p>
5.	ISO/DIS 18060 – Sustainable Tourism — Indicators for organizations in the tourism value chain — Requirements and guidance for use	WG 13		<p>a) Dr. Anjuna Dhir, Executive Director, RTSOI.</p> <p>b) Prof. (Dr.) Manohar Sajnani, Dean Faculty of Hospitality and Tourism, Amity University.</p> <p>c) Shri Darpan Chalia, Scientist - C, BIS.</p>
6.	ISO/ AWI 18982 - Tourism and related services — Sustainable tourism — Good Practices for implementing fundamental principles of	WG 13		<p>a) Dr. Anjuna Dhir, Executive Director, RTSOI.</p> <p>b) Prof. (Dr.) Manohar Sajnani, Dean Faculty of Hospitality and Tourism, Amity University.</p>

	sustainable tourism in tourism destinations			c) Shri Darpan Chalia, Scientist - C, BIS.
7.	ISO/PWI 18980 - Tourism and related services – Camping tourism – Requirements for campsite facilities and service	WG 15		a) Dr. Anshu Singh, HoD, Management, IHM Pusa. b) Shri Darpan Chalia, Scientist – C, BIS.
8.	ISO/ FDIS 16520 - Tourism and related services — Restaurants and caterings — Vocabulary	WG 16		-
9.	ISO/WD 18981 - Tourism and related services — Restaurants — Guidelines for buffet design and services	WG 16		-
10.	ISO/DIS 9468 - Tourism and related services — Online travel agency (OTA) — Guidelines for online accommodation booking platform services	WG 19		-
11.	ISO/WD PAS 24969 - Contingency plan for infection prevention and control (IPC) in exhibition industry	WG 20		a) Shri Sooraj Dhawan, President, IEIA. b) Shri Darpan Chalia, Scientist - C, BIS
12.	ISO/AWI 18983 – Guidelines for hybrid meeting service.	WG 20		a) Shri Sooraj Dhawan, President, IEIA b) Shri Darpan Chalia, Scientist - C, BIS
13.	ISO/DIS 25639-1 – Exhibitions, shows, fairs and conventions — Part 1: Vocabulary.	WG 20		a) Shri Sooraj Dhawan, President, IEIA. b) Shri Darpan Chalia, Scientist - C, BIS
14.	ISO/WD 20525 - Tourism and related services — Semantics	WG 21		a) Dr. Anjuna Dhir, Executive Director, RTSOI.

	applied to tourism destinations			
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*The committee may kindly **EXAMINE** the subjects and **DECIDE** the level of interest and proposed experts for each project.*

ITEM 8 BIS ACTIVITIES ON SOCIAL MEDIA

BIS is now active on social media (Facebook and Twitter). The linkages have been provided on BIS website.

*The committee may kindly **NOTE**.*

ITEM 9 DATE AND PLACE OF NEXT MEETING

ITEM 10 ANY OTHER BUSINESS

ANNEX – A
(Clause 2.1)

SCOPE:

“Standardization in the area of Travel, Tourism, Hospitality and related services viz. diving services, health tourism, tourist information and reception services at tourist information offices, golf services, beaches, natural protected areas, adventure tourism, yacht harbours, coastal tourism, environmentally friendly accommodation establishment and rural tourism.

b) Coordination of work with ISO/TC 228 – ISO technical committee on Tourism and Related Services”

COMPOSITION:

S. No.	Organization/ In Personal Capacity)	Representative Name	Attendance in the last 3 meetings			Total
			17 th	18 th	19 th	
1.		Dr. G. Sundaram, Consumer Voice, Chennai <i>(Chairperson)</i>	P	P	P	3/3
2.	Adventure Tour Operator Association of India	Shri Ajeet Bajaj, President (Principal Member) Shri Nirat Bhatt, Hon. Treasurer (Alternate Member)	P	P	P	3/3
3.	Association of Domestic Tour Operators of India	Shri Dalip Gupta, General Secretary (Principal Member) Shri P. P. Khanna, President (Alternate Member)	P	P	A	2/3
4.	Consumer Action & Network Society, Jaipur	Dr. Anant Sharma, (Principal Member) Shri Mukesh Vaishnav (Alternate Member)	P	P	P	3/3
5.	Responsible Tourism society of India New Delhi	Smt. Seema Bhatt, Honorary Vice President (Principal Member) Smt. Anjuna Dhir, Executive Director (Alternate Member)	P	P	P	3/3

6.	Federation of Association of Indian Tourism & Hospitality (FAITH)	Shri Ashish Gupta, Consulting CEO	P	P	A	2/3
7.	Federation of Hotel & Restaurant Association of India (FHRAI), New Delhi	Shri. Jaison Chacko, Secretary General (Principal member) Shri Arun Kumar Singh, Director (Alternate Member)	P	P	P	3/3
8.	Hotel Association of India (HAI), New Delhi	Smt. Aradhna Lal, Senior Vice President, Sustainability and ESG	P	P	P	3/3
9.	Indian Mountaineering Federation	Brig K. Kumar, (AVSM (Retd.))	P	P	P	3/3
10.	Indian Tourist Transport Association	Shri Amrit Mann (Principal Member) Shri Bhupinder Singh Taneja (Alternate Member)	P	P	A	2/3
11.	Ministry of Tourism	Smt. Manisha Saxena, Director General (Principal Member) Shri Sanjay Singh Deputy Director General Quality and Standard Division (Alt Member)	P	A	A	1/3
12.	Pondicherry University, Department of Tourism Studies, School Of management	Dr. Sherry Abraham, Associate Professor (Principal Member) Dr. Sibi. P. S, Associate Professor (Alternate Member)	P	P	P	3/3
13.	Travel Agents Association of India (TAAI)	Ms. Jyoti Mayal, President (Principal Member) Shri Kulvinder Singh Kohli, Management Committee member	P	P	P	3/3

		(Alternate Member)				
14.	Voice, New Delhi	Shri Ashim Sanyal, (Principal Member) Prof Sri Ram Khanna (Alternate Member)	P	P	P	3/3
15.	Department of Tourism, Govt. of Madhya Pradesh	Shri Jaimon Mathew (Alternate Member) Cdr. Rajendra Nigam (Alternate Member)	A	P	A	1/3
16.	National Institute of Water Sports, Goa	Dr. Pawan Gupta, Associate Professor	P	P	P	3/3
17.	Amity University, Noida	Prof. (Dr.) Balvinder Shukla, Vice Chancellor (Principal Member) Prof. (Dr). M. Sajnani (Alternate Member)	A	P	P	2/3
18.	Consumer Confederation of India, Jaipur	Smt. Priti Pandya	P	P	P	3/3
19.	Indian Exhibition Industry Association	Ms. Nidhi Sharma, Executive Director (Principal Member) Shri Sooraj Dhawan, President (Alternate Member)	P	P	P	3/3
20.	National Council for Hotel Management & Catering Technology	Shri Satvir Singh, Director (Studies)	P	P	A	2/3
21.	Services Export Promotion Council, New Delhi (SEPC)	Shri Abhishek Sahdev, Deputy Director	P	A	A	1/3
22.	Tourism & Hospitality Skill Council, New Delhi	Shri Rajan Bahadur, Chief Executive Officer (Principal Member) Ms. Meenakshi Sharma, Head Standards	P	P	P	3/3

		(Alternate Member)				
23.	Kerala Adventure Tourism Promotion Society (KATPS)	Shri Binu Kuriakose, Chief Executive Officer	P	P	A	2/3
24.	Pacific Asia Travel Association India Chapter, New Delhi	Shri Sanjeet, Executive Board Member	P	P	P	3/3
25.	Nehru Institute of Mountaineering, Uttarkashi	Col. Anshuman Bhadauria, Principal (Principal Member) Dr. Vishal Ranjan, Curator (Alternate Member)	<i>New nomination received</i>			
25.	Atal Bihari Vajpayee Institute of Mountaineering & Allied Sports, Himachal Pradesh		<i>Nomination Awaited</i>			
26.	Sainik School Society, Arunachal Pradesh		<i>Nomination Awaited</i>			
27.	The National Institute of Mountaineering and Adventure Sports, Dirang, Arunachal Pradesh		<i>Nomination Awaited</i>			
29.	Himalayan Mountaineering Institute, Darjeeling		<i>Nomination Awaited</i>			
30.	Department of Tourism, Government of Kerala		<i>Nomination Awaited</i>			
31.	Department of Tourism, Government of Rajasthan		<i>Nomination Awaited</i>			
32.	Department of Tourism, Government of Gujarat		<i>Nomination Awaited</i>			
33.	Indian Himalayan Centre for		<i>Nomination Awaited</i>			

	Adventure and Ecotourism, Sikkim		
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ANNEX – D
(Clause 2.7)

Scope and Composition of Panel for MICE Sector, SSD 02/P1

SCOPE:

“Standardization in the MICE sector and dealing with standards pertaining to this sector developed by ISO /TC 228.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Indian Exhibition Industry Association (IEIA), New Delhi	Mr. Sooraj Dhawan, President <i>(Convenor)</i> Mr. Sudeep Sarcar, Vice President <i>(Alternate Member)</i>
2.	Services Export Promotion Council, New Delhi	Shri Abhishek Sahdev, Deputy Director
3.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena, Director General <i>(Principal Member)</i> Shri Sanjay Singh, Deputy Director General <i>(Alternate member)</i>
4.	India Convention Promotion Bureau, New Delhi	Shri Amaresh Kumar Tiwari <i>(Principal Member)</i> Shri Chander Mansharamani, Hon. Secretary <i>(Alternate member)</i>
5.	Incentive Conference & Event Management	Shri Naveen Rizvi, Executive Director
6.	Event and Entertainment Management Association	Mr. Deepak Pawar
7.	IESA (Indian Exhibition, Conference & Events, Service Association)	<i>Nomination awaited</i>

Scope And Composition of Panel for Preparation of Strategy and Roadmap Document for Standardization in Tourism Sector, SSD 02/P2

SCOPE:

“Preparation of Strategy and Roadmap document for Standardization in Tourism Sector.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof. (Dr.) M. Sajnani <i>(Convenor)</i> Prof. (Dr.) Balwinder Shukla <i>(Alternate member)</i>
2.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena <i>(Principal Member)</i> Shri Sanjay Singh <i>(Alternate member)</i>
3.	Indian Exhibition Industry Association (IEIA), New Delhi	Ms. Sonia Prashar <i>(Principal Member)</i> Ms. Nidhi Sharma <i>(Alternate member)</i>
4.	Services Export Promotion Council, New Delhi	Mr. Abhishek Sahdev <i>(Deputy Director)</i>

Scope and Composition of the Panel on Tourist Information and Reception Services, SSD
02/P4

SCOPE:

“Standardization in the field of Tourist Information and Reception Services along with examining and providing comments on the ballots and other documents being developed under ISO /TC 228/WG03”.

COMPOSITION:

S. No.	Organization Name	Representative Name
1.	Pacific Asia Travel Association India Chapter, New Delhi	Shri Sanjeet, Executive Board Member <i>(Convenor)</i>
2.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma, President
3.	Pondicherry University, Department of Tourism Studies, School of Management	Dr. Sherry Abraham, Associate Professor
4.	Responsible Tourism Society of India, Delhi	Dr. Anjuna Dhir, Executive Director
5.	National Institute of Water Sports, Goa	Dr. Ravinder Dogra Assistant Professor

Scope And Composition of Panel on Adventure Tourism, SSD 2/P5

SCOPE:

“Standardization in the field of Adventure Tourism (incl. dealing with standards on the subject by ISO/TC 228)”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Adventure Tour Operators Association of India (ATOAI), New Delhi	Shri Ajeet Bajaj <i>(Convenor)</i> Shri Pradeep Murthy <i>(Alternate Member)</i> Shri Nirat Bhatt <i>(Alternate Member)</i>
2.	Department of Tourism, Govt. of Madhya Pradesh	Cdr. Rajendra Nigam
3.	Indian Mountaineering Foundation, New Delhi	Brig K. Kumar, (AVSM (Retd.))
4.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena <i>(Principal Member)</i> Shri Sanjay Singh <i>(Alternate member)</i>
5.	Consumer Confederation of India, Jaipur	Ms. Priti Pandya
6.	Kerala Adventure Tourism Promotion Society (KATPS), Kerala	Shri Binu Kuriakose
7.	Services Export Promotion Council, New Delhi	Shri Abhishek Sahdev, Deputy Director
8.	In Personal Capacity	Mrudul Mody
9.	In Personal Capacity	Brig. Ashok Abbey

Scope and Composition of Panel on Sustainable Tourism, SSD 2/P6

SCOPE:

“Standardization in the field of Sustainable Tourism (including Home Stays and ISO /TC 228 standards related to sustainable tourism).”

COMPOSITION:

S. No.	Organization Name	Name of the Representative
1.	Responsible Tourism Society of India, New Delhi	Dr. Anjuna Dhir <i>(Convenor)</i>
2.	Adventure Tour Operator Association of India (ATOAI), New Delhi	Shri Nirat Bhatt, Hon. Treasurer
3.	Amity University, Noida	Prof. (Dr.) M. Sajnani
4.	Consumer Confederation of India, Jaipur	Ms. Preeti Pandya
5.	Hotel Association of India, New Delhi	Smt. Aradhana Lal
6.	Indian Exhibition Industry Association (IEIA), New Delhi	Ms. Nidhi Sharma <i>(Principal member)</i>
7.	Ministry of Tourism, New Delhi	Smt. Manisha Saxena <i>(Principal Member)</i> Shri Sanjay Singh <i>(Alternate Member)</i>
8.	Qualstar, New Delhi	Smt. Shubha Bhaskar
9.	Service Export Promotion Council (SEPC), New Delhi	Shri Abhishek Sahdev, Deputy Director
10.	The Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi	Jaison Chacko Secretary General
11.	Travel Agents Association of India, Mumbai	Mr. Kulvinder Singh Kohli, Managing Committee member
12.	World Travel and Tourism Council (WTTC), New Delhi	Shri Sumitro Kar
13.	Outlook Responsible Tourism Initiative & others	Ms. Soity Banerjee, Consultant Editor

Scope and Composition of Panel on Transport Services for Tourists, SSD 2/P7

SCOPE:

“Standardization in the field of Transport Services for Tourists”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Indian Tourist Transport Association, New Delhi	Shri Bhupinder Singh Taneja, Treasurer <i>(Convener)</i>
2.	In Personal Capacity	Shri Aditya Loomba, Jt. Managing Director
3.	Bakshi Transport Services Pvt Ltd	<i>Nomination Awaited</i>

Scope and Composition of Panel on Accommodation Services, SSD 2/P8

SCOPE:

“Standardization in the Accommodation Services and dealing with standards pertaining to this sector developed by ISO /TC 228.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Radisson Hotels	Shri Sanjay Kaushik, Senior Regional Director, Operations South Asia <i>(Convener)</i>
2.	QualStar, New Delhi	Shri Madhusudan Chawla
3.	Confederation of Indian Industry, New Delhi	Ms. Swati Thakre
4.	Institute of Hotel Management (IHM), Pusa, New Delhi	Dr. Anshu Singh, HoD, Management
5.	Ginger Hotels, Mumbai	Shri Manoj Krishnan Nair <i>(Principal Member)</i> Shri Niranjit Kirtania <i>(Alternate Member)</i>
6.	MakeMyTrip, Gurgaon	Shri Ravi Prakash <i>(Principal Member)</i> Shri Sameer Bajaj <i>(Alternate Member)</i>
7.	PATA India, New Delhi	Shri Sanjeet <i>(Principal Member)</i> Shri Runeep Sangha <i>(Alternate Member)</i>
8.	Hotel Association of India, New Delhi	Shri Alam Khan <i>(Principal Member)</i> Shri Rajneesh Malhotra <i>(Alternate Member)</i>
9.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma <i>(Principal Member)</i> Shri Devendra Mohan Mathur <i>(Alternate Member)</i>
10.	Oyo Hotels and Homes Private Limited, Gurugram	Mr. Aman Seth

Scope and Composition of Panel on Catering Services, SSD 2/P9

SCOPE:

“Standardization in the field of Catering Services and dealing with standards pertaining to Hospitality developed by ISO /TC 228.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Institute of Hotel Management (IHM), Pusa, New Delhi	Shri Kamal Kant Pant (<i>Convener</i>)
2.	Institute of Hotel Management (IHM), Pusa, New Delhi	Ms. Mamta Bist
3.	The Federation of Hotel & Restaurant Associations of India (FHRAI), New Delhi	Shri Arun Kumar Singh (<i>Principal member</i>) Shri Nirav Gandhi (<i>Alternate member</i>)
4.	Fusion Foods and catering Services Private Limited, Chennai	Shri Sridhar krishnamurthi (<i>Principal member</i>) Shri Babu Varma (<i>Alternate member</i>)
5.	Jubilant Food Works Limited, Noida	Shri Amardeep Singh Ahluwalia (<i>Principal member</i>) Shri Mukesh Mehta (<i>Alternate member</i>)
6.	Taj SATS Air Catering Limited, Mumbai	Shri Shashi Ranjan Sinha (<i>Principal member</i>) Shri Arun Batra (<i>Alternate member</i>)
7.	Hotel Association of India, New Delhi	Shri Narender Singh (<i>Principal member</i>) Shri Vivek Bahadur (<i>Alternate member</i>)
8.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma (<i>Principal member</i>) Dr. Dixita Papriwal (<i>Alternate member</i>)
9.	Anubab Hospitality, New Delhi	Chef Umesh Mattoo
10.	IRCTC	<i>Nomination Awaited</i>

Scope and Composition of Working Group on Diving Services, SSD 2/P5/WG01

SCOPE:

“To review the standards published and under development including examining ballots under ISO/TC 228/ WG 1 for recommending Indian comments for voting”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	In Personal Capacity	Col. Anand Swaroop (Retd.)

Scope and Composition of Working Group on Online Accommodation Booking Platforms
Information for the Customers Panel SSD 02/P8/WG01

SCOPE:

“Standardization in the online accommodation booking and dealing with standards pertaining to this sector developed by ISO /TC 228.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	MakeMyTrip (India) Private Limited, Gurugram	Shri Sameer Bajaj <i>(Convenor)</i>
2.	Ginger Hotels, Mumbai	Mr. Manoj Krishnan Nair <i>(Principal Member)</i> Mr. Niranjit Kirtania <i>(Alternate member)</i>
3.	Consumer Action and Network Society, Jaipur	Dr. Anant Sharma

Scope and Composition of Working group for Cruise Tourism, SSD 02/WG1

SCOPE:

“Standardization of service parameters for cruise service providers.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof (Dr) M. Sajnani Dean, Faculty of Hospitality and Tourism
2.	Pacific Asia Travel Association India Chapter, New Delhi	Shri Sanjeet, Executive Board Member
3.	In Personal Capacity	Shri Raj Singh, Founder & Chairman, Heritage River Journeys Pvt Ltd
4.	Shri Sanjay Basu, Far Horizon Tours Pvt. Ltd.	<i>Nomination Awaited</i>
5.	Shri Ashish Phookan, Assam Bengal Navigation	<i>Nomination Awaited</i>
6.	Smt. Ratna Chadha, TIRUN Travel Marketing	<i>Nomination Awaited</i>

Scope and Composition of Working group for Destination Management Organization,
WG02

SCOPE:

“Standardization of different verticals which can be effectively practiced by Destination Management Organization.”

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof (Dr) M. Sajnani Dean, Faculty of Hospitality and Tourism
2.	Responsible Tourism Society of India, Delhi	Dr. Anjuna Dhir, Executive Director

Scope and Composition of Working Group for revision of IS/ISO 13009, WG 03

SCOPE:

“For the revision of the Indian Standard IS/ISO 13009 - Tourism and Related Services - Requirements and Recommendations for Beach Operation”.

COMPOSITION:

S. No.	Organization Represented	Name of the Representative
1.	Amity University, Noida	Prof (Dr) M. Sajnani Dean, Faculty of Hospitality and Tourism
2.	Responsible Tourism Society of India, Delhi	Dr. Anjuna Dhir, Executive Director

ANNEX – E
(Clause – 3.1)

**LIST OF PUBLISHED INDIAN STANDARDS UNDER TRAVEL, TOURISM, AND
HOSPITALITY RELATED SERVICES SECTIONAL
COMMITTEE, SSD 02**

S. No.	IS/ISO No. & year	Title
1.	IS 16312: 2015 ISO 21103: 2014	Adventure Tourism - Information for Participants
2.	IS 16317: 2015 ISO 14785: 2014	Tourist Information Offices - Tourist Information and Reception Services - Requirements
3.	IS/ISO 21101: 2014 ISO 21101:2014	Adventure Tourism - Safety Management Systems - Requirements
4.	IS 16441 (Part 2): 2016 ISO 24802-2: 2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 2 Level 2
5.	IS 16442 (Part 1): 2016 ISO 24801-1: 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 1 Level 1 - Supervised Diver
6.	IS 16442 (Part 2): 2016 ISO 24801-2: 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 2 Level 2 - Autonomous Diver
7.	IS 16442 (Part 3): 2016 ISO 24801-3: 2014	Recreational Diving Services - Requirements for the Training of Recreational Scuba Divers Part 3 Level 3 - Dive Leader
8.	IS 16441 (Part 1): 2017 ISO 24802- 1:2014	Recreational Diving Services - Requirements for the Training of Scuba Instructors Part 1 Level 1
9.	IS/ISO 13009: 2015 ISO 13009:2015	Tourism and Related Services - Requirements and Recommendations for Beach Operation
10.	IS/ISO 11107: 2009 ISO 11107: 2009	Recreational Diving Services - Requirements for Training Programmes on Enriched Air Nitrox (EAN) Diving
11.	IS/ISO 11121: 2017 ISO 11121: 2017	Recreational Diving Services - Requirements for Introductory Programmes to Scuba Diving
12.	IS/ISO/TS 13811: 2015 ISO/TS 13811: 2015	Tourism and Related Services - Guidelines on Developing Environmental Specifications for Accommodation Establishments
13.	IS/ISO 13289: 2011	Recreational Diving Services - Requirements for the Conduct of Snorkelling Excursions
14.	IS/ISO 17679: 2016	Tourism and Related Services - Wellness Spa - Service Requirements
15.	IS/ISO 18065: 2015	Tourism and Related Services - Tourist Services for Public Use Provided by Natural Protected Areas Authorities - Requirements

16.	IS/ISO 13293: 2012	Recreational diving services- Requirements for Gas Blender Training Programmes
17.	IS/ISO 20611: 2018	Adventure Tourism - Good Practices for sustainability - Requirements and recommendations
18.	IS/ISO 2248: 2020	Tourism and related services - Hotels - Service requirements
19.	IS/ISO 21417: 2019	Recreational diving services-Requirements for training on environmental awareness for recreational divers
20.	IS 16316: 2022	Adventure tourism Leaders Personnel competence
21.	IS/ISO 21416: 2019	Recreational diving services - Requirements and guidance on environmentally sustainable practices in recreational diving
22.	IS/ISO 24803: 2017	Recreational diving services - Requirements for recreational diving providers
23.	IS 17942: 2022	Tourism and related services - Medical tourism - Service requirements (ISO 22525: 2020, MOD)
24.	IS 18119: 2023 ISO 21621:2021	Tourism and related services - Traditional restaurants - Visual aspects, decoration and services
25.	IS 18120: 2023 ISO 21902:2021	Tourism and related services - Accessible tourism for all - Requirements and recommendations
26.	IS/ISO 21401: 2018	Tourism and related services - Sustainability management system for accommodation establishments - Requirements
27.	IS 18230: 2023	Tourism services Hotels and other types of tourism accommodation Vocabulary
28.	IS 18382: 2023 ISO 21620:2021	Tourism and Related Services - Heritage Hotels - Equipment and Service Requirements
29.	IS 18373: 2023 ISO 23405:2022	Tourism and related services – Sustainable tourism - Principles, vocabulary and model
30.	IS/ISO 3163:2022	Adventure Tourism – Vocabulary

ANNEX – H
(Clause 4.2)

DRAFT STRUCTURE OF STANDARD
ON
SUSTAINABLE BEACHES

1. Scope

This standard specifies the requirements for environmental beach management, including

- a) Environmental Information
- b) Stakeholder Education and Participation
- c) Water Quality Management
- d) Beach Environment Management
- e) Safety & Security
- f) Ecological Conservation
- g) Beach Infrastructure and Services

2. References

<i>IS No.</i>	<i>Title</i>
IS/ISO 13009: 2015	Tourism and Related services – Requirements and Recommendations for Beach operation

3. Terminology

4. Classification of Beaches

5. General Requirements

5.1 Statutory and Regulatory Requirements
(Highlighting all regulatory requirement)

5.2 Beach Management Committee

6. Sustainable Beach Planning

7. Environmental Information

8. Water Quality Management

- 8.1** Sampling and Analysis of Water Quality
- 8.2** Requirements for Water Quality
- 8.3** Physical Parameters
- 8.4** No Industrial Discharges in Sea
- 8.5** Water Waste Management

9. Beach Environment Management

9.1 Biodiversity Protection

9.2 Sanitation

9.3

10. Safety & security

11. Ecological Conservation

12. Beach Infrastructure and Services